



Product Support Notice

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PSN# PSN006217u

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Original publication date: Oct 5, 2023. This is Issue #02, publication date: Oct 23, 2023.

Severity/risk
level

High

Urgency

When
convenient

Name of problem

Workplace client crashes when installed on MacOS release 14.0 (Sonoma)

Products affected

Avaya Workplace for MacOS

Problem description

This PSN advises customers and partners that Workplace 3.34 and below release does not support Mac OS 14.0 release. We have observed Workplace client crashes when installed on MacOS current release 14.0 (Sonoma).

Resolution

Workplace 3.35 supports MacOS 14.0. Customer upgrading to MacOS 14.0 should upgrade Workplace release to 3.35. Workplace 3.35 release for MacOS is planned to be GA on 31st October '23.

Workaround or alternative remediation

Remarks

n/a

Patch Notes

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

n/a

Mitigation

n/a

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