Avaya Call Reporting Port Matrix

ACR 4.4 release

Avaya Port Matrix: applies to Avaya Call Reporting 3.12,4.0, and 4.4

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Avaya Call Reporting (ACR)

- ACR ports
  - 9080 - Default web server port. This can be configured during installation
  - 9081 – TCP – On the Voicemail Pro server, this port is used by the Recording Library service to listen for inbound connections from the ACR server. The Recording Library then relays recordings to web clients.
  - 5060 - SIP Message Port for Active Recording. This can be configured within System Settings
  - 6970 - RTP port for Active Recording. This can be configured within System Settings.
  - 9092 – TCP, used by Realtime on ACR 3.12 and up
  - 19080 - Used by Agent Dashboards
    - ACR Desktop connects to this port from an end-user PC
  - 80 and 443 - Used by Avaya Call Reporting for CCAC and WebRTC

IP Office Ports

- IP Office ports
  - Devlink3 connection can be configured to use one of these:
    - TCP: 50797 (default)
    - TLS: 50796
    - WebSocket: 443
  - 5060 - SIP port for Contact Center (skills-based routing)

Additional Reference

Avaya Port Matrix: IP Office 11.0.0.0

https://support.avaya.com/search-landing/?query=port matrix for IP Office

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