



End of Sale Notice

Notification Date: 17-Dec-2024

Revision Date: 17-Dec-2024

Effective Date: 03-Mar-2025

Subject: End of Sale – Avaya 1408 Digital Phone

Theatre/Region: Global

Revision History

Revision Date	Reason for change
17-Dec-2024	Initial Notice

Summary

Effective dates, as mentioned in this document, Avaya will no longer sell (make commercially available) the product material codes as listed.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700504841	1408 Telset for CM/IPO/IE Upn ICON
700415623	IP Phone 1408/1608 Wallmount Kit Blk
700415649	Design LBLs 1408/1608 IP Phone Qty50

Migration Strategy

Avaya recommends following replacement options:

- Aura Solution
 - 9408 Digital Phone – 700508196
 - 9408 TAA Digital Phone - 700508255
- IP Office Solution
 - 9508 Digital Phone - 700504842
 - 9508 TAA Digital Phone - 700508257

Schedule

End of Sale Date (last day to order new systems)	03-Mar-2025
End of Manufacturer Support for SOFTWARE *	03-Mar-2025
End of Manufacturer Support for HARDWARE *	03-Mar-2025
Last day to purchase system expansions	N/A
Targeted End of Support Sales	TBD

* Per Avaya Product Lifecycle Policy



***Avaya Services may revise the Target End of Support Sales date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty, and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy