



# End of Sale Notice

**Notification Date:** 8-Mar-2022

**Revision Date:** NA

**Effective Date:** 15-May-2022

**Subject:** Avaya Breeze 3.7

**Theatre/Region:** All Regions

## Revision History

Revision Date	Reason for change
08-Mar-2022	Initial notification

## Summary

To ensure customers are always running the latest supported version, Avaya customers are strongly encouraged to upgrade to the latest dot release within the major release for bug fix support. Per the Avaya Product Lifecycle Policy, bug fixes are only applied to the latest dot release within a major release. (<https://downloads.avaya.com/css/P8/documents/100081098> )

To help clarify this for the field we are doing a formal End of Sale for Avaya Breeze 3.7 so that the support site and lifecycle matrix is updated.

Effective 15-May-2022 Avaya will no longer sell, make commercially available and no longer provide Support for Avaya Breeze 3.7 per the schedule listed below.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material Code	Description
700514697	BREEZE R3.7 INSTNC MEDIA DVD OVA

### System Expansion post-End of Sale

New system sales will end on the date indicated below. After the End of Sale date, no system expansions will be supported for this release.



### Migration Strategy

Avaya Breeze 3.7 customers should upgrade to the latest dot release for bug fix support. Avaya will provide bug fixes for the most current supported release of Breeze (currently Breeze 3.8) per the Avaya Product Lifecycle Policy.

Upgrades within the Major release (3.x to 3.8) are free for Avaya Breeze. You will need to ensure that you have the appropriate version of System Manager per the Avaya Breeze Offer Definition.

### Schedule

End of Sale Date (last day to order new systems)	15-May-2022
End of Manufacturer Support for SOFTWARE *	15-Nov-2022
End of Manufacturer Support for HARDWARE *	NA
Last day to purchase system expansions	15-May-2022
Targeted End of Services Support	15-Nov-2027**

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

### Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

### Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy