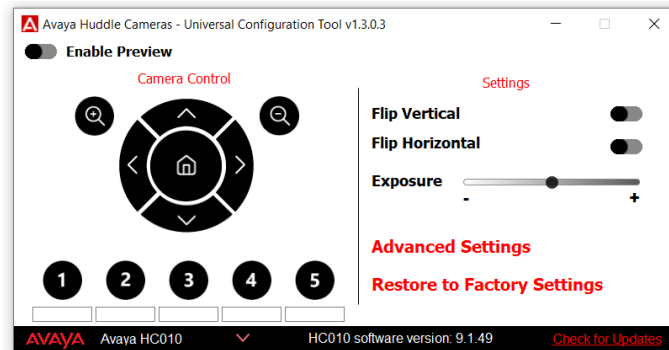




# Release Notes

## for Avaya Huddle Camera

### Universal Configuration Tool



**Version 1.3.0.3**

Avaya Huddle Camera Universal Configuration Tool

Issue 2

April 2022

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*Release Notes for Avaya Huddle Camera Universal Configuration Tool, Version 1.3.0.3, April 2022*

<http://support.avaya.com>

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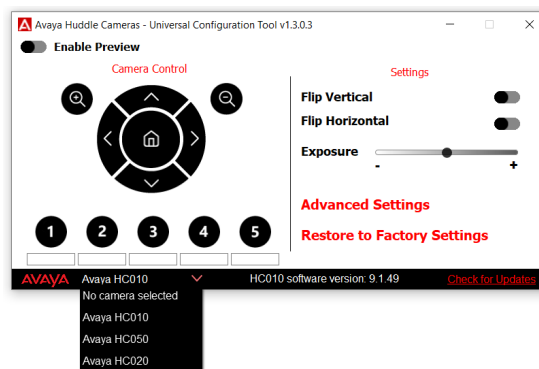
# Avaya Huddle Camera Highlights

The Avaya Huddle cameras are part of the Huddle Room Kit for laptop. It combines several different products:

- Avaya HC010 Huddle Camera, or Avaya HC020 Huddle Camera, or Avaya HC050 Huddle Camera
- Avaya Speaker Phone B109
- Avaya OCC Hub

These products, connected to a laptop and display, by way of the OCC Hub, turn your office into a small videoconference room, leveraging the Avaya Workplace Client features, Avaya Spaces or any third-party cloud conferencing client.

The Universal Configuration Tool allows to control all Avaya HC0x0 Series cameras.



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# Avaya Huddle Camera Setup

Please refer to the Avaya HC010, HC020 or HC050 guides inside the [Avaya Huddle Cameras Support Site](#) for a detailed setup description when using these cameras in a standard huddle room scenario (with a Windows/Mac laptop or computer), or with an Avaya XT Series or CU360 device.

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## What's New

This software version allows to control only the Avaya Huddle cameras (HC010, HC020, HC050).

This tool requires the following firmware versions for the HC cameras:

- HC010: V9.1.49 or higher
- HC020: V8.4.153 or higher
- HC050: V6.3.62 or higher

The MS Windows edition of the tool supports also the the Preset feature.

# Configuration Tool

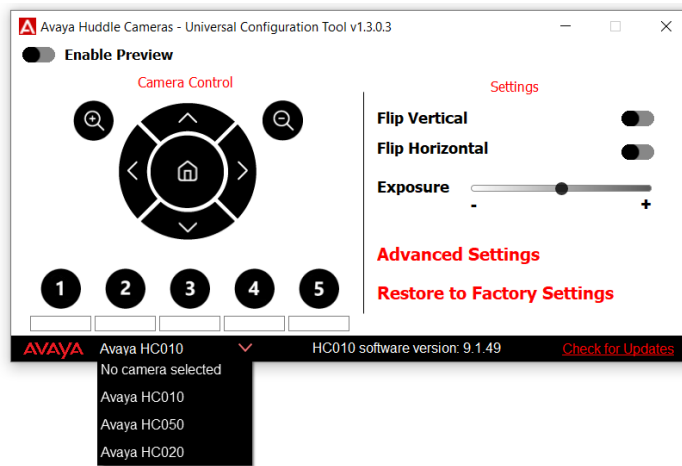
Avaya Universal Configuration tool V1.3.0.3 allows the user to manage the settings of the Avaya HC010, HC020 and HC050 cameras and to control them.

The software is available in Avaya support site:

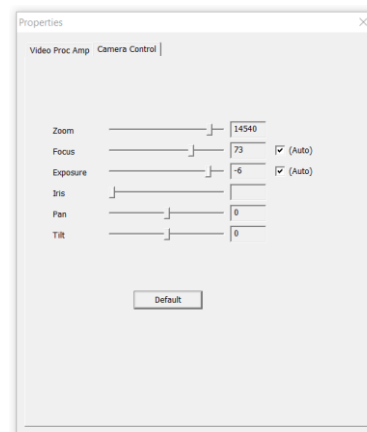
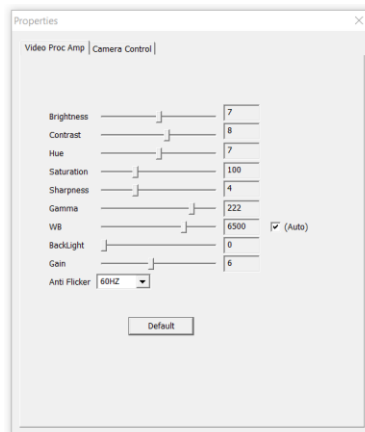
<https://support.avaya.com/products/P1713/avaya-huddle-cameras/All>

This tool allows to make the following actions from the Home page:

- Zoom
- Pan/Tilt
- Flip Vertical/Flip horizontal
- Go into the Advanced Settings
- Restore to Factory Settings
- Check for updates
- Preset (MS Windows only)

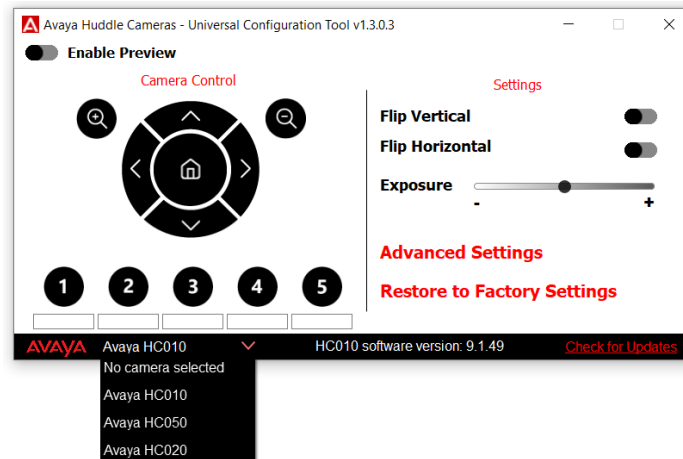


The Advanced Settings menu allows to set several advanced parameters, as Brightness, Contrast and so on. These are the screenshots of the available settings.



# Presets (MS Windows)

The Tool for MS Windows allows store and recall up to 5 presets for each camera. These presets are not the same stored via camera remote control (if available), and when stored they are specific for the selected camera.



To store the preset, select from the drop down menu the desired camera and press for two seconds on the desired preset number.

To delete a preset it's sufficient to delete the text inside the text preset area and press enter.

To select/recall a stored preset it's sufficient to select the preset number.

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# Documentation and Firmware

You can download the camera technical documentation and firmware from the Avaya Support Website following the below steps.

- Go to <https://support.avaya.com/documents>.
- Type 'Avaya Huddle Cameras' or part of it in the Product Name field.
- The firmware can be downloaded from the "Downloads" section, whereas the "Product Documents" tab brings you to all the available technical documentation.

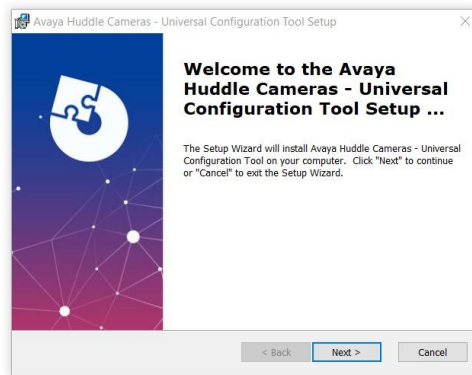
# How to Install the Universal Configuration Tool

The Universal Configuration Tool is available for MS Windows PC or for Mac Computer

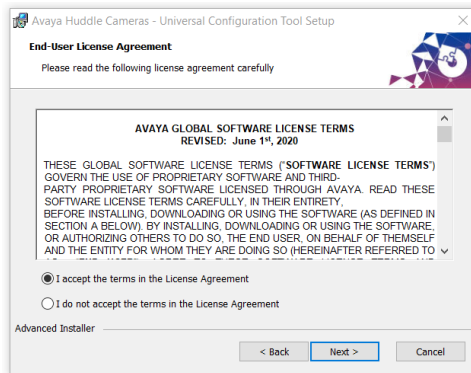
## MS Windows PC

The following screenshot describes a step-by-step procedure to install the Avaya Universal Configuration Tool using a Windows PC.

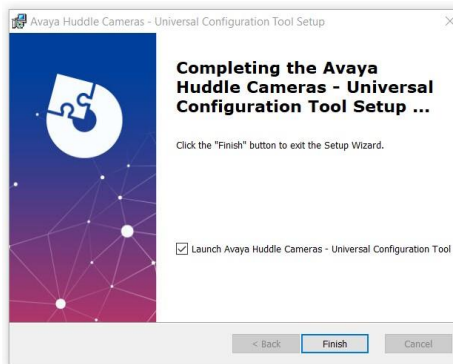
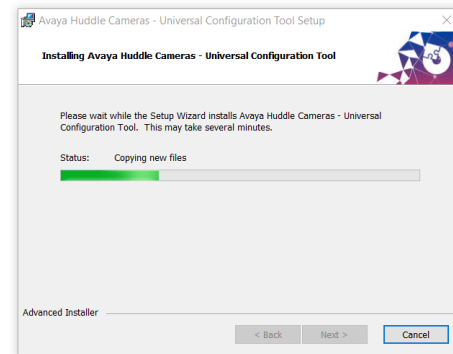
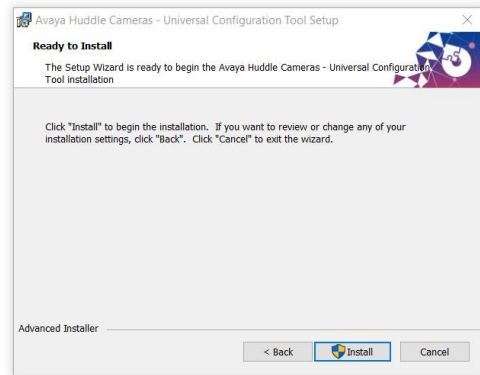
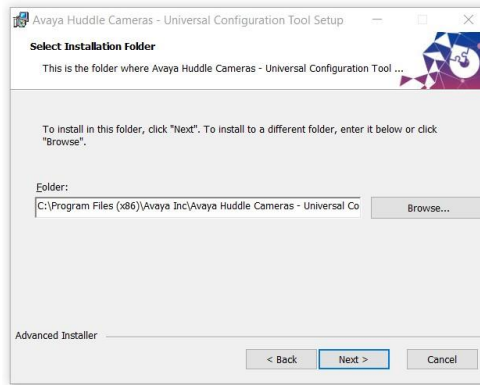
- Connect your HC camera to the Windows PC.
- Extract the content from the zip file into a dedicated folder on your Windows PC (i.e. C:\Temp\Camera), EXACTLY AS THEY ARE and WITHOUT CHANGING / MODIFYING them.
- Browse to the dedicated folder. Right-click on the “Avaya Huddle Cameras - Universal Configuration Tool for Win - V1\_3\_0\_3.msi” file and select "Install".



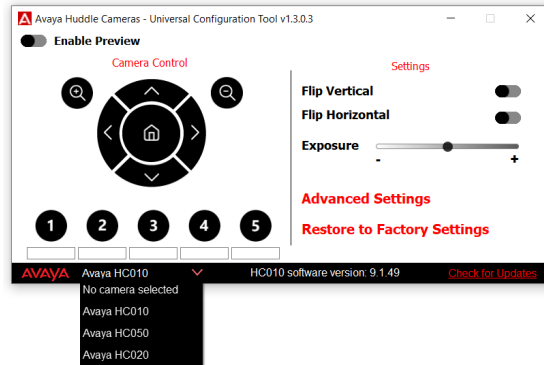
- Accept the License Agreement.



- Select “Next” and follow the installation steps until completed.



- Once the installation is completed, you can launch the Avaya Universal Configuration Tool from the shortcut present on the desktop (automatically created during the installation), or from the available programs inside the “Avaya” folder.
- From the Drop-Down menu select your HC camera and configure it as described in the chapter “Configuration Tool” in this guide



# Mac Computers

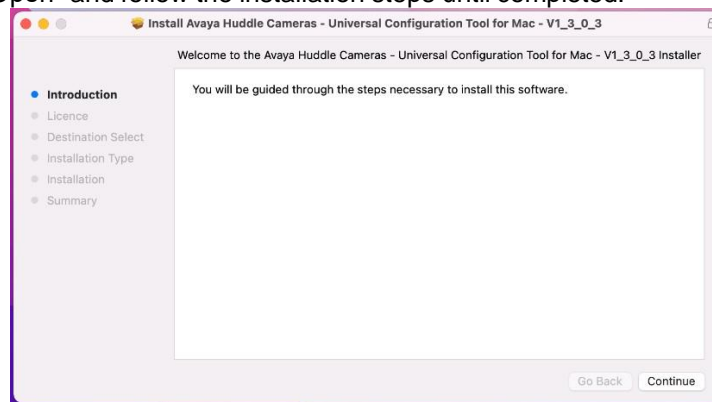
The following screenshot describes a step-by-step procedure to run the Avaya Universal Configuration Tool using a Mac PC Desktop or Laptop.

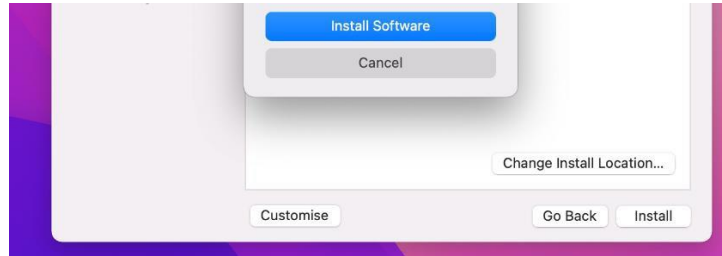
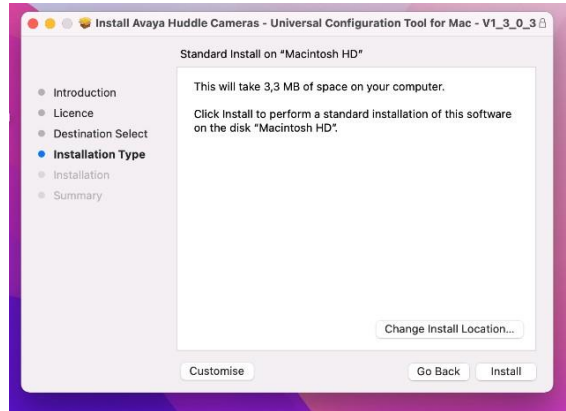
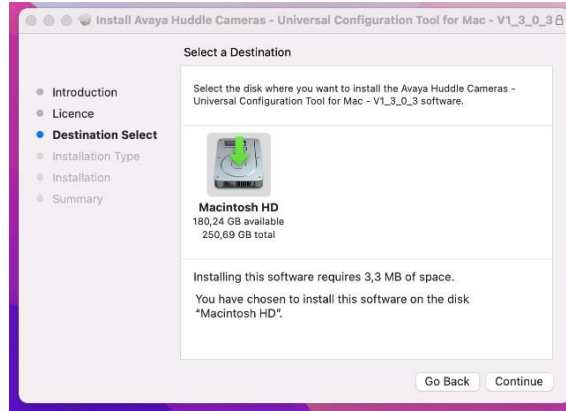
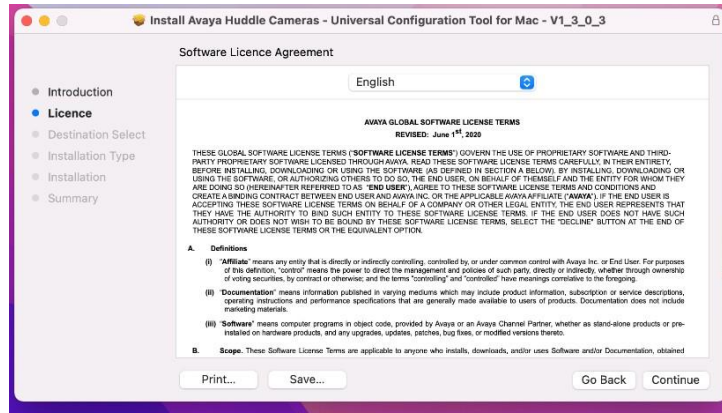
Connect the camera USB interface to a Mac computer using Apple USB Type-C thunderbolt to USB Type-A 3.0 adapter (laptop connection avoids power interruption during the software upgrade).

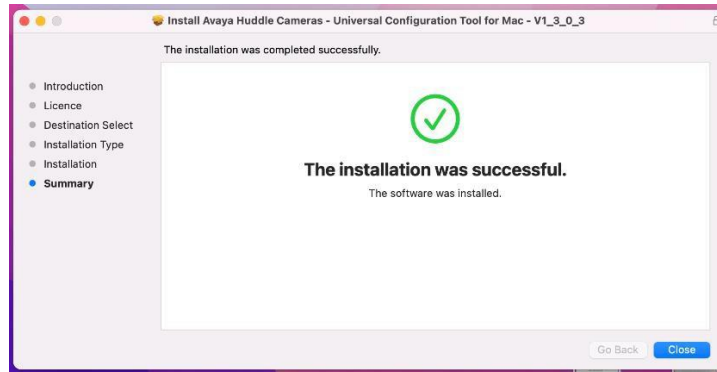


The following screenshots describes step by step the procedure to run the Avaya Universal Configuration Tool with Monterey 12.2.1 OS(latest tested).

- Once you download the ZIP file from the Avaya support website, you must copy the ZIP file from the Downloads folder to the Desktop.
- Once copied to the Desktop, you can unzip the file by double-clicking it.
- Select “Open” and follow the installation steps until completed.







# Known Issues

There are some Known issues related to Universal Configuration Tool running in old Mac version (like Mac OS Catalina 10.15.7). These issues are not present in the latest Monterey version 12.2.1. They are described in the following table.

Category	Case Number/ Ticket ID	Description of issue	Solution/Workaround
Application	HCCAM-146	The displayed text of the Universal Configuration could not be scaled based on Mac default resolution	Please use latest OS Monterey version 12.2.1
	HCCAM-147	After user unplugs/ plugs cable connect camera, the camera comes back to default values.	Please use latest OS Monterey version 12.2.1
	HCCAM-177	In advanced settings of the Universal Configuration tool for Mac, an undefined button to zoom screen is present.	Please use latest OS Monterey version 12.2.1
		Universal Configuration Tool for Win is crashed when usb connection is lost unexpectedly during advanced setting.	Please keep usb connected
		The preset feature is available for MS Windows only	Please use Windows setup for Presets

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