



End of Sale Notice

Notification Date: 16-Apr-2026

Revision Date: 16-Apr-2026

Effective Date: 20-Jul-2026

Subject: End of Sale – Avaya Agent for Desktop (SIP and H.323)

Theatre/Region: All

Revision History

Revision Date	Reason for change
16-Apr-2026	Initial revision, EoS announced.

Summary

Effective 20-Jul-2026, Avaya will no longer sell (make commercially available) Avaya Agent for Desktop (SIP and H.323) for new system sales.

Effective 23-Oct-2028, additions and expansions will also not be available for existing systems.

Migration Strategy

All relevant features of Avaya Agent for Desktop have been migrated and available with Avaya Workplace for SIP deployments. Avaya Agent for Desktop H.323 deployment customers can either migrate to SIP (e.g., Avaya Workplace) or migrate to J1xx H.323 endpoints.

Discontinued Order Codes

Discontinued Codes

Material	Short Description
400336	AGT FOR DSKTP R2 ADVANCED NEW / ADD
400703	AGT FOR DSKTP R2 DESKPHONE MODE /E
389676	APS PKG-AVAYA AGT FOR DSKTP DEPLY SVCS
400702	AGT FOR DSKTP R2 ADVANCED ASIPP L2



406602	CC REMOTE WORKER AAFD FIXED SUBS 1YR AN
406600	CC REMOTE WORKER AAFD FIXED SUBS 6MO AN
400338	AGT FOR DSKTP R2 HEADLESS NEW / ADD
400710	AGT FOR DSKTP R2 ADV 90DAY TRIAL
400707	AGT FOR DSKTP R2 ADVANCED UPG /ENT
307408	AGT FOR DSKTP R1 HEADLESS NEW
406549	CC REMOTE WORKER AAFD FIXED SUBS 6MO MO
406601	CC REMOTE WORKER AAFD FIXED SUBS 1YR MO
400701	AGT FOR DSKTP R2 ADVANCED ASIPP L1
307482	AGT FOR DSKTP R1 SHARED CNTL NEW
307483	AGT FOR DSKTP R1 STDALN NEW
400704	AGT FOR DSKTP R2 ADVANCED UPG
400337	AGT FOR DSKTP R2 BASIC NEW / ADD
306650	APS VDI AGT DEPLOY SVCS
395874	AGT FOR DSKTP R1 STNDL ASIPP L2
400706	AGT FOR DSKTP R2 HEADLESS UPG
400705	AGT FOR DSKTP R2 BASIC UPG
400339	AGT FOR DSKTP R2 BASIC TO ADV UPBUY
390663	AGT FOR DSKTP R1 CNTL ENTL
395873	AGT FOR DSKTP R1 STNDL ASIPP L1
307409	AGT FOR DSKTP R1 STDALN 90DAY TRIAL
400708	AGT FOR DSKTP R2 BASIC UPG /ENT

Schedule

End of Sale Date (last day to order new systems)	20-Jul-2026
End of Manufacturer Support for SOFTWARE *	23-Oct-2028
End of Manufacturer Support for HARDWARE *	NA
Last day to purchase system expansions	23-Oct-2028
Targeted End of Support Sales	23-Oct-2028
End of Life	TBD

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty, and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle
>> Avaya Product Lifecycle Policy