![Avaya]

End of Manufacturer Support Notice

Notification Date: 28-Nov-2025
Effective Date: 1-Jan-2026
Subject: End of Manufacturer Support – G430 & G450 Vintage releases
Theatre/Region: Global

Summary

Avaya will end manufacturer support for specific vintage releases of the **G430** and **G450** G-Series Gateways starting **January 1, 2026** for Aura10.1 and prior releases **and July 30, 2026** for Aura 10.2**.** Security and firmware updates will be limited to certain hardware vintages and firmware versions.

To identify which version of G430/G450 supervisor board is in your gateway, you can **look at the label on the left-hand side of the supervisor board assembly**, which is in the top slot of the chassis. (see picture below):

G430 Gateway

- **As of January 1, 2026,** Hardware Vintages 1, 2 and 3 of the G430 Product codes: 700469273, 700476393, 700506957, 700506958 with Aura 10.1 (and prior releases) will no longer receive any firmware or security updates from Avaya.

- Hardware Vintages 1, 2 of the G430 with Avaya Aura 10.2 product codes: 700469273, 700476393, 700506957, 700506958 will no longer receive firmware or security updates from Avaya as of **June 30, 2026**.

G450 Gateway

- Hardware Vintages 1, 2 and 3 of the G450 product codes: 700459456,700506955, 700506956 with Aura 10.1 (and prior releases) will no longer receive any firmware or security updates by Avaya as of **January 1, 2026.**

- Hardware Vintages 1, 2 and 3 of the G450 with Avaya Aura 10.2 product codes: 700506955, 700506956 will no longer receive any firmware or security updates by Avaya as of **June 30, 2026.**

Gateway Model	HW Vintage	Aura Release	GW FW Version	Aura EoMS Date*	GW EoS Date**	GW EoMS
	1, 2	**8.1**	41.XX.X	28-Jun-24	12-Mar-18	**1-Jan-26**
	1,2	**10.1**	42.XX.X	31-Dec-25	12-Mar-18	**1-Jan-26**
	1,2	**10.2**	43.XX.X	TBD	12-Mar-18	**30-Jun-26**
	3	**8.1**	41.XX.X	28-Jun-24	N/A	**1-Jan-26**
	3	**10.1**	42.XX.X	31-Dec-25	N/A	**1-Jan-26**
G430	**3**	**10.2**	43.XX.X	GA		
	1,2	**8.1**	41.XX.X	28-Jun-24	6-Oct-14	**1-Jan-26**
	1,2	**10.1**	42.XX.X	31-Dec-25	6-Oct-14	**1-Jan-26**
	1,2	**10.2**	43.XX.X	TBD	6-Oct-14	**30-Jun-26**
	3	**8.1**	41.XX.X	28-Jun-24	10-Nov-19	**1-Jan-26**
	3	**10.1**	42.XX.X	31-Dec-25	10-Nov-19	**1-Jan-26**
	3	**10.2**	43.XX.X	TBD	10-Nov-19	**30-Jun-26**
	4	**8.1**	41.XX.X	28-Jun-24	N/A	**1-Jan-26**
	4	**10.1**	42.XX.X	31-Dec-25	N/A	**1-Jan-26**
G450	**4**	**10.2**	43.XX.X	GA		

Please refer to the links for prior announcements below:

Aura link (* see links below)

https://support.avaya.com/css/public/documents/101090414 (EoMS Avaya 10.1)

https://support.avaya.com/css/public/documents/101078088 (EoS Avaya Aura 8.1)

Avaya G450/G430 Gateways (** see links below)

https://support.avaya.com/css/public/documents/101046535 (G430v1 – EoMS Mar 2021)
https://support.avaya.com/css/secure/documents/101054127 (G430v2 - EoMS Mar 2022)
https://support.avaya.com/css/public/documents/100067543 (early G450, CM5.2)
https://support.avaya.com/css/public/documents/100180592 (G450v1 & v2 – EoMS Oct 2020)

Migration Strategy:

G430 Gateway

- **Hardware Vintage 3 of the G430** product codes: **700512173, 700512174** will be supported with **Aura 10.2 and future Aura releases** by FW loads that start with 43.XX.xx

G450 Gateway

- **Hardware Vintage 4 of the G450** product codes: **700506955, 700506956** will be supported with **Aura 10.2, and future Aura releases**, by FW loads that start with 43.XX.xx

Schedule

Schedule	
End of Sale Manufacturer Support Date	N/A
End of Sale Date for New Systems	N/A
End of Sale Date for Expansions	N/A
End of Manufacturer Support	Multiple (see table above)
Remote Only / End of Services Parts Support*	TBD
End of Services Support	TBD

Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices: http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy