

Cut-to-Service Administration

7

Overview

At some point in the cut to service procedures given in the installation documents, you will be asked to assign call coverage to your subscriber's stations. This chapter describes how to perform this task on your switch.

Purpose

Here, subscribers stations are administered so that they are members of a class of service that has call coverage assigned to INTUITY messaging.

Preparation

Do not perform any tasks in this chapter until you complete the necessary cut-to-service tasks in your system installation document. The installation document explains when you must use the instructions in this chapter. If you have not performed the tasks in the installation document, complete the tasks now.

This chapter explains how to administer the switch for the Lucent INTUITY system cut-to-service process. Cutting over a Lucent INTUITY system requires you to change the coverage path used by all subscribers. Performing a cut-to-service provides all subscribers with voice messaging services. Make sure you have informed your subscribers and trained your attendants *before* you change the coverage path. All Lucent INTUITY system initial administration, switch administration, and acceptance tests must be completed before you cut the system into service. To perform the cut-to-service process, you must perform the following two tasks:

- Administer the coverage path.
- Administer the subscriber stations.

Continue with the procedures in this chapter to administer the switch for the cut-to-service.

Use the following procedures to cut the Lucent INTUITY system into service. The procedure describes how to administer the subscribers on the switch and enable them to use the Lucent INTUITY system. Complete this task when you are ready to place the subscribers into service. Make sure that all tasks in YOUR INSTALLATION DOCUMENT, are complete before performing the subscriber administration.

You may do the procedures described in this chapter using any of the following switch administration tools:

- Maintenance and Administration Panel (MAAP)
- Manager II, III, or IV

Subscriber administration on the switch includes:

- Defining a coverage path with the Lucent INTUITY system (split) hunt group as a coverage point
- Changing the feature options to enable Leave Word Calling (LWC) reception to the Lucent INTUITY system

Assign Switch Features for INTUITY AUDIX® System Subscribers

To put the INTUITY AUDIX system into service for your subscribers, you must assign them the appropriate switch features and the coverage path to the INTUITY AUDIX system. [Table 7-1](#) summarizes procedures on this cut-to-service administration.

Table 7-1. Switch Features Procedure Overview

Step	Procedure	Field	Manager II Field Name	Enter	Press
1	010 Word 1	1	Class of Service	COS #	Add
		4	Busy and Don't Answer	1	
		5	Follow Me	1	
		14	Conference 3-Party/Transfer	1	
		15	Touch-Tone Dialing	1	
2	010 Word 2	1	Class of Service	COS #	Add
		2	Originating	1	
		3	Terminating	1	
3	011 Word 1	1	Call coverage Group	split #	Add
		2	Extension Active	0 or 1	
		7	Coverage Point Indicator	1	
		8 or 9	Coverage Point	INTUITY AUDIX split	
4	000 Word 1	1	Extension or VDN	ext #	Add
		2–6	Module, Cabinet, Carrier, Slot, Circuit	equip loc	
		7	Class of Service	COS #	
5	000 Word 2	1	Extension	ext #	Add
		6	Coverage Group	coverage grp #	
		9	LWC Destination	3	
		10	AUDIX	machine #	
6	063 Word 1	1	Extension	ext	Add
		2–6	Module, Cabinet, Carrier, Slot, Circuit	equip loc	
		7	Device type	device type	
		8	Member (button)	member	

Assign a New COS and New Call Coverage Group to Test Subscribers

Define a call coverage path for subscribers with the Lucent INTUITY hunt group as a coverage point. You may need to define several call coverage paths depending on how the customer wants to handle call coverage for groups of subscribers. If the Lucent INTUITY system has been integrated with an existing switch, you may need to add the Lucent INTUITY hunt group as another coverage point for existing coverage paths. See worksheet E in [Chapter 2, "Switch Integration Planning"](#), for the selected coverage paths.

010 Word 1

Administer the features assigned to a station line class of service (COS).

Field	Manager II Field Name	Enter
1	Class of Service	[COS]
4	Busy and Don't Answer	1
5	Follow Me	1
14	Conference 3-Party/Transfer	1
15	Touch-tone Dialing	1

Press **CHANGE** and **EXECUTE**.

010 Word 2

Administer the LWC — Origination and LWC — Termination to a COS.

Field	Manager II Field Name	Enter
1	Class of Service	[COS] ¹
2	Originating	1
3	Terminating	1

1. This is the same COS as in Word 1.

Press **CHANGE** and **EXECUTE**.

011 Word 1

Administer the criteria, principle don't answer interval, and coverage points of a call coverage group.

Field	Manager II Field Name	Enter
1	Call coverage Group	[group split #] ¹
2	Extension Active	0 or 1 ²
7	Coverage Point Indicator	1 ³
7	ACD Split Indicator	1 ³
8,9, or 10	Coverage Point;[INTUITY AUDIX system split] ⁴	

1. If using Call Vectoring, enter the Call Coverage Group Number.
2. If you enter, a second appearance of a number to answer on multiappearance voice terminals will appear when the first appearance is active.

If you enter a nonzero number in this field, this field will send subsequent calls to coverage when the first appearance is active. A nonzero value will speed up testing.

3. This shows that the last point is an ACD split rather than an extension. If Call Vectoring is used, assign a Vector Directory Number (VDN) as the final coverage point.
4. To simplify testing, make INTUITY AUDIX system split the first and only point in the coverage path.

Press **ADD** and **EXECUTE**.

Add the Subscriber Stations

After you administer the call coverage path, you must add or change the subscriber stations. Each subscriber station must contain the correct information for the Lucent INTUITY system to operate. For a list of subscriber extensions, see *INTUITY New System Planning*, 585-310-603.

000 Word 1

Assign an extension number to each voice port using the COS from Procedure 010.

Field	Manager II Field Name	Enter
1	Extension	[extension #] ¹
2–6	Module, Cabinet, Carrier, Slot, Circuit	[equipment location]
7	Class of Service	[COS]

1. This must be the same length as the extension numbers assigned to the INTUITY AUDIX voice ports.

Press **ADD** and **EXECUTE**.

Repeat Procedure 000, Word 1 for the next voice terminal.

000 Word 2

Administer hunt-to extensions and controlled-restriction groups associated with an extension.

Field	Manager II Field Name	Enter
1	Extension	[extension]
6	Coverage Group	[coverage group #]
9	LWC Destination	3
10	INTUITY AUDIX	[INTUITY AUDIX machine #]

Press **ADD** and **EXECUTE**.

Repeat Procedure 000, Word 2 for the next extension number.

Assign AMW

063 Word 1

Assign the Automatic Message Waiting (AMW) feature to a straight line set.

Field	Manager II Field Name	Enter
1	Extension	[extension]
2-6	Module, Cabinet, Carrier, Slot, Circuit	[equipment location]
7	Device Type	[device type] ¹
8	Member (button)	[member] ¹

1. For more information about these fields, see the appropriate Generic 2 or System 85 administration manual.

Press **ADD** and **EXECUTE**.

Repeat for the next voice terminal.

⇒ NOTE:
For sets that do not have message waiting lights, you will need to assign audible Message Waiting Indication (MWI) (stutter dial tone). See the appropriate Generic 2 or System 85 administration manual for the procedures.

