

# PC2AUDIX Site Specific Data

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## Overview

PC2AUDIX site specific data tools provide you with the following capabilities:

- You can change subscriber names and extensions in the PC2AUDIX database. PC2AUDIX automatically updates these changes in the voice mail database.
- You can enter data specific to PC2AUDIX in individual local subscriber records in the PC2AUDIX subscriber database. These changes are not updated in the voice mail database.
- You can display individual local subscriber records, showing the subscriber's name, extension, new name and new extension, class of service, miscellaneous and comment fields, organization code, title, and location.
- You can list all local subscribers who have a specified organization code, class of service, and miscellaneous field.
- You can display individual remote subscriber records, showing the subscriber's name, extension, machine, type (administered, non-administered verified, non-administered unverified, or non-administered no-profile), and last usage date.
- You can list all remote subscribers who have a specified type or machine.

Each of these capabilities is described in this chapter.

## Selecting Site Specific Data Options

Perform the following steps to display and manipulate PC2AUDIX site-specific data.

1. Call the PC2AUDIX interface software.
2. At the PC2AUDIX Root Menu, select 4) Site Specific Data.

The following screen appears:

**Non-AUDIX Data Field Specification**

1) List all fields for all local subscribers

2) Display/update information for local subscribers

3) List all fields for all remote subscribers

4) Display information for remote subscribers

Selection? \_

F7 **PREV FORM**
F9 **ROOT FORM**
F10 **HELP**

3. Select the appropriate option for the site-specific operation you wish to perform. These options are individually described on the next several pages.

## Display/Update Information for Local Subscribers

This option displays individual local subscriber records and sets subscriber data fields that are exclusive to the PC2AUDIX database (not found in the voice mail system subscriber database), including the subscriber's title, location, organization code, and an optional comment field. You also can change the subscriber's name and extension which affects both the subscriber database on the PC and the voice mail database.

Perform the following steps to display/update information for local subscribers:

1. At the Non-AUDIX Data Field Specification menu, select 2) Display/update information for local subscribers.

The following screen appears with data for the first local subscriber in the database:

**PC2AUDIX Data Field Specification**

<b>Name:</b>		<b>Extension:</b>	
<b>COS:</b> custom	<b>Misc. Field:</b>		
<b>Org. Code:</b> [REDACTED]	<b>Title:</b> [REDACTED]		
<b>Location:</b> [REDACTED]	<b>Comment Field:</b> [REDACTED]		
<b>New name:</b> ca65100,drmfh13-g1		<b>New extension:</b> 65100	

**Note:** search fields have light highlight, entry fields are more intense.

**STATUS:**  
F6 PREU REC      F7 PREU FORM      F8 CHANGE/RUN      F9 ROOT FORM      F10 HELP

- 2. Enter the name or extension of a subscriber in the Name or Extension field respectively and press **F8** (CHANGE/RUN) to display that person's subscriber record.

A subscriber record appears.

The Name, Extension, and COS fields are exactly as supplied by the voice mail system when the subscriber information was retrieved and verified. You can modify the New Name, New Extension, Org. Code, Title, Location, and Comment Field fields. PC2AUDIX validates data in only the New Name and New Extension fields.


If you change the name or extension in the New Name or New Extension fields, you cannot have duplicate subscriber names, and the extension must be within the range specified by the local voice system.

If you wish to modify the COS or Misc. Field fields, make the required modifications in the voice mail database and then verify the subscriber database as described in [Chapter 4, "PC2AUDIX Data Retrieval"](#), to merge these changes into the PC2AUDIX database.

The Org. Code field, which is used by the PC2AUDIX subscriber billing feature, can be any combination of letters or numbers. The organization code also can be the Miscellaneous field on the Subscriber screen on the voice mail system, if specified as such in PC2AUDIX Setup Parameters. Organization codes are assumed to be hierarchical (9901 reports directly to organization 990, which reports to organization 99, etc.) The PC2AUDIX interface assumes that the relationship between organizations can be determined by scanning organization codes left to right.

You can use the Title, Location, and Comment Field fields for whatever purposes you find suitable for your organization.

- 3. You can now press **[F8]** (CHANGE/RUN) again to display the next subscriber record in sequence, press **[F6]** (PREV REC) to display the previous subscriber record in sequence, enter a specific different name or extension to display, or modify data on the displayed record.
- 4. If you change any data fields for a subscriber, press **[F8]** (CHANGE/RUN) before continuing.

 **CAUTION:**

If you re-verify the subscriber database, you lose any data that exists only in the PC database and not in the voice mail database.

## List All Fields for All Local Subscribers

This option allows you to generate an alphabetical listing of local subscribers using PC2AUDIX site-specific data fields for search specification.

The following is an example of the PC2AUDIX interface output for this listing:

OUTPUT FOR FILE <output.dbf>

PC2AUDIX Subscriber Data for All Subscribers

Date = 05/11/95. Time = 14:21:31.

NAME	EXT	COS	MISC	ORG_CODE	TITLE	LOCATION
ca65100,drmfb13-g1	65100	custom				
ca65101,drmfb13-g1	65101	class00				
ca65102,drmfb13-g1	65102	custom				
ca65103,drmfb13-g1	65103	custom				
ca65104,drmfb13-g1	65104	custom				
ca65105,drmfb13-g1	65105	custom				
ca65106,drmfb13-g1	65106	custom				
ca65107,drmfb13-g1	65107	custom				
ca65108,drmfb13-g1	65108	custom				
ca65109,drmfb13-g1	65109	custom				
ca65110,drmfb13-g1	65110	custom				
ca65111,drmfb13-g1	65111	custom				
ca65112,drmfb13-g1	65112	custom				

STATUS:  
F5 PRINT PAGE F6 PRINT ALL F7 PREV PAGE F8 NEXT PAGE F9 QUIT F10 HELP

Perform the following steps to list all fields for all local subscribers:

- 1. At the Non-AUDIX Data Field Specification menu, select 1) List all fields for all local subscribers.

The following screen appears:

```

Print all Fields in Subscriber Record
(including non-AUDIX data)

Search Specification (modify 1, 2, or all 3 fields):
  Organization #: ALL
  AUDIX COS Field:
  AUDIX Subscriber Misc. Field:
Send output to:
Include comment field in output? Y (Y/N)
    
```

STATUS:

F7 PREU FORM

F8 CHANGE/RUN

F9 ROOT FORM

F10 HELP

The default output device is the printer defined in the PC2AUDIX Setup Parameters. You can display the report on the PC screen by making the field blank, or copy the report to a file by entering a file name. If you do not define a printer in PC2AUDIX Setup Parameters, this field is blank by default and the report appears on the PC screen.

2. Choose from the following:

- Change the Include comment field in output? to **Y** and the output device if desired, and press **F8** (CHANGE/RUN) to list all local subscribers.
- Change the following as appropriate:
  - Organization #, AUDIX COS Field, and AUDIX Subscriber Misc. Field parameters
  - Include comment field in output? to **Y**
  - The output device

Then press **F8** (CHANGE/RUN) to list subscribers who meet the specified search criteria.

All subscribers are listed who match the specified conditions.

# Display Information for Remote Subscribers

This option displays individual remote subscriber records, including the subscriber's name, extension, new name and new extension if changed, machine, type (administered, non-administered verified, non-administered unverified, or non-administered no-profile), and last usage date.

Perform the following steps to display information for remote subscribers:

1. At the Non-AUDIX Data Field Specification menu, select 4) Display information for remote subscribers.

The following screen displays data for the first remote subscriber in the database:

**PC2AUDIX Remote Data Field Specification**

<b>Name :</b>	<b>Extension :</b>
<b>Type : a</b>	<b>Usage Date : 04/26/95</b>
	<b>Machine : drnfb12</b>

**Note: search fields have light highlight.**

**STATUS:**  
**F6 PREV REC**

**F7 PREV FORM**

**F8 CHANGE/RUN**

**F9 ROOT FORM**

**F10 HELP**

2. Enter the name or extension of a remote subscriber in the Name or Extension field respectively.
3. Press (F8) (CHANGE/RUN) to display that person's subscriber record.

A remote subscriber record appears. You then can press (F8) (CHANGE/RUN) again to display the next subscriber record in sequence, press (F6) (PREV REC) to display the previous subscriber record in sequence, or enter a specific different name or extension to display.

All fields on the screen are exactly as supplied by the voice mail system when the subscriber information was retrieved and verified. If you wish to modify any of these fields, make the required modifications in the voice mail database and then verify the remote subscriber database as described in [Chapter 4, "PC2AUDIX Data Retrieval"](#). This changes the PC2AUDIX database to match the voice mail database.

# List All Fields for All Remote Subscribers

This option generates an alphabetical listing of remote subscribers using PC2AUDIX data fields for search specification.

The following is an example of the PC2AUDIX interface output for this listing.

OUTPUT FOR FILE <rouput.dbf>

PC2AUDIX Remote Subscriber Data for All Subscribers

Date = 05/11/95. Time = 14:18:32.

NAME	EXT	TYPE	USAGE DATE	MACHINE
1ST MORTGAGE BULLETIN BOARD	61166	a	04/26/95	drmf b12
AUTO LOANS BULLETIN BOARD	61162	a	04/26/95	drmf b12
BANK HOURS BULLETIN BOARD	61153	a	04/26/95	drmf b12
Branch Office #1	61167	a	04/26/95	drmf b12
Branch Office #2	61168	a	04/26/95	drmf b12
Branch Office #3	61169	a	04/26/95	drmf b12
Branch Office #4	61170	a	04/26/95	drmf b12
EXTENSION ATTENDANT	61156	a	04/26/95	drmf b12
HOME EQUITY BULLETIN BOARD	61164	a	04/26/95	drmf b12
LOAN RATE QUOTE ATD	61157	a	04/26/95	drmf b12
LONG TERM CD BULLETIN BOARD	61161	a	04/26/95	drmf b12
MainAttendant	61152	a	04/26/95	drmf b12
PERSONAL LOANS BULLETIN BOARD	61163	a	04/26/95	drmf b12

STATUS:  
F5 PRINT PAGE F6 PRINT ALL F7 PREV PAGE F8 NEXT PAGE F9 QUIT F10 HELP

- Perform the following steps to list all fields for all remote subscribers:
- At the Non-AUDIX Data Field Specification menu, select 3) List all fields for all remote subscribers.

The following screen appears:

**Print all Fields in Remote Subscriber Record**

**Search Specification:**

Subscriber Type (a, v, n): **ALL**

Machine: **ALL**

Send output to:

**STATUS:**

**F7 PREU FORM**

**F8 CHANGE/RUN**

**F9 ROOT FORM**

**F10 HELP**

The default output device is the printer defined in the PC2AUDIX Setup Parameters. You can display the report on the PC screen by making the field blank, or copy the report to a file by entering a file name. If you do not define a printer in PC2AUDIX Setup Parameters, this field is blank by default and the report appears on the PC screen.

2. Choose from the following:

- Change the output device if desired and press **(F8)** (CHANGE/RUN) to list all remote subscribers.
- Change the Subscriber Type and Machine fields as appropriate and the output device if desired, and then press **(F8)** (CHANGE/RUN) to list remote subscribers who meet the specified search criteria.

All remote subscribers who match the specified conditions are listed.