

Avaya Cloud Office UK Domestic & EMEA Regional Minutes

In a global environment you want all your employees located around the world to be on the same secure communications network, accessing the same robust business features from a single business phone solution.

Get More Out of your Inclusive Minutes



EMEA Regional Calling Zone Countries

Use your included UK minutes to call:
Germany, France, Netherlands, the UK,
Switzerland, Ireland, Spain, Sweden,
Denmark, Finland, Norway, Belgium,
Austria, Portugal, Italy, Israel,
Luxembourg, Lithuania, Czech
Republic, Romania, Poland, Slovakia,
Hungary, Croatia, Greece, Estonia,
Slovenia, and South Africa.



Avaya Cloud Office: Minutes Per Package

Outbound Minutes	Entry	Standard	Premium	Ultimate
Mobile*, landline, fax	100 minutes per user per month	750 minutes per user per month	2,000 minutes per user per month	4,000 minutes per user per month

*Mobile minutes are included except to these countries: Czech Republic, Hungary, Israel, Slovakia.
Overages for UK domestic landline, mobile and certain prefixes will be charged at 4 pence per minute for Standard and 3 pence per minute for Premium and Ultimate.
All other UK domestic premium, non-geo, and other domestic overages will be charged per minute based on prefix type.
International overages will be charged by minute based on destination.
Additional international calling credit bundles are also available for purchase.

The above minutes are pooled from the account. If you have exceeded these minutes, there are other options such as unlimited calling and credit bundle offers, which can cover any additional usage, and you can add and remove credit bundles as needed.

As an alternative, you may opt to upgrade to the Unlimited Calling plan, enabling unlimited outbound business calls to destinations within the EMEA calling zone.

Credit Bundles Details

Calling Credit Bundle	Bonus	Total Calling Credits
£10	20%	£12
£20		£24
£30		£36
£50	20-25%	£61
£100		£122
£200		£247
£300		£372
£500	30%	£625
£1,000		£1,250
£1,500		£1,875
£2,500		£3,125
£3,500		£4,375
£5,000		£6,250
£7,500		£9,750
£10,000		£13,000
£15,000		£19,500
£25,000		£32,500
£40,000		£52,000
£50,000	35%	£67,500
£75,000		£101,250
£100,000		£135,000
£150,000		£202,500
£250,000		£337,500

Pricing Per Minute by Destination

Destination	Number prefix	Rate (GBP)
United Kingdom – Landline / Mobile / Fax	01, 02, 03	£0.04 Entry/Std £0.03 Prem/Ult
United Kingdom - Non-Geo Destination	0843, 0844	€0.08
United Kingdom - Non-Geo Destination	0870, 0871, 0872, 0873	£0.20
United Kingdom - Premium Rate Destinations	074xxx, 075xxx, 076xxx, 077xxx, 078xxx, 079xx	£0.20
United Kingdom - Other Premium Destinations	0551100, 0551107, 055114, 05516, 0555500, 0555508, 055551, 055553, 055554, 055555, 055883, 055884, 0558866, 055888	£0.08
United Kingdom - Personal Numbering Ranges	070	£0.50

For all other international destination price per minute rates, please go to <https://www.ringcentral.co.uk/support/international-rates.html>