



End of Sale Notice

Notification Dates: 02-Jul-2025

Revision Date: 02-Jul-2025

Effective Dates: 01-Sep-2025

**Subject: End of Sale – Avaya Huddle Cameras – HC0x0
select codes**

Theatre/Region: Global

Revision History

Revision Date	Reason for change
02-Jul-2025	Initial version, EoS of select material codes part of the Avaya Huddle Camera offer.

Summary

To simplify the portfolio, Avaya has decided to End of Sale select legacy products part of the Huddle Camera offer. The Capex, DFPP, DaaS and Bundle codes of HC050 along with the DaaS and Bundle codes of HC010 and HC020 cameras are now EoS.

Avaya will no longer sell (make commercially available) the product material codes as listed effective the dates listed in this document.

Discontinued Order Codes and Replacement Strategy

Material Codes	Description	EoS Date
700514535	AV IX HC050 Capex code	01-Sep-2025
700515714	HC050/B1X9 BNDL QUICK START GUIDE	01-Sep-2025

DFPP Codes	Description	EoS Date
351803	DFPP SA AV IX HC050 RTS APR 3YMO	01-Sep-2025
351820	DFPP SA AV IX HC050 RTS 3YMO	01-Sep-2025



DaaS Codes	Description	EoS Date
407705	DaaS AV IX HC050 SUBS 1YRAN	01-Sep-2025
407706	DaaS AV IX HC050 SUBS 3YRAN	01-Sep-2025
407707	DaaS AV IX HC050 SUBS 5YRAN	01-Sep-2025
401932	DaaS AV IX HC050	01-Sep-2025
401933	DaaS AV IX HC050	01-Sep-2025
401934	DaaS AV IX HC050	01-Sep-2025
415020	DaaS AV IX HC050 ADJ LP	01-Sep-2025
401729	DaaS AV IX HC020	01-Sep-2025
407696	DaaS AV IX HC020	01-Sep-2025
415019	DaaS AV IX HC020	01-Sep-2025
401930	DaaS AV IX HC020	01-Sep-2025
407697	DaaS AV IX HC020	01-Sep-2025
401931	DaaS AV IX HC020	01-Sep-2025
407698	DaaS AV IX HC020	01-Sep-2025
411835	DaaS AV IX HC010	01-Sep-2025
411838	DaaS AV IX HC010	01-Sep-2025
415018	DaaS AV IX HC010	01-Sep-2025
411836	DaaS AV IX HC010	01-Sep-2025
411839	DaaS AV IX HC010	01-Sep-2025
411837	DaaS AV IX HC010	01-Sep-2025
412660	DaaS AV IX HC010	01-Sep-2025

Bundle Codes	Description	EoS Date
410669	AV HC050 B129 OCC DEV BNDL EU/UK	01-Sep-2025
410668	Avaya HC050B129OCC NAR Device Bundle	01-Sep-2025
412636	Avaya HC050B199OCC NAR Device Bundle	01-Sep-2025
412637	Avaya HC050B199OCC EU/UK Device Bundle	01-Sep-2025
409469	Avaya HC020B109 Device Bundle	01-Sep-2025
409472	Avaya HC020B109OCC Device Bundle	01-Sep-2025
410667	Avaya HC010B109 Device Bundle	01-Sep-2025



Replacement Strategy

Avaya recommends the Huddle Cameras HC010 and HC020 capex codes as replacement



Schedule

End of Sale Date (last day to order new systems)	01-Sep-2025
End of Manufacturer Support for SOFTWARE *	01-Sep-2026
End of Manufacturer Support for HARDWARE *	01-Sep-2026
Last day to purchase system expansions	n/a
Targeted End of Support Sales	TBD

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Support Sales date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty, and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy