



# DevConnect

## READ ME FIRST

### Installing and using the Avaya Client SDK Developer Documentation Local Archive

---

#### Interim Guidance

Effective Date: 28 June 2024 • CSDK Release 4.33.0.0 (May 2024)

#### Table of Contents

- Obtaining and Installing Avaya Client SDK Documentation ..... 1
- Obtaining the associated Avaya Client SDK Software Development Kits ..... 2
- Obtaining Support When Developing With Avaya Client SDK..... 2

As the Avaya DevConnect Portal is currently unavailable, DevConnect members do not have on-line access to the Avaya Client SDK release 4.33.0.0 (May 2024) materials.

Avaya is therefore providing a downloadable archive of the online materials that can be used as a locally accessible reference for continued development efforts.

There are several important caveats regarding the use of this material, including the recommended location for installation of the file set, and certain links embedded in the materials that will not properly resolve as they point to content hosted elsewhere on the (now unavailable) DevConnect Portal.

#### **Please read this document for further details.**

Avaya is continuing efforts to restore access to this developer documentation in an on-line manner, and to make available later releases and updates of the Client SDK. Please continue to monitor [www.avaya.com/devconnect](http://www.avaya.com/devconnect) for the most current updates.

## Obtaining and Installing Avaya Client SDK Documentation Local Archive

Avaya has provided a downloadable archive of the Avaya Client SDK materials previously available online via the DevConnect Portal. This set of material can be used as a locally accessible reference for continued development efforts by DevConnect members. These materials are derived from the Release 4.33.0.0 content, published May 2024.

1. **Download the *Avaya Client SDK Developer Documentation Archive* file from the [Avaya SDK Downloads Page](#) on [avaya.com](#).**
  - This 15MB compressed archive contains over 9800 HTML pages, directories, and images that replicates as a local copy *\_most\_* of the core Avaya Client SDK material previously accessible in the DevConnect Portal.
  - **This specifically includes the Overview and Programming Docs sections for Android, iOS, Windows, macOS, and Javascript-based development.**
2. **Extract/uncompress the *ClientSDK\_4-33-0-0.7z* file.**
  - a. This file is in a [.7z](#) compressed file format. **You will need an application capable of uncompressing and extracting files in .7z format**, such as 7Zip.
    - Uncompressed, the extracted materials total ~235MB.
    - When extracting the files, **it is recommended that you extract them to a root-level directory (e.g. C:/)**, as some file paths are exceedingly long and may therefore not present properly due to browser/OS path length limitations.
3. Once extracted, **access the ClientSDK directory** (e.g. C:\ClientSDK) and **open the *index.html* file.**
4. **Select the [START HERE](#) link** to access the local copy of the Avaya Client SDK materials.
  - a. This material includes API reference pages as well as Guides and Technical articles for the various Android, iOS, Windows, macOS, and Javascript SDKs, across the individual service set(s) offered for those target platforms.

### Caveats

- Certain links, such as the *Related Resources on DevConnect* section shown on the *Product Overview* page will not properly resolve as they continue to point to (now-unavailable) DevConnect Portal materials.
- Links to specific downloads, including the Client SDK software development kits themselves, will not resolve to the file download. Please refer to the section below for information on how to obtain the specific SDK libraries.
  - The *Developer Downloads* link in the main page navigation will result in a *Page Not Found* error.
- In some cases, links will open in new browser tabs; in other cases, the active browser tab is updated.
- Certain pages, such as the various API References Guide(s) or the *ALL CLASSES* link found therein, will not render a consistent page header for navigation back to the initial pages. The user will need to use browser 'BACK' functionality to revert to previous pages.
- Consistent with the original source material, not all Service sets are applicable to all target platforms. For example, the iOS SDK only supports the Communication Services set, whereas the JavaScript SDK has a more extensive set of Services available for use. This local archive contains the same materials as previously available on-line – the absence of a particular Service set for a particular Operating System target does not imply that the archive is missing information.

**Please continue to check [www.avaya.com/devconnect](http://www.avaya.com/devconnect) for information regarding the availability of later Client SDK release(s) and associated online developer documentation.**

## Obtaining the associated Avaya Client SDK Software Development Kits

The individual Avaya Client SDK Release 4.33.0.0 software development kits, including helper APIs and other related resources, can be downloaded from the [Avaya SDK Downloads page](#) on avaya.com, and are subject to the following End User License Agreement:

**IMPORTANT NOTICE:** READ THIS CAREFULLY BEFORE ELECTRONICALLY ACCESSING OR USING THIS PROPRIETARY PRODUCT, WHICH IS SUBJECT TO COPYRIGHT!

BY OPENING, INSTALLING, DOWNLOADING, COPYING OR OTHERWISE USING THE AVAYA SOFTWARE DEVELOPMENT KIT (“SDK”) YOU, INDIVIDUALLY, AND/OR THE LEGAL ENTITY FOR WHOM YOU ARE (COLLECTIVELY, AS REFERENCED HEREIN, “YOU”, “YOUR”, OR “LICENSEE”) ARE AGREEING TO THE AVAYA SDK LICENSE AGREEMENT, FOUND AT [HTTP://SUPPORT.AVAYA.COM/LICENSEINFO](http://support.avaya.com/licenseinfo) (OR A SUCCESSOR SITE PROPERLY NOTICED) WHICH MAY BE UPDATED FROM TIME TO TIME AND WILL APPLY PROSPECTIVELY (THE “AGREEMENT”) BETWEEN YOU AND AVAYA LLC OR ANY AVAYA AFFILIATE (COLLECTIVELY, “AVAYA”). IF YOU ARE ACCEPTING THE TERMS AND CONDITIONS OF THE AGREEMENT ON BEHALF OF A LEGAL ENTITY, YOU REPRESENT AND WARRANT THAT YOU HAVE FULL LEGAL AUTHORITY TO ACCEPT ON BEHALF OF AND BIND SUCH LEGAL ENTITY TO THIS AGREEMENT. BY OPENING THE MEDIA CONTAINER, BY INSTALLING, DOWNLOADING, COPYING OR OTHERWISE USING THE AVAYA SDK OR AUTHORIZING OTHERS TO DO SO, YOU SIGNIFY THAT YOU ACCEPT AND AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT HAVE SUCH AUTHORITY OR DO NOT WISH TO BE BOUND BY THE TERMS OF THIS AGREEMENT, DO NOT OPEN, INSTALL, DOWNLOAD, COPY OR OTHERWISE USE THE AVAYA SDKS AND YOU SHALL HAVE NO RIGHT TO USE THE SDK POSTED HEREIN.

Please continue to check [www.avaya.com/devconnect](http://www.avaya.com/devconnect) for information regarding the availability of later Client SDK release(s) and associated online developer documentation.

## Obtaining Support When Developing With Avaya Client SDK

While the DevConnect Forum Boards previously hosted within the DevConnect Portal are no longer available, developer and API-centric forums have been established on **Avaya Support Forums** ([support.avaya.com/forums](http://support.avaya.com/forums)), including [a specific developer-focused forum for Avaya Client SDK](#).

Developers wishing to post or reply within the Avaya Support Forums will need to [sign up for an Avaya SSO ID](#), if they do not already have one.

- Avaya Customers will need Sold-To information when registering as a “Customer”.
- Avaya Channel Partners will need Link-ID information when registering as a “Partner”.
- Other DevConnect developers, including our Registered-level and Technology Partner members, should use the “Other (e.g. DevConnect) or No Relationship” option.

The Avaya DevConnect Program continues to provide our Technology Partners and Support-enabled members with enhanced technical support on many Avaya APIs and SDKs through an interim DevConnect Support Portal. DevConnect Partners and Support-enabled members should contact their assigned DevConnect Partner Development Manager (PDM) for information on how to access this interim support tool.

Customers, channel partners, and other ISVs developing with Avaya Client SDK wishing to purchase a Support-enabled membership with DevConnect should contact us at [devconnect@avaya.com](mailto:devconnect@avaya.com) for more information.

## About Avaya

Businesses are built by the experiences they provide, and every day, millions of those experiences are delivered by Avaya. Organizations trust Avaya to provide innovative solutions for some of their most important ambitions and challenges, giving them the freedom to engage their customers and employees in ways that deliver the greatest business benefits. Avaya contact center and communications solutions power immersive, personalized, and unforgettable customer experiences that drive business momentum. With the freedom to choose their journey, there's no limit to the experiences Avaya customers can create. Learn more at [www.avaya.com](http://www.avaya.com).

### NOTICES

Avaya LLC makes no representation or warranties with respect to the contents of this guide and disclaims any express or implied warranties, including implied warranties of merchantability or fitness for any particular purpose.

Avaya LLC reserves the right to revise this program and guide without obligation to notify any person or organization of such revision.

If any software supplied by Avaya is acquired by an agency or other part of the U.S. Government, the software and all its accompanying written materials are provided with Restricted Rights.

Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Workstation Program regulation at 48 C.F.R. 252.227-7013 or in subparagraphs (c) (1) and (2) of the Commercial Computer Software – Restricted Rights regulation at 48 C.F.R. 52.227-19, as applicable.

All information contained in or disclosed by this document is considered confidential and proprietary by Avaya LLC. By accepting this material, the recipient agrees that this material and information contained herein is held in confidence and in trust.

All use, disclosure, and/or reproduction of any part of this publication not specifically authorized by Avaya Inc. is prohibited.

All trademarks are the properties of their respective owners.

Copyright © 2024 Avaya LLC. All rights reserved.