

Avaya Session Border Controller for 10.1.2.1 Release Notes

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"Toll fraud" is the unauthorized use of your telecommunications system by an unauthorized party (for example, a person who is not a corporate employee, agent, subcontractor, or is not working on your company's behalf). Be aware that there can be a risk of toll fraud associated with your system and that, if toll fraud occurs, it can result in substantial additional charges for your telecommunications services.

#### Avaya fraud intervention

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## **Overview**

This document provides information about the enhancements, upgrade support, platforms supported, software download information, list of fixed, known issues and workarounds in ASBC Release 10.1.2.1.

**Note:** 10.1.2.1 release is only applicable for non-JITC customers. JITC customer must not install this software.

# Admin and Deployment guide for 10.1.2

Title	Support Site Link
Avaya Session Border Controller Overview and Specification	https://support.avaya.com/css/P8/documents/101079520
Deploying Avaya Session Border Controller on a Hardware Platform	https://download.avaya.com/css/public/documents/101079507
Deploying Avaya Session Border Controller on a Virtualized Environment Platform	https://support.avaya.com/css/P8/documents/101079504
Deploying Avaya Session Border Controller on an Amazon Web Services Platform	https://support.avaya.com/css/P8/documents/101079490
Deploying Avaya Session Border Controller on a Microsoft Azure Platform	https://support.avaya.com/css/P8/documents/101079500
Deploying Avaya Session Border Controller on a Google Cloud Platform	https://download.avaya.com/css/public/documents/101079484
Upgrading Avaya Session Border Controller	https://support.avaya.com/css/P8/documents/101079514
Administering Avaya Session Border Controller	https://support.avaya.com/css/P8/documents/101079522
Maintaining and Troubleshooting Avaya Session Border Controller	https://support.avaya.com/css/P8/documents/101079518
Working with Avaya Session Border Controller and Microsoft Teams	https://support.avaya.com/css/P8/documents/101079528
Working with Avaya Session Border Controller Multi- Tenancy	https://support.avaya.com/css/P8/documents/101079526
Working with Avaya Session Border Controller Geographic-Redundant Deployments	https://support.avaya.com/css/P8/documents/101079524
Avaya Session Border Controller Release Notes	https://download.avaya.com/css/public/documents/101087747
Avaya Session Border Controller Port Matrix	https://support.avaya.com/css/secure/documents/101086143

## **Software Downloads**

Software downloads are available at following links:

https://support.avaya.com/downloads/

https://plds.avaya.com

File Name	PLDS ID	MD5SUM	Remarks
sbce-10.1.2.1-84-23872- 5e3226b2ad36c61e8d442d6d59d97580.tar.gz	SBCE0000338	5e3226b2ad36c61e8d4 42d6d59d97580	Upgrade package for upgrade 10.1.2.1 release
			<b>Note:</b> 10.1.2.1 release is only applicable for non-JITC customers. JITC customer must not install this software.
sbce-10.1.2.1-84-23872- 5e3226b2ad36c61e8d442d6d59d97580.tar.gz.asc	SBCE0000339	1e84eb89b8b4c3958fa a170f2751429e	Signature file to be used to upgrade to 10.1.2.1 release
sbce-10.1.2.1-84-23872-signatures.tar.gz	SBCE0000340	f13b6c5f8cb1c2edd261 1b7190809b85	Key Bundle to validate. RPM signatures
sbce-10.1.2.1-84-23872_uberutility- 2a0c639a2f47119e7187c423411afc24.tar.gz	SBCE0000342	2a0c639a2f47119e718 7c423411afc24	Uberutility tool to clean disk space

## **Pre-Requisite Before Upgrade**

Mandatory Hotfix before Upgrading from 10.1.2.0 to 10.1.2.1

Platform/Hardware Type	GUI Based upgrade	CLI based upgrade
VMs	Supported after installing the Hotfix	Direct upgrade with/without Hotfix
Dell 3240	Supported after installing the Hotfix	Direct upgrade with/without Hotfix
Dell R340	Supported after installing the Hotfix	Direct upgrade with/without Hotfix
Dell R640(ACP3 & ACP5)	Supported after installing the Hotfix	Direct upgrade with/without Hotfix
VEP 1425	Not Supported	Direct upgrade (Must not install Hotfix)

GUI based upgrade from SBC 10.1.2.0 to SCB 10.1.2.1 **mandates** installing of Hotfix (Hotfix details given below) on SBC 10.1.2.0 software (EMS and SBCs) before initiating upgrade. For CLI upgrade this Hotfix is optional. Hotfix must not be installed Software running on VEP 1425. VEP 1425 only support CLI based upgrade.

Here are the Hotfix details (PLDS ID: SBCE0000335)(Please refer the PSN # PSN006213u) ::

Patch hotfix1: sbce-10.1.2.0-64-23285-hotfix-08282023.tgz

md5sum: 67d2278460f89cdbcfb420ee1457d9d5

### Steps to Install Hotfix and key bundle (not applicable for VEP1425):

Stop the application using command "/etc/init.d/ipcs-init stop" and please wait for all the process to be stopped.

- 1. Copy the tar file "sbce-10.1.2.0-64-23285-hotfix-08282023.tgz" to /home/ipcs directory.
- 2. Untar the patch tar file

3. Go to directory sbce-10.1.2.0-64-23285-hotfix-08282023

```
#cd sbce-10.1.2.0-64-23285-hotfix-08282023
```

4. To apply the patch, run below command

```
# sh install_hotfix.sh
```

- 5. After applying the patch, system must be rebooted.
- 6. After Step#5, Install "sbce-10.1.2.0-64-23285-signatures.tar.gz" file key bundle on EMS GUI (download signature file from support site)

## Disk space check before Upgrade

Check the disk space using "df -h" command as shown below. If Use % is more than 50% then cleanup the disk space using Uberutility tool available in PLDS. Please make sure /archive and /boot partition usage are less than 40% for successful upgrade.

## Example:

[root@ACP5-SBC2~]# df -h

Filesystem Size Used Avail Use% Mounted on

devtmpfs 94G 0 94G 0%/dev tmpfs 94G 28K 94G 1%/dev/shm tmpfs 94G 3.1G 91G 4%/run

tmpfs 94G 0 94G 0%/sys/fs/cgroup

/dev/sda6 9.4G 6.5G 2.9G 70% /

 /dev/sda12
 330G 165G 165G 51% /archive

 /dev/sda8
 4.7G 33M 4.7G 1% /tmp

 /dev/sda11
 106G 4.3G 101G 5% /usr/local

 /dev/sda5
 9.4G 679M 8.7G 8% /var

 /dev/sda2
 4.7G 3.4G 1.4G 72% /home

 /dev/sda1
 951M 654M 298M 69% /boot

 /dev/sda9
 4.7G 417M 4.3G 9% /var/log

/dev/sda7 4.7G 1.1G 3.7G 22% /var/log/audit tmpfs 19G 0 19G 0% /run/user/0 tmpfs 19G 0 19G 0% /run/user/1001

**Note**: Do not run the pre-upgrade-check script of uberutility tool for upgrading to SP. pre-upgrade-check script is only applicable for upgrading to Feature Pack (FP) and major release. Recommendation of running pre-upgrade-check script in SBC 10.1.2 document is primarily for upgrading to FP or major release. For upgrading to SP, this note overrides SBC 10.1.2 Document for running the pre-upgrade-check script.

### Steps to run Uberutility tool for disk space cleanup

- Download the Uberutility package from support site and copy to /home/ipcs on EMS and SBC's and run following Linux commands
- 2. mkdir /usr/local/ipcs/temp (If already present this directory then clear this: rm -rf /usr/local/ipcs/temp/\*)
- 3. tar -xzvf sbce-10.1.2.1-84-23872\_uberutility-2a0c639a2f47119e7187c423411afc24.tar.gz -C /usr/local/ipcs/temp/
- 4. cd /usr/local/ipcs/temp
- 5. ./sbc-diskspace-cleanup.py

## **Supported Upgrade Path**

Only ASBC 10.1.2(UEFI) is allowed for direct upgrade to 10.1.2.1. All other SBC version/releases should be upgraded to 10.1.2 before upgrading to 10.1.2.1

Note: Follow the mandatory instructions before upgrading to 10.1.2.1

## **Supported Platforms for Upgrade**

The following platforms are supported for upgrading to ASBC 10.1.2.1 release:

- 1. Dell 3240
- 2. Dell R340
- 3. VMWARE ESXI Version 6.7/7.0
- 4. Dell R640 (ACP 3 and ACP 5)
- 5. VEP1425
- 6. Azure, AWS, Nutanix and GCP

## **List of Known Issues with Workarounds**

Issue Summary	Workaround
Intermittent issue, where Jade media service stopped running on the secondary SBC after enabling (if disabled previously) the transcoding/transrating feature flag on EMS-SBC.	Restart the application on secondary SBC.
lpcs-version command output on SBC (standalone), shows duplicate line for PCF module	Ignore, No impact to the service
Intermittent issue, where SNMP traps are not sent outside of EMS.	Restarting spiritAgent
	Run the Command: systemctl restart spiritAgent
Intermittent issue, where "SIP Statistics" viewer is showing "SNMP communication error	Run the below command on SBC.
	"/usr/local/ipcs/icu3/workaround/ResetSnmpConfig.sh"

## List of fixed issues

Key	Summary
AURORA-32361	SNMP is not working on 10.1.2 GA/HF
AURORA-32315	ipcsServerHeartbeat need to have more meta data related to server IP and Name
AURORA-31589	Audio lost both way after 15 mins if the call following Re-INVITE from Service Provider
AURORA-32137	iPhone NG911 call with AMR-WB call in and has only one-way audio.
AURORA-31598	call being dropped by Teams due to missing ICE candidates in hold/unhold in refer with replaces.
AURORA-31046	Fail to import CA certs in bundles (20-30) in one file.
AURORA-31626	SSYNDI restart when using sipp to sending an abnormally long Record-Route option with 255 additional routes.
AURORA-32035	SBCE is getting crash on BYE if sending by Callee and URI Group is configured in Routing profile.
AURORA-31489	Packet capture is not working on fresh install 10.1.2.
AURORA-32056	PPM Mapping-SBC removed transport Name and transport Port in getHomeCapabilitiesResponse.
AURORA-32053	syntax error in bulkelogtrimmer script result disk full on 10.1.2+Hf1
AURORA-31698	Sigma Script not working post upgrading to 10.1.2
AURORA-31279	ICE candidates are not sending back in 200 OK during call-forwarding scenarios
AURORA-31264	offload transcoding suddenly stop after running for a period of time

AURORA-31717	SBC crashed with PRACK msg from SP, probably due to Validation failure
AURORA-31023	Jade_MS stopped working
AURORA-31577	SBC is violating SIP RFCs while modifying Contact header URI.
AURORA-31788	Syslog shows as failed state when you add any new syslog configuration
AURORA-28608	SNMP user created in primary EMS is not showing up in teh secondary EMS /var/net-snmp/snmpd.conf
AURORA-30190	SBCE takes 3.5 hours to load all interface IP results outage
AURORA-31613	In 10.1.2, more easily to get disk full
AURORA-31542	SSYNDI memory Leak, almost exhaust in a day , server need to reboot daily for restoring service
AURORA-31282	Failed to install scrubber pkg in 10.1.2
AURORA-31165	Missing CSP/ Security header in https message in revers proxy
AURORA-31263	Max call legs 100000 reached error is coming and service restored after SBC reboot
AURORA-31258	ASBCE is crashing while processing the 200 ok message
AURORA-31210	Ssyndi.log keep on increasing in size, log rotation seem no effect on it
AURORA-31094	unable to perform log collection from GUI
AURORA-31147	SNMP sub agent stops responding, fd count increase to threshold value
AURORA-29583	Once upgrade to 8.1.3.1, AAfD in telecommuter mode has one way audio
AURORA-31217	SBCE is crashing while processing the BYE(forked call).
AURORA-31037	SBCE is crashing while processing 200 OK of Subscriber msg
AURORA-31947	Firewall Whitelist/Blacklist API does not work on separate SBCE
AURORA-29029	security threat for exposing application name(nginx) not implementing the security header.

**Note:** 10.1.2.1 also support External Transcoding with AMS.

# **List of Open issues**

Key	Summary
AURORA-32426	SBCE: Not handling "BYE" correctly if Invite with Replaces is there and SP is disconnecting Call.
AURORA-32425	SBCE: Active Calls Count in SIP Statistics is different than Server Flow's Active Call
AURORA-32374	Dynamic Licensing use one license for registered J-phone compare to one-x communicator even with no call.
AURORA-31938	EASG script doesn't allow user input and didn't handle warning msg properly and work on secondary EMS
AURORA-32118	Missing HTTP Strict-Transport-Security Header in nginx.conf

**Security Upgrades** 

CVEs	Advisory	Synopsis	Publish Date
https://access.redhat.com/security/cve/CVE-2023- 4911 https://access.redhat.com/security/cve/CVE-2023- 4813	https://access.redhat.com/errata/RHSA- 2023:5455	Important: glibc security update	2023-10-05
https://access.redhat.com/security/cve/CVE-2023- 4806			
https://access.redhat.com/security/cve/CVE-2023- 4527			
https://access.redhat.com/security/cve/CVE-2023- 38408	https://access.redhat.com/errata/RHSA-2023:4419	Important: openssh security update	2023-08-01

https://access.redhat.com/security/cve/CVE-2023-	https://access.redhat.com/errata/RHSA-	Modorato: dhus	2023-08-07
34969		security update	2023-06-07
https://access.redhat.com/security/cve/CVE-2023- 32067	https://access.redhat.com/errata/RHSA-2023:3584	Important: c-ares security update	2023-06-14
https://access.redhat.com/security/cve/CVE-2023- 29469	https://access.redhat.com/errata/RHSA-2023:4529	Moderate: libxml2 security update	2023-08-08
https://access.redhat.com/security/cve/CVE-2023- 28484			
https://access.redhat.com/security/cve/CVE-2023- 24329		Important: python38:3.8 and python38-devel:3.8 security update	2023-06-22
https://access.redhat.com/security/cve/CVE-2023- 23908		Important: microcode_c tl security update	2023-08-22
https://access.redhat.com/security/cve/CVE-2023- 2283	https://access.redhat.com/errata/RHSA-2023:3839	Moderate: libssh security update	2023-06-27
https://access.redhat.com/security/cve/CVE-2023- 1667			
https://access.redhat.com/security/cve/CVE-2023- 20593	https://access.redhat.com/errata/RHSA- 2023:5245	Moderate: linux- firmware security update	2023-09-19
https://access.redhat.com/security/cve/CVE-2023-0286 https://access.redhat.com/security/cve/CVE-2023-0215	https://access.redhat.com/errata/RHSA- 2023:1405	Important: openssI security update	2023-03-22
https://access.redhat.com/security/cve/CVE-2022- 4450			
https://access.redhat.com/security/cve/CVE-2022- 4304			
https://access.redhat.com/security/cve/CVE-2022- 36227	https://access.redhat.com/errata/RHSA- 2023:3018	Low: libarchive security update	2023-05-16
https://access.redhat.com/security/cve/CVE-2022- 34903	https://access.redhat.com/errata/RHSA-2022:6463	Moderate: gnupg2 security update	2022-09-13
https://access.redhat.com/security/cve/CVE-2022- 2929 https://access.redhat.com/security/cve/CVE-2022-	https://access.redhat.com/errata/RHSA- 2023:3000	Moderate: dhcp security and bug fix update	2023-05-16
2928			
https://access.redhat.com/security/cve/CVE-2022- 24407	https://access.redhat.com/errata/RHSA- 2022:0658	security update	2022-02-23
https://access.redhat.com/security/cve/CVE-2022- 1927 https://access.redhat.com/security/cve/CVE-2022- 1897	https://access.redhat.com/errata/RHSA- 2022:5813	Moderate: vim security update	2022-08-02
https://access.redhat.com/security/cve/CVE-2022- 1785			
https://access.redhat.com/security/cve/CVE-2022- 1586	https://access.redhat.com/errata/RHSA- 2022:5809	Moderate: pcre2 security update	2022-08-02
https://access.redhat.com/security/cve/CVE-2022- 1271	https://access.redhat.com/errata/RHSA- 2022:4991	Important: xz security update	2022-06-13
https://access.redhat.com/security/cve/CVE-2023- 3776	https://access.redhat.com/errata/RHSA- 2023:5244	Important: kernel security, bug fix, and enhancement update	2023-09-19
https://access.redhat.com/security/cve/CVE-2023- 27536	https://access.redhat.com/errata/RHSA- 2023:4523	Moderate: curl security update	2023-08-08
https://access.redhat.com/security/cve/CVE-2023- 29491	https://access.redhat.com/errata/RHSA- 2023:5249	security update	2023-09-19
https://access.redhat.com/security/cve/CVE-2022- 39377	https://access.redhat.com/errata/RHSA- 2023:2800	Moderate: sysstat security and bug fix	2023-05-16

	update	