Active Recording

Active Recording gives you the option to record internal, inbound, and outbound calls. You can decide which calls are being recorded by using the customized recording rules. We've incorporated Live Listen into Active Recording, which means you can now listen to calls as they are happening.

Because Active Recording is managed by Avaya Call Reporting's Recording library, finding calls that were recorded is easy using Cradle to Grave's filter tool.

IP Office Versions Supported

11.0.0.2.0 build 23 or higher
10.1.5 higher

Port Numbers Used

Active Recording uses SIP message port 5060 and RTP port 6970, both of which are on the Recording Library server. Both ports are configurable.

Recording Rates and Storage Calculations

Active Recording has a 64 Kbps bit rate per recording. Below is a chart detailing the storage calculations.

Storage	1 Port	5 Ports	10 Ports	25 Ports	50 Ports
32 GB	700	140	70	28	14
250 GB	5,461	1,092	546	218	109
500 GB	10,922	2,185	1,092	437	218
1000 GB	21,845	4,370	2,185	875	437

Maximum Active Recording Port Capacity per IP Office Environment

Platform	Total Active Recording Port Capacity
IP Office Server Edition running on Dell R230	80
IP Office Server Edition running on Dell R360	80
IP Office Server Edition running on Dell R630	80
IP Office Select OVA	80
IP Office Select Dell 630	160
IP Office Select OVA	160
IP 500V2	40
IP 500V2 in Small Community Network	40 per IP 500 Gateway

*Partners selling Avaya Call Reporting to Powered By clients need to test the product in their environment before selling it. Xima Software will provide an NFR (not for resale) serial in order for partners to test their environment.