



End of Manufacturer Support Notice

Notification Date: 30-Oct-2025

Effective Date: 1-Jan-2026 / 30-Jun-2026

**Subject: End of Manufacturer Support – G430 & G450
Vintage releases**

Theatre/Region: Global

Revision History

Revision Date	Reason for change
30-Oct-2025	Initial Notice
28-Nov-2025	Updated with summary support table and extended support for G430 Vintage 1,2 and G450 Vintage 1, 2, 3 with Aura 10.2
13-Apr-2026	Added G450 replacement material code and Updated Migration Strategy to include G450 supervisor board upgrade options



Summary

Avaya will end manufacturer support for specific vintage releases of the **G430** and **G450** G-Series Gateways starting **January 1, 2026** for Aura10.1 and prior releases and **June 30, 2026** for Aura 10.2. Security and firmware updates will be limited to certain hardware vintages and firmware versions.

To identify which version of G430/G450 supervisor board is in your gateway, you can use the “show system” command from the interface :

see G450 admin guide <https://support.avaya.com/css/public/documents/101087681> - check branch gateway version from the CLI section

or **look at the label on the left-hand side of the supervisor board assembly**, which is in the top slot of the chassis. (see picture below):



G430 Gateway

- **As of January 1, 2026**, Hardware Vintages 1, 2 and 3 of the G430 Product codes: 700469273, 700476393, 700506957, 700506958 with Aura 10.1 (and prior releases) will no longer receive any firmware or security updates from Avaya.
- Hardware Vintages 1, 2 of the G430 with Avaya Aura 10.2 product codes: 700469273, 700476393, 700506957, 700506958 will no longer receive firmware or security updates from Avaya as of **June 30, 2026**.

G450 Gateway

- Hardware Vintages 1, 2 and 3 of the G450 product codes: 700459456, 700506955, 700506956 with Aura 10.1 (and prior releases) will no longer receive any firmware or security updates by Avaya as of **January 1, 2026**.
- Hardware Vintages 1, 2 and 3 of the G450 with Avaya Aura 10.2 product codes: 700506955, 700506956 will no longer receive any firmware or security updates by Avaya as of **June 30, 2026**.



Gateway Model	HW Vintage	Aura Release	GW FW Version	Aura EoMS Date*	GW EoS Date**	GW EoMS
G430	1, 2	8.1	41.XX.X	28-Jun-24	12-Mar-18	1-Jan-26
	1,2	10.1	42.XX.X	31-Dec-25	12-Mar-18	1-Jan-26
	1,2	10.2	43.XX.X	TBD	12-Mar-18	30-Jun-26
	3	8.1	41.XX.X	28-Jun-24	N/A	1-Jan-26
	3	10.1	42.XX.X	31-Dec-25	N/A	1-Jan-26
	3	10.2	43.XX.X	GA		
G450	1,2	8.1	41.XX.X	28-Jun-24	6-Oct-14	1-Jan-26
	1,2	10.1	42.XX.X	31-Dec-25	6-Oct-14	1-Jan-26
	1,2	10.2	43.XX.X	TBD	6-Oct-14	30-Jun-26
	3	8.1	41.XX.X	28-Jun-24	10-Nov-19	1-Jan-26
	3	10.1	42.XX.X	31-Dec-25	10-Nov-19	1-Jan-26
	3	10.2	43.XX.X	TBD	10-Nov-19	30-Jun-26
	4	8.1	41.XX.X	28-Jun-24	N/A	1-Jan-26
	4	10.1	42.XX.X	31-Dec-25	N/A	1-Jan-26
	4	10.2	43.XX.X	GA		

Currently supported versions of the G430 V3 with Aura 10.2 and G450 v4 with Aura 10.2 highlighted in green.

Please refer to the links for prior announcements below:

Aura link (* see links below)

<https://support.avaya.com/css/public/documents/101090414> (EoMS Avaya 10.1)

<https://support.avaya.com/css/public/documents/101078088> (EoS Avaya Aura 8.1)

Avaya G450/G430 Gateways (** see links below)

<https://support.avaya.com/css/public/documents/101046535> (G430v1 – EoMS Mar 2021)

<https://support.avaya.com/css/secure/documents/101054127> (G430v2 - EoMS Mar 2022)

<https://support.avaya.com/css/public/documents/100067543> (early G450, CM5.2)

<https://support.avaya.com/css/public/documents/100180592> (G450v1 & v2 – EoMS Oct 2020)



Migration Strategy:

G430 Gateway

Hardware Vintage 3 of the G430 product codes:

700512173 — G430 Vintage 3 GSA

700512174 — G430 Vintage 3 Non-GSA

700512173, 700512174 will be supported with **Aura 10.2 and future Aura releases** by FW loads that start with 43.XX.xx

G450 Gateway

For G450, two migration options are available:

Option 1 — Upgrade the supervisor board (avoids rip-and-replace. The existing chassis, media modules, and power supply are retained):

- G450 Upgrade Supervisor Board Bundle — **700520427**
- G450 Upgrade Supervisor Board with MP160 DSP — **700520428**

The MP160 DSP should be included if upgrading from a supervisor card with MP20 or MP80, the V4 only takes MP160. Can also be used to increase the voice resource in the G450 if you only have 1 MP160 currently. The MP160 DSP option includes 1 MP160 DSP and the V4 supervisor can take up to 2. Consult documentation on how to do the upgrade

<https://support.avaya.com/css/public/documents/101087681>

Option 2 — Purchase new Vintage 4 G450 Gateway:

- G450 MP160 Media Gateway — **700506955**
- G450 MP160 Media Gateway Non-GSA — **700506956**

Both options are supported with Aura 10.2 and future Aura releases by FW loads that start with 43.XX.xx.



Schedule

End of Sale Manufacturer Support Date	N/A
End of Sale Date for New Systems	N/A
End of Sale Date for Expansions	N/A
End of Manufacturer Support	Multiple (see table above)
Remote Only / End of Services Parts Support*	TBD
End of Services Support	TBD

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices: <http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy