



End of Sale Notice

Notification Date: October 13, 2020

Revision Date: October 13, 2020

Effective Date: December 14, 2020

Subject: End of Sale – select models of J129, J169 IP Phone

Theatre/Region: Global

Revision History

Revision Date	Reason for change
October 13, 2020	Initial version

Summary

Effective **on the dates shown below** Avaya will no longer sell (make commercially available) specific models of the J129 IP Phone and J169 IP Phone. Avaya will respond to orders for the affected codes subject to availability of stock.

Discontinued Order Codes and Migration Strategy

Discontinued Codes: December 14, 2020 OR While Quantities Last

Material/Offer Code	Description
400274	J129 DES PREINSTALLED WLAN
400275	J129 3PCC DES PREINSTALLED WLAN
700514814	J129 IP PHONE 5V 3PCC
700514468	J169 IP PHONE GLBL NO PWR SUPP WHITE
700514549	J139/J169/J179 IP PHN RPLCMNT STND WH
700514551	J100 FRU CORDED HANDSET 32ohm WH
700514554	J100 RPLCMNT HANDSET CORD MERCURY WH

Migration Strategy

Material/Offer Code	Description	Migration Strategy
400274	J129 DES PREINSTALLED WLAN	The J129 IP Phone with the optional WiFi-BT module purchased separately and installed after purchase would provide equivalent functionality
400275	J129 3PCC DES PREINSTALLED WLAN	
700514814	J129 IP PHONE 5V 3PCC	The non-3PCC version for the J129 with 5V can be used in



		place of 700514814. The J139 IP Phone 3PCC can be used in place of 700514814
700514468	J169 IP PHONE GLBL NO PWR SUPP WHITE	The J169 IP Phone is still available in a non-white form factor, providing equivalent functionality
700514549	J139/J169/J179 IP PHN RPLCMNT STND WH	Accessory for device being taken to end of sale
700514551	J100 FRU CORDED HANDSET 32ohm WH	Accessory for device being taken to end of sale
700514554	J100 RPLCMNT HANDSET CORD MERCURY WH	Accessory for device being taken to end of sale



Schedule

End of Sale Date	14-Dec-2020
End of Manufacturer Support for SOFTWARE *	14-Dec-2023
End of Manufacturer Support for HARDWARE *	14-Dec-2023
Last day to purchase system expansions	N/A
Targeted End of Services Support**	14-Dec-2026

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the discontinued models for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice, Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate replacement order code.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy