



The Power of We™

Returning an Entitlement to the Pool – Deactivate

Audience: Customer

Module Scope: The process of how to return previously activated licenses to a pool of available licenses.

Returning Licenses

- ▶ De-Activating involves taking an activated entitlement and making it available again for activation. When you De-Activate activated items:
- ▶ The quantity on the License Host is reduced by the De-Activated quantity
- ▶ The available quantity on the entitlement is increased by the De-Activated quantity
- ▶ The activated quantity on the entitlement is reduced by the De-Activated quantity
- ▶ For example, Entitlement A has a quantity of 20 seats, with an available quantity of 10 seats and an activated quantity of 10 seats on License Host B.
- ▶ If you De-Activate 5 seats from License Host B, Entitlement A now has an available quantity of 15 seats and an activated quantity of 5 seats.
- ▶ If you De-Activate the entire activated quantity, the activated item is disabled.

De-Activating an Entitlement

Home Assets **Activation** Reports Administration Help Log out

Home 

Frank Steiner, welcome to the Avaya Licensing and Delivery System
Please click here for more information.

- Activation Dashboard
- View Activation Record
- Activate
- Upgrade
- Rehost/Move
- Regenerate
- De-Activate

Go to: *Activation > De-Activate* from the home page.

Quick Activation

To begin the activation process, provide the License Activation Code (LAC), then click Activate. The License Host for the activation can also be provided.

*LAC(s): [Add more LACs](#)

License Host:

[Activate >>](#) [View Activation Record >>](#) [Rehost/Move >>](#) [Regenerate License/Key >>](#)

<p>Asset Mgmt</p> <ul style="list-style-type: none">  Asset Dashboard View Entitlements View Downloads 	<p>Activation Mgmt</p> <ul style="list-style-type: none">  Activation Dashboard View Activation Record Activate More... 	<p>Reports</p> <ul style="list-style-type: none">  Reports
<p>Administration</p> <ul style="list-style-type: none">  My Users My Company Manage Coordinators 		

Search Activation Records to De-Activate

Return

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. [Click here for additional Search Tips.](#)

%indicates wildcard search

%License Host:

Host ID:

%Group name:

%Group ID:

Application:

Enter Search criteria, License Host, Host ID, Group Name or Group ID. See "Searching for Entitlements" job aid for further details.

Click Search Activation Records

Search Activation Records >>

[Advanced Search]

De-Activating an Entitlement

Search Activation Records to De-Activate ?

Return

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. [Click here for additional Search Tips.](#)

%indicates wildcard search

%License Host:

Host ID:

%Group name:

%Group ID:

Application:

[Search Activation Records >>](#) [\[Advanced Search\]](#)

1. Click **De-Activate** next to the appropriate record

	▲ License Host	Host ID	Applications
De-Activate	 Test123 [View summary] [Edit]	00-50-56-C0-00-01	Interactive Response

De-Activating an Entitlement

De-Activate (Test123) ?

Search **Register** Details Confirm Complete

Cancel » Next »

Registration Summary - Click Change to select a different Registered User.

Company Name-ID	User Name
TEST123 - TEST123	asdf jain
Download testing	Download testing
Downlod City, NV 21222	Downlod City, NV 21222
United States	United States
	skjain@avaya.com
	[Change]

Review/confirm detail
Click **Next**

Cancel » Next »

De-Activating an Entitlement

De-Activate (Test123)

Search Register **Details** Confirm Complete

1. Enter amount to deactivate
2. Click Next

Enter the required information and then click Next. [Click here for more information on the Host ID.](#)

License Host



Test123

[View current](#)

[De-Activate All](#) [Clear all](#)

Interactive Response

Qty to De-Activate	Avail Qty to De-Activate	Entitlement
<input type="text"/>	8 for a production license	IR 3.X PER PORT LICENSE NEW SYSTEM LIC:CU Product ID:211900; IR PORTS; Version:3; License

[De-Activate All](#) [Clear all](#)

[Cancel >>](#) [Back >>](#) [Next >>](#)

You also have the option to deactivate all and return all activated licenses to the pool.

De-Activating an Entitlement

Home Assets Activation Reports Administration Help Log out

De-Activate (Test123) ?

Search

Register

Details

Confirm

Complete

Cancel >>

Back >>

Finish >>

Legal Notice

The Avaya EULA must be accepted in order to complete this transaction.

THIS END USER LICENSE AGREEMENT ("SOFTWARE LICENSE TERMS") GOVERNS THE USE OF AVAYA'S PROPRIETARY SOFTWARE and Third-party proprietary software. READ THESE SOFTWARE LICENSE TERMS CAREFULLY, IN THEIR ENTIRETY, BEFORE INSTALLING, DOWNLOADING OR USING THE AVAYA SOFTWARE (AS DEFINED BELOW). BY INSTALLING, DOWNLOADING OR USING THE AVAYA SOFTWARE, OR AUTHORIZING OTHERS TO DO SO, YOU, ON BEHALF OF YOURSELF AND THE ENTITY FROM WHOM YOU ARE

By checking the box you acknowledge that you have read, understand and accept the terms of the Avaya EULA.

Accept the EULA (End User Legal Agreement)

Enter information for the user who should also receive the activation detail.

Enter additional notes if necessary. Click Finish.

Confirmation Information

To send the Activation Record with License/Key, enter the e-mail addresses in the field below. Use commas to separate multiple addresses. Add any comments to include in the e-mail.

Email to: (Multiple separated by comma)

Notes for this transaction

Add any notes to record against the transaction in the Notes field. Notes will not be included in the e-mail.

Notes

Activation Summary

1 Products will be De-Activated from License Host "Test123" as a result of this transaction

Cancel >>

Back >>

Finish >>

De-Activating an Entitlement

Home Assets Activation Reports Administration Help Log out

De-Activate (Test123) 

Return to search Asset Dashboard Go to Activation Dashboard

Search

Register

Details

Confirm

Complete

The de-activate process is completed. To continue, select one of the links below.

 The activation record is being sent automatically to the registered user.

 [Send Activation Record](#) | [View Activation Record and Download Software](#)

Choose **View Activation Record and Download Software** to confirm the successful de-activation of license entitlements.

License Host

Return Information

 Test123
[\[View summary\]](#)

Return date: Oct 26, 2012
Activation Records sent to: skjain@avaya.com

AVAYA

The Power of We™