

# Technician's Upgrade Worksheet

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Information must be gathered before and during the upgrade. Complete the tables in this section as directed in the procedures.

## System Passwords

**Table: System Passwords**

System Login	Password
vm	
sa	
IMAPI	



### **SECURITY ALERT:**

After completing the upgrade, return these passwords and worksheet to the customer.

## TCP/IP Configuration

**Table: TCP/IP Administration Screen Contents**

Field	Contents	Notes
TCP/IP Interface		R5 only
Host Name		R5 Only
UNIX Machine Name		R4 Only
IP Address		All releases

**Table: TCP/IP Administration Screen Contents**

Field	Contents	Notes
Subnet Mask		All releases
Default Gateway IP Address		All releases

## Switch Integration Information

**Table: Switch Integration Software Packages Installed**

INTUITY AUDIX System	Switch Integration Package
Old system	
New system	

## Existing Feature Options

**Table: Existing Customer Features**

Feature Option	Current Setting	Notes
AMIS Analog Networking		Prior to R5
Audix Application		R5 only
DCS		
Enhanced-List Application		R4 and R5
Fax for Lodging		R5 only
Fax		R3, R4, R5
High Speed Digital Ports		
Low Speed Digital Ports		
Internet Messaging Application		R4, R5
LDAP Directory		R5 only
Avaya Voice Director Sessions		R5 Only
Avaya Voice Director Size		R5 Only

**Table: Existing Customer Features**

Feature Option	Current Setting	Notes
Max Number of IMAPI Sessions		
Multilingual Lodging		R5 Only
Multilingual		All
Number of Mailboxes Purchased		All
TCP/IP Administration		R4
TCPIP Digital Ports		R5
Text-to-Speech Sessions		R4, R5
Trusted Servers		All
hours_of_speech		All
voice_ports		All

## Existing Subscribers

**Table: Subscriber Totals**

Subscriber Type	Quantity
Local	
Remote	
Non-Administered Remote	

## Custom Announcement Sets

**Table: Custom Announcement Set Names**

Custom Announcement Set	Original Base Announcement Set for the Custom Announcement Set
Customer preference for system announcement set: _____ (Can be a custom or standard announcement set.)	