



End of Sale Notice

Notification Date: 21-Dec-2020

Revision Date: 31-Aug-2023

Effective Dates: 8-Mar-2021, 8-Jun-2021, 10-Jan-2022, 4-Sep-2023

Subject: Select Avaya L100 Headsets Models and Accessories

Theatre/Region: Global

Revision History

| Revision Date | Reason for change |
|---------------|---|
| 21-Dec-2020 | Initial version of Notice. |
| 26-Feb-2021 | Deferred EoS of the L119 Headset (700514051) |
| 4-Mar-2021 | Removed the RJ9 Quick Connect Cable from EoS (700514324) |
| 24-Mar-2021 | Included the Supervisor Cable Accessory (700514329) |
| 19-Oct-2021 | Included L139 Headset (700514053) |
| 31-Aug-2023 | Included below codes L119 Headset (700514051) L129 Headset (700514052) RJ9 Quick Connect Cable (700514324) 3.5mm Quick Connect Cable (700514325) USB Quick Connect Cable (700514326) |

Summary

End of Sale: Avaya L100 Headsets Models and Accessories

This document provides notice of the End of Sale of L100 Headset Models and Accessories. The effective End of Sale dates for the material codes identified are as mentioned in this notice OR While Quantities Last. As of this date, or when stock is depleted, these materials will no longer be available for sale. Avaya, at Avaya's discretion and depending on available quantities may substitute equivalent or similar materials. Note that in the case of substitutions there may be slight differences such as finishing of headband, and monoaural vs. dual earpiece. If a higher priced model is recommended as an alternative, Avaya will match the price to enable an easier transition.

See below for the full list of material codes.

Customers are highly encouraged to place any orders for any L100 Headsets as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

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Product Replacement Q&A

Which models are recommended replacements for the indicated EoS product codes and accessories?

The recommended replacement models are highlighted in the table below. Please note that the replacement may not have the exact same functionality as the EoS model:

| Projected EoS Material Code | Description | Suggested Replacement |
|-----------------------------|-------------------------------------|--|
| 700514054 | AV L149 HEADSET LEATHER QC STEREO | <i>Refer to the Avaya Sales Portal for Jabra headsets as a replacement offer – https://sales.avaya.com/en/pss/jabra-headsets</i> |
| 700514055 | AV L159 HEADSET LEATHER USB STEREO | |
| 700514327 | AV QC USB TC CMBX HDST CBL 1.2M | |
| 700514328 | AV QC USB TC BT COMBX HDST CBL 1.2M | |
| 700514842 | L100 HEADSET EAR CUSHIONS 2PK | |
| 700514329 | SUPERVISOR CABLE ACCESSORY | |
| 700514053 | AV L139 HEADSET LEATHER QC MONO | |
| 700514324 | AV QC RJ9 HDST CORD 1.2M STRA | |
| 700514051 | AV L119 HEADSET LEATHER RJ9 MONO | |
| 700514052 | AV L129 HEADSET LEATHER QC MONO | |
| 700514325 | AV QC 3.5MM HDST CORD 1.2M STRA | |
| 700514326 | AV QC USB MECH CMBX HDST CBL 1.2M | |

To learn more about the replacement options, please contact Avaya Sales or your Avaya Authorized Business Partner for information



End of Sale Material Codes and Timing

Discontinued Codes: 8 Mar 2021 OR While Quantities Last

| Material Code | Description |
|---------------|-------------------------------------|
| 700514054 | AV L149 HEADSET LEATHER QC STEREO |
| 700514055 | AV L159 HEADSET LEATHER USB STEREO |
| 700514327 | AV QC USB TC CMBX HDST CBL 1.2M |
| 700514328 | AV QC USB TC BT COMBX HDST CBL 1.2M |
| 700514842 | L100 HEADSET EAR CUSHIONS 2PK |

Discontinued Codes: 8 Jun 2021 OR While Quantities Last

| Material Code | Description |
|---------------|-----------------------------|
| 700514329 | SURPERVISOR CABLE ACCESSORY |

Discontinued Codes: 10 Jan 2022 OR While Quantities Last

| Material Code | Description |
|---------------|---------------------------------|
| 700514053 | AV L139 HEADSET LEATHER QC MONO |

Discontinued Codes: 4 Sep 2023 OR While Quantities Last

| Material Code | Description |
|---------------|-----------------------------------|
| 700514324 | AV QC RJ9 HDST CORD 1.2M STRA |
| 700514051 | AV L119 HEADSET LEATHER RJ9 MONO |
| 700514052 | AV L129 HEADSET LEATHER QC MONO |
| 700514325 | AV QC 3.5MM HDST CORD 1.2M STRA |
| 700514326 | AV QC USB MECH CMBX HDST CBL 1.2M |



Schedule For Items End of Sale 8-Mar-2021

| Milestone | Date |
|--|------------|
| End of Sale Date | 8-Mar-2021 |
| End of Manufacturer Support for SOFTWARE** | 8-Mar-2022 |
| End of Manufacturer Support for HARDWARE ** | 8-Mar-2022 |
| Last day to purchase system expansions | n/a |
| Last day to purchase a new Avaya services contract | n/a |
| Targeted End of Services Support* | 8-Mar-2022 |

Schedule For Items End of Sale 8-Jun-2021

| Milestone | Date |
|--|------------|
| End of Sale Date | 8-Jun-2021 |
| End of Manufacturer Support for SOFTWARE** | 8-Jun-2022 |
| End of Manufacturer Support for HARDWARE ** | 8-Jun-2022 |
| Last day to purchase system expansions | n/a |
| Last day to purchase a new Avaya services contract | n/a |
| Targeted End of Services Support* | 8-Jun-2022 |

Schedule For Items End of Sale 10-Jan-2022

| Milestone | Date |
|--|-------------|
| End of Sale Date | 10-Jan-2022 |
| End of Manufacturer Support for SOFTWARE** | 10-Jan-2023 |
| End of Manufacturer Support for HARDWARE ** | 10-Jan-2023 |
| Last day to purchase system expansions | n/a |
| Last day to purchase a new Avaya services contract | n/a |
| Targeted End of Services Support* | 10-Jan-2023 |

Schedule For Items End of Sale 4-Sep-2023

| Milestone | Date |
|--|------------|
| End of Sale Date | 4-Sep-2023 |
| End of Manufacturer Support for SOFTWARE** | 4-Sep-2024 |
| End of Manufacturer Support for HARDWARE ** | 4-Sep-2024 |
| Last day to purchase system expansions | n/a |
| Last day to purchase a new Avaya services contract | n/a |
| Targeted End of Services Support* | 4-Sep-2024 |

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>