



End of Sale and Discontinuation of Service Notice

Notification Date: 29-Oct-2024

Revision Date: 04-Apr-2025

Effective Date: 20-Jan-2025

Subject: End of Sale & Discontinuation of Service of Avaya Spaces Web Client and APIs

Theatre/Region: Global

Revision History

Revision Date	Reason for change
04-Apr-2025	Updated information for Discontinuation of Service
1-Nov-2024	Update to clarify availability IP Office cloud-based messaging and collaboration replacement offers
29-Oct-2024	EOS Announcement of Spaces Web Client and APIs

Summary

Avaya Spaces Web Client and APIs ("Spaces") is End of Sale as of 20-Jan-2025.

Since the End of Sale, Spaces customers can no longer extend, renew, or add more licenses to their existing Spaces order(s).

Effective 15-Sep-2025, Spaces will be discontinued, and upon the discontinuation of service, customers will no longer be able to access or use Spaces. Any data stored on Spaces will be deleted on that date. Any data that customers wish to maintain must be downloaded prior to 15-Sep-2025. Avaya does not assume any responsibility to download or store this data. Customers are required to migrate to a replacement solution prior to 15-Sep-2025.

For IP Office customers, neither the Spaces End of Sale or Discontinuation of Service affects the push notification service that may be used. All Spaces based messaging will not be available as of 15-Sep-2025..



Replacement Offers

Avaya offers the following solutions that provide collaboration features:

- Cloud Collaboration
 - Avaya Cloud Office
- On-Premises Collaboration
 - Pexip Infinity as a 3rd party offer

Schedule

End of Sale Date (last day to order new systems) For the case of software which is not separately orderable (i.e., it ships as part of the h/w product), change this to "Start of Software Manufacturer Support") <ul style="list-style-type: none">- No new sales, change requests, addition of licenses, extensions, or renewals beyond this date.- No new features or enhancements will be introduced.	20-Jan-2025
Discontinuation of Service <ul style="list-style-type: none">- Spaces no longer available as of this date- All data stored on spaces will be deleted	15-Sep-2025

System Expansion post-End of Sale

For any exceptions or requests, contact your Avaya representative or Channel Partner representative.

Discontinued Order Codes

Discontinued Codes

Material	Short Description
400652	AVAYA SPACES ESSNTL SUBS /S
400653	AVAYA SPACES BUSINESS SUBS /S
400654	AVAYA SPACES PWR SUBS /S
403104	AVAYA SPACES ESSNTL USER SUB
403105	AVAYA SPACES BUSINESS USER SUB
403106	AVAYA SPACES PWR USER SUB
403244	AV SPACES ESSNTL TERM SUB 3 YR AN
403245	AV SPACES ESSNTL TERM SUB 3 YR MO
403330	AV SPACES BUS TERM SUB 3 YR AN
403331	AV SPACES BUS TERM SUB 3 YR MO
403336	AV SPACES PWR TERM SUB 3 YR AN
403337	AV SPACES PWR TERM SUB 3 YR MO
349595	AVAYA SPACES SUBS SUPPORT



403242	AV SPACES ESSENTL TERM SUB 1 YR AN
403243	AV SPACES ESSENTL TERM SUB 1 YR MO
403248	AV SPACES BUS TERM SUB 1 YR AN
403249	AV SPACES BUS TERM SUB 1 YR MO
403334	AV SPACES PWR TERM SUB 1 YR AN
403335	AV SPACES PWR TERM SUB 1 YR MO
403246	AV SPACES ESSENTL TERM SUB 5 YR AN
403247	AV SPACES ESSENTL TERM SUB 5 YR MO
403332	AV SPACES BUS TERM SUB 5 YR AN
403333	AV SPACES BUS TERM SUB 5 YR MO
403338	AV SPACES PWR TERM SUB 5 YR AN
403339	AV SPACES PWR TERM SUB 5 YR MO
401722	AVAYA SPACES ESSENTIAL
401723	AVAYA SPACES BUSINESS
401724	AVAYA SPACES POWER
403216	AVAYA SPACES MODEL NEW
403217	AVAYA SPACES MODEL ADDITIONS
199471	S_AVAYA SPACES - NON-CONFIG
199519	SPACES_TOOLWIRE - NON-CONFIG
400655	AVAYA SPACES ESSENTL SUBS
400656	AVAYA SPACES BUSINESS SUBS
400657	AVAYA SPACES PWR SUBS
400658	AVAYA SPACES SVCS SUBS TRACK SUPT
406473	AVAYA SPACES BUSINESS 60 DAY TRIAL SUBS
406474	AVAYA SPACES PWR 60 DAY TRIAL SUBS
409320	AV SPACES ESSENTL SUBS ADJ LP
409321	AV SPACES BUS SUBS ADJ LP
409322	AV SPACES PWR SUBS ADJ LP
413870	APS PKG - SPACES CALLING WORKPLACE ONLY
413871	APS PKG - SPACES CALLING WEBRTC
415265	APS PKG-IPO IMPL SPACES IN IP OFFICE
415820	SPACES TOOLWIRE CUSTOM ANNUAL
415821	SPACES TOOLWIRE CUSTOM MONTHLY
404639	RNS SPACES BASIC-ESSENTL - DBC
406590	RNS SPACES CORE-BUSINESS - DBC
406591	RNS SPACES POWER-POWER - DBC

Additional Information

Avaya website:

<http://www.avaya.com>

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Avaya Cloud Services Lifecycle Policy:

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