



End of Sale Notice

Notification Date: 01-Aug-2026

Effective Date: 07-Dec-2026

Subject: End of Sales - ADS SLA Mon

Theatre/Region: Global

Revision History

Revision Date	Reason for change
01-Aug-2026	Initial document version

Summary

Effective **07-Dec-2026**, Avaya will no longer sell **Avaya Diagnostic Server SLA Mon**.

The Remote Access portion of Avaya Diagnostic Server 4.x - SAL Gateway is not affected by this announcement.

Discontinued Order Codes

Discontinued Codes

Material Code	Description
307097	DS R2 SLA MON STDALN LIC
340056	DS R2.5 SLA MON STDALN LIC
307099	DS R2 SLA MON SFTW VIRTUAL LIC
340058	DS R2.5 SLA MON SFTW VIRTUAL LIC
307381	DS R2 SLA MON SVM3 ENDPOINT ONLY LIC
307383	DS R2 SLA MON AD NTWK LIC
340059	DS R2.5 SLA MON AD NTWK LIC

Migration Strategy

Because the SLA Mon component is excluded in all Avaya Diagnostic Server (ADS) dot-releases following ADS 4.1 SP2, there is no supported upgrade path or migration strategy available.



Schedule

End of Sale Date (last day to order new systems)	December 7, 2026
End of Manufacturer Support for SOFTWARE *	December 7, 2026
End of Manufacturer Support for HARDWARE *	NA
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract *	December 7, 2026
Targeted End of Services Support	<i>December 7, 2026</i>

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.



Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy