AVAYA
The Power of We™

Returning an Entitlement to the Pool – Deactivate

Audience: Customer

Module Scope: The process of how to return previously activated licenses to a pool of available licenses.

Returning Licenses

▶ De-Activating involves taking an activated entitlement and making it available again for activation. When you De-Activate activated items:

▶ The quantity on the License Host is reduced by the De-Activated quantity

▶ The available quantity on the entitlement is increased by the De-Activated quantity

▶ The activated quantity on the entitlement is reduced by the De-Activated quantity

▶ For example, Entitlement A has a quantity of 20 seats, with an available quantity of 10 seats and an activated quantity of 10 seats on License Host B.

▶ If you De-Activate 5 seats from License Host B, Entitlement A now has an available quantity of 15 seats and an activated quantity of 5 seats.

▶ If you De-Activate the entire activated quantity, the activated item is disabled.

De-Activating an Entitlement

Go to: **Activation > De-Activate** from the home page.

Search Activation Records to De-Activate

◀◀ Return

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. Click here for additional Search Tips.

%indicates wildcard search

%License Host: [   ]

Host ID: [   ]

%Group name: [   ]

%Group ID: [   ]

Application: [▼]

Search Activation Records »   [Advanced Search]

Enter Search criteria, License Host, Host ID, Group Name or Group ID. See "Searching for Entitlements" job aid for further details.

Click **Search Activation Records**

De-Activating an Entitlement

Search Activation Records to De-Activate ?

◀◀◀ Return

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. Click here for additional Search Tips.

%indicates wildcard search

%License Host:	TEST123
Host ID:	
%Group name:	
%Group ID:	
Application:	▼

Search Activation Records » [Advanced Search]

1. Click **De-Activate** next to the appropriate record

		▲ License Host	Host ID	Applications
De-Activate		Test123 [View summary] [Edit]	00-50-56-C0-00-01	Interactive Response

De-Activating an Entitlement

De-Activate (Test123) [?]

Search   **Register**   Details   Confirm   Complete

Cancel »   Next »

Registration Summary - Click Change to select a different Registered User.

Company Name-ID	User Name
TEST123 - TEST123 Download testing Downlod City, NV 21222 United States	asdf jain Download testing Downlod City, NV 21222 United States skjain@avaya.com [Change]

Review/confirm detail
Click **Next**

Cancel »   Next »

De-Activating an Entitlement

De-Activate (Test123)

Search   Register   **Details**   Confirm   Complete

1. Enter amount to deactivate
2. Click **Next**

Enter the required information and then click Next. Click here for more information on the Host ID.

License Host

Test123
View current

De-Activate All | Clear all

Interactive Response

Qty to De-Activate	Avail Qty to De-Activate	Entitlement
	8 for a production license	IR 3.X PER PORT LICENSE NEW SYSTEM LIC:CU Product ID:211900; IR PORTS; Version:3; License

De-Activate All | Clear all

Cancel »   Back »   Next »

You also have the option to deactivate all and return all activated licenses to the pool.

De-Activating an Entitlement

Home   Assets   Activation   Reports   Administration   Help   Log out

De-Activate (Test123) [?]

Search   Register   Details   **Confirm**   Complete

Cancel »   Back »   Finish »

Legal Notice

The Avaya EULA must be accepted in order to complete this transaction.

THIS END USER LICENSE AGREEMENT ("SOFTWARE LICENSE TERMS") GOVERNS THE USE OF AVAYA'S
PROPRIETARY SOFTWARE and Third-party proprietary software. READ THESE SOFTWARE LICENSE
TERMS CAREFULLY, IN THEIR ENTIRETY, BEFORE INSTALLING, DOWNLOADING OR USING THE AVAYA
SOFTWARE (AS DEFINED BELOW). BY INSTALLING, DOWNLOADING OR USING THE AVAYA SOFTWARE, OR
AUTHORIZING OTHERS TO DO SO, YOU, ON BEHALF OF YOURSELF AND THE ENTITY FROM WHOM YOU ARE

[ ] By checking the box you acknowledge that you have read, understand and accept the terms of the Avaya EULA.

Confirmation Information

To send the Activation Record with License/Key, enter the e-mail addresses in the field below. Use commas to separate multiple addresses. Add any comments to include in t...

Email to: [   ]   (Multiple separated by commas)

Notes for this transaction

Add any notes to record against the transaction in the Notes field. Notes will not be included in the e-mail.

Notes

[   ]

Activation Summary

1 Products will be De-Activated from License Host "Test123" as a result of this transaction

> Accept the EULA (End User Legal Agreement)
> Enter information for the user who should also receive the activation detail.
> Enter additional notes if necessary.
> Click **Finish**.

Cancel »   Back »   Finish »

De-Activating an Entitlement

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