



End of Sale Notice

Notification Date: 22-Dec-2020

Revision Date: 05-Jan-2021

Effective Date: 08-Mar-2021

Subject: End of Sale for H-series (H2x9 models)

Theatre/Region: Global

Revision History

Revision Date	Reason for change
22-DEC-2020	EoS notification CID 192882
5-Jan-2021	Updated end of HW support and End of Services support

Summary

The Avaya hospitality series known as H-series is going end of sale March 8 2021. Avaya is recommending reviewing the J-series SIP based devices as potential replacement. In addition, Avaya is providing the Avaya Vantage 3 on the higher end SIP solution providing tailored applications for the hospitality vertical



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700514317	H249 CORDED IP PHONE W/DISPLAY GLOBAL
700513932	H229 TRIM LINE SIP PHONE
700514316	H239 CORDED IP PHONE GLOBAL
700514315	H229 TRIM LINE IP PHONE GLOBAL
700513935	H209 TRIM LINE PHONE
700513936	H219 CORDED PHONE
700513933	H239 CORDED SIP PHONE
700513934	H249 CORDED SIP PHONE W/DISPLAY
700513982	H239/H219 CUSTOM FCPLT INSERT
700515006	H200 SER ANLG SET PROGRAMMER
700514048	H239/H249 PWR ADPER NA PLUG
700514047	H239/H249 PWR ADPTR EU PLUG
700514044	H229 PWR ADPTR EU PLUG
700514045	H229 PWR ADPTR NA PLUG
700514046	H229 PWR ADPTR UK/TYPE G PLUG
700514049	H239/H249 PWR ADPTR UK/TYPE G PLUG

System Expansion post-End of Sale

System expansion will not be supported post the EoS

Migration Strategy

For customers looking for SIP endpoints to migrate please refer to the Avaya J-series and the Avaya Vantage devices.

Schedule

End of Sale Date (last day to order new systems)	08-Mar-2021
End of Manufacturer Support for SOFTWARE *	08-Mar-2024
End of Manufacturer Support for HARDWARE *	08-Mar-2024
Last day to purchase system expansions	08-Mar-2021
Targeted End of Services Support	08-Mar-2027

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy