



End of Sale Notice

Notification Date: Apr 27, 2021

Revision Date: Dec 07, 2023

Effective Date: Dec 07, 2023

Subject: End of Sale – J129 IP Phone

Theatre/Region: Global

Revision History

Revision Date	Reason for change
April 27, 2021	Initial version
May 11, 2021	Updated a note for PoE power supply
Jul 20, 2021	Added other J129 codes
Dec 07, 2023	Re-introduction of J129 new codes & updated migration strategy table

Summary

J129 IP Phone is re-introduced with new codes as listed in the migration strategy table below. Effective **on the dates shown below** Avaya will no longer sell (make commercially available) the previous J129 IP Phones and its accessories. Avaya will respond to orders for the affected codes subject to availability of stock.

Discontinued Order Codes and Migration Strategy

Discontinued Codes: June 14, 2021 OR While Quantities Last

Material/Offer Code	Description
700513638	J129 IP PHONE NO PWR SUPP
700513639	J129 3PCC W/CERT

Discontinued Codes: December 14, 2021 OR While Quantities Last

Material/Offer Code	Description
700515186	J129 GLOBAL 5V ENCRPN DISABLED
700514813	J129 IP PHONE 5V
700513447	J129 RPLCMNT STND
700513568	J129 WALLMOUNT KIT W/ETH CBL



Migration Strategy

Material/Offer Code	Description	Migration Strategy
700513638	J129 IP PHONE NO PWR SUPP	700517252 - J129 IP PHONE GLOBAL
700513639	J129 3PCC W/CERT	700517252 - J129 IP PHONE GLOBAL
700514813	J129 IP PHONE 5V	700517252 - J129 IP PHONE GLOBAL
700513447	J129 RPLCMNT STND	N/A
700513568	J129 WALLMOUNT KIT W/ETH CBL	N/A
700515186	J129 GLOBAL 5V ENCRPN DISABLED	700515187 - J139 GLOBAL ENCRPN DISABLED



Schedule

End of Sale Date	14-Dec-2021
End of Manufacturer Support for SOFTWARE *	14-Dec-2024
End of Manufacturer Support for HARDWARE *	14-Dec-2024
Last day to purchase system expansions	N/A
Targeted End of Services Support**	14-Dec-2027

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty, and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the discontinued models for all orders but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice, Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate replacement order code.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy