



Product Support Notice

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PSN# PSN006282u

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Original publication date: April 24, 2024. This is Issue #01, publication date: April 24, 2024

Severity/risk level

Low

Urgency

When convenient

Name of problem

Upcoming Release of Avaya Workplace 3.37 iOS Client removes the support for iOS 13 and 14

Products affected

Avaya Workplace for iOS

Problem description

Ensure that you are signed up for Avaya E-notifications so that you will be notified when new issues of this PSN are posted

This PSN advises customers and partners of the upcoming release of Avaya’s Workplace iOS software clients.

To support AirWatch Workspace ONE SDK version 24.01, Workplace 3.37 and later releases will drop the support for iOS 13 and 14 as AirWatch SDK version 24.01 supports iOS 15 or later release only

Resolution

Customer installing the AirWatch Workspace ONE SDK version 24.01 are requested to be on supported iOS version 15 and above, and Workplace release 3.37 and above.

Workaround or alternative remediation

No Workaround, customers need to use iOS 15 and above.

Remarks

n/a

Patch Notes

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

n/a

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support [Terms of Use](#).

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