

Lifecycle Summary Matrix

All future dates are subject to change. In case of discrepancy, the EoS Announcements override any EoS and EoMS dates and SSNs would override EoS/SPS information. Material codes are listed in order to allow users to search by material code and find the row that applies. The Avaya Lifecycle Policy Document can be found at: <https://downloads.avaya.com/css/P8/documents/100081098> An explanation of that policy can be found at: <http://www.avaya.com/blogs/archives/2014/04/5-things-you-need-to-know-about-avayas-product-lifecycle.html> All dates in the End of Services Parts Support column are tentative unless 'actual' is in the Status of EoS/SPS column. Entries updated in the last 90 days are shaded green.

Product/Component	Document Link	End of Sale	EoS (SW)	EoS (HW)	End of Services Parts Support	Status of EoS/SPS	Order Codes
10 Port 3G Enterprise Gateway (by Scopia/Radvision)		1-Jul-10			2-Jul-13	planned	---
1000Base-SX Small Form Factor Pluggable GBIC (mini-GBIC, connector type: MT-RJ)	https://support.avaya.com/css/P8/documents/100124541	31-Jan-11		31-Jan-14	31-Jan-17	planned	---
1100 Series IP Deskphones UNISTim 5.5	https://support.avaya.com/css/P8/documents/100172675	31-Mar-14	31-Mar-15	31-Mar-17	31-Mar-17	planned	-----
1110 IP Deskphone	https://support.avaya.com/css/P8/documents/100178274	7-Dec-14	7-Dec-15	7-Dec-17	7-Dec-20	planned	-----
1145B Midspan Power Units	https://support.avaya.com/css/P8/documents/003885954	6-Nov-06		6-Nov-09	30-Nov-15	actual	-----
1151C1 DCP Phone Power Adapter	https://support.avaya.com/css/P8/documents/101035201	13-Jun-17					-----
1151C2 and 1151D2 Power Supplies	https://support.avaya.com/css/P8/documents/100166929	3-Dec-12		30-Nov-15	30-Nov-18	planned	---
1165E IP Deskphone	https://support.avaya.com/css/P8/documents/100178276	31-Dec-14	31-Dec-15	31-Dec-17	31-Dec-20	planned	-----
1400 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183117	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20	planned	-----
1600 Series IP Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183116	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20	planned	-----
1603/1603SW IP Deskphone Chinese Version	https://support.avaya.com/css/P8/documents/100073496	9-Aug-10		12-Aug-13	12-Aug-16	planned	-----
1692 IP Conference Phone 1.0	https://support.avaya.com/css/P8/documents/100177384	7-Jul-14	7-Jul-17	7-Jul-17	7-Jul-20	planned	-----
1692 IP Conference Phone 1.4	https://support.avaya.com/css/P8/documents/100177384	2-Jun-14	7-Jul-16	7-Jul-16	7-Jul-20	planned	-----
2000 Series IP Deskphones 5.0		27-Nov-09	31-Dec-09	31-Dec-09	31-Dec-12	planned	-----
2033 IP Conference Phone 2.0	https://support.avaya.com/css/P8/documents/100170608	1-Dec-13	1-Dec-14	1-Dec-14	1-Dec-17	planned	-----
221x WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134	7-Nov-11		7-Nov-12	7-Nov-12	planned	-----
22xx WLAN Handset Series Accessories	https://support.avaya.com/css/P8/documents/100113779	31-Dec-10		31-Dec-13			-----
2400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/101018984	29-Aug-16		29-Aug-19	29-Aug-22	planned	-----
2402, 2410, 4601, 4602, 4690, 200A, 201A, 302D1, 26C1, Call Master IV, Call Master V, 2420, 4610, 4621, 4622, 4625 IP and DCP Terminal Product Transition	https://support.avaya.com/css/P8/documents/100019781	6-Aug-06	7-Aug-09	7-Aug-09			-----
302A, 302B, and 302C Attendant Consoles				15-Jan-07	1-Apr-15	actual	-----
302D/26C Attendant Console	https://support.avaya.com/css/P8/documents/101015016	31-Aug-15		31-Oct-18	31-Aug-21	planned	-----
3100 Mobile Communicator	https://support.avaya.com/css/P8/documents/100125013	14-Mar-11	14-Mar-12		14-Mar-17	planned	-----
3600 Series IP Wireless Handsets 3.0	https://support.avaya.com/css/P8/documents/101004375	31-Aug-15	8-Jun-18	8-Jun-18			-----
3641 IP Wireless Handset 1.0	https://support.avaya.com/css/P8/documents/100113780	31-Dec-10	31-Dec-11	31-Dec-13	31-Dec-15	planned	-----
364x/612x WLAN Handsets and associated portfolio (also announced via AOK ID 101004375)	https://support.avaya.com/css/P8/documents/101006015	9-Mar-15	9-Mar-18	9-Mar-18	31-Mar-20	planned	-----
3700 Series DECT Handsets 4.0	https://support.avaya.com/css/P8/documents/100074764	2-Aug-10		2-Aug-10	2-Aug-15	actual	-----
3740 DECT Handset	https://support.avaya.com/css/P8/documents/101021449	13-Jun-16	13-Jun-18	13-Jun-18	13-Jun-22	planned	---
3810 Phones EOS	https://support.avaya.com/css/P8/documents/100129145	1-May-11		1-May-14	1-May-16	planned	-----
3910 Wireless Telephone for PARTNER® Advanced Communications (ACS)	https://support.avaya.com/css/P8/documents/100069999	7-Dec-09	1-Feb-12	1-Feb-12	1-Feb-13	planned	---
4000 Series DECT Handsets (EMEA and APAC)	https://support.avaya.com/css/P8/documents/100182429	8-Dec-14	8-Dec-15	8-Dec-17	31-Aug-15	actual	-----
4400 Digital Phones, 5602SW phone, WIFI starter Package, & IP DECT bundles	https://support.avaya.com/css/P8/documents/100059992	3-Aug-09	3-Aug-12	3-Aug-12			-----
4600 Series Gigabit Ethernet Adaptor	https://support.avaya.com/css/P8/documents/100074552	14-Jun-10		11-Feb-13	11-Feb-16	planned	---
4600 Series IP Deskphone: 4601+, 4602SW+ (NAR), 4622SW IP Deskphone, 4625SW (& custom)	https://support.avaya.com/css/P8/documents/100040957	4-May-09		3-May-12	1-Aug-16	actual	-----
4600 Series IP Deskphone: VPNRemote firmware	https://support.avaya.com/css/P8/documents/100018261	6-Nov-06	6-Nov-07		1-Aug-16	actual	---
4600 Series IP Telephones 1.0	https://support.avaya.com/css/P8/documents/100040957	2-Nov-09		2-Nov-12	1-Nov-15	planned	-----

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
4606 and 4624 IP Deskphones	https://support.avaya.com/css/P8/documents/100019677	12-Sep-05		12-Sep-08	1-Aug-16	actual	
4620 IP Deskphone	https://support.avaya.com/css/P8/documents/100018079	5-Dec-05		5-Dec-08	1-Aug-16	actual	
4621/22/25 IP Phones	https://support.avaya.com/css/P8/documents/100040957	7-Feb-11		7-Feb-14	7-Feb-17	planned	
4630SW IP Telephone	https://support.avaya.com/css/P8/documents/100018384	4-Jun-07	4-Jun-10	4-Jun-10	1-Aug-16	actual	
4690 R2.0	https://support.avaya.com/css/P8/documents/100064518	30-Nov-09	30-Nov-12	30-Nov-12	9-Nov-14	actual	
5400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/100134045	1-Aug-11		1-Aug-14	1-Aug-17	planned	
5601, 5602, 5620 Series IP Deskphones					31-Dec-15	actual	
5621SW	https://support.avaya.com/css/P8/documents/100082150	5-Nov-10		1-Jan-12	1-Mar-15	actual	
61xx WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134	7-Nov-11		7-Nov-12	7-Nov-12	planned	
64xx DCP Phones	https://support.avaya.com/css/P8/documents/003945718	2-Jul-07	2-Jul-10	10-Sep-10	30-Sep-15	planned	
64xx Series DCP Terminals	https://support.avaya.com/css/P8/documents/003945718	2-Jul-07	2-Jul-10	10-Sep-10	30-Sep-16	actual	
7400 Series Digital Telephones			1-Dec-03	1-Dec-03	1-Dec-15	planned	
7402, 7410, & 7444 Digital Telephones		31-Dec-90	1-Dec-03	1-Dec-03	1-Dec-15	planned	
7403 & 7405 Digital Telephone		31-Dec-87	1-Dec-03	1-Dec-03	1-Dec-15	planned	
7404 Digital Telephone		31-Dec-88	1-Dec-03	1-Dec-03	1-Dec-15	planned	
7406 Digital Telephone		31-Dec-88	1-Dec-03	1-Dec-03	1-Dec-15	planned	
7406E 2.4 GHz Digital Cordless Telephone with Base Station and Accessories	https://support.avaya.com/css/P8/documents/101020705	13-Jun-16	13-Jun-19	13-Jun-19	13-Jun-19	planned	
7407 Digital Telephone			1-Dec-03	1-Dec-03	1-Dec-15	planned	
7434 Digital Telephone		31-Dec-95	1-Dec-03	1-Dec-03	1-Dec-15	planned	
8400 Series Digital Telephone			1-May-06	1-May-06	31-Aug-16	actual	
8600 Web Switching Module					8-Aug-15	actual	
9100 Series Analog Telephone	https://support.avaya.com/css/P8/documents/100017162	1-Jan-04	1-Jan-07	1-Jan-07	5-Jan-10	planned	
9400 Series Digital Deskphones 1.0.9 (SP)	https://support.avaya.com/css/P8/documents/101005999	9-Mar-15	9-Mar-18	9-Mar-18	9-Dec-21	planned	
9500 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183115	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20	planned	
9600 Series IP Deskphones - 96x0 H323 3.2		10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	planned	
9600 Series IP Deskphones - 96x0 SIP 2.6	https://support.avaya.com/css/P8/documents/101014564	10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	planned	
9600 Series IP Deskphones 9601 SIP 6.1	https://support.avaya.com/css/P8/documents/100178243	10-Feb-14	10-Feb-17	10-Feb-17	10-Feb-20	planned	
9601 SIP Deskphone and associated accessories	https://support.avaya.com/css/P8/documents/101035203	13-Jun-17	13-Jun-20	13-Jun-20	13-Jun-23	planned	
9608 IP Deskphone (non-Global models)	https://support.avaya.com/css/P8/documents/100177386	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20	planned	
9608 IP Deskphones Material Code Transition to 9608G	https://support.avaya.com/css/P8/documents/101014566	14-Mar-16	14-Mar-19	14-Mar-19	14-Mar-22	planned	
9610 and 9620 IP Deskphones	https://support.avaya.com/css/P8/documents/100060442	9-Nov-09	9-Nov-12	9-Nov-12	9-Nov-15	planned	
9611G (non-Global models)	https://support.avaya.com/css/P8/documents/100179841	6-Oct-14	6-Oct-17	6-Oct-17	6-Oct-20	planned	
9620 PDB IP Deskphone	https://support.avaya.com/css/P8/documents/101004667	5-Dec-14	5-Dec-17	5-Dec-17	5-Sep-19	planned	
9620L and 9620C IP Deskphone	https://support.avaya.com/css/P8/documents/100174717	3-Mar-14	3-Mar-17	3-Mar-17	3-Mar-20	planned	
9621G and 9641G IP Deskphones (older models)	https://support.avaya.com/css/P8/documents/100179842	6-Oct-14	6-Oct-17	6-Oct-17	6-Oct-20	planned	
9621G and 9641G IP Deskphones Material Code Transition to 9641GS	https://support.avaya.com/css/P8/documents/101014568	14-Mar-16	14-Mar-19	14-Mar-19	14-Mar-22	planned	
9630 IP Deskphone	https://support.avaya.com/css/P8/documents/100059966	3-Aug-09	3-Aug-12	3-Aug-12	3-Aug-15	planned	
9630G, 9640 / 9640G, 9670G, 9620L TAA, 9640 TAA, 9650 TAA, and Related Accessories	https://support.avaya.com/css/P8/documents/100170607	7-Oct-13	7-Oct-16	7-Oct-16	7-Oct-19	planned	
9650 IP Deskphone	https://support.avaya.com/css/P8/documents/101014564	14-Dec-15	14-Dec-17	14-Dec-17	14-Dec-20	planned	
9650 IP Deskphone	https://support.avaya.com/css/P8/documents/100175702	29-Jun-13	29-Jun-16	29-Jun-16	29-Jun-19	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
9650 Without Faceplate IP Deskphone	https://support.avaya.com/css/P8/documents/101006256	3-Nov-14	3-Nov-17	3-Nov-17	3-Nov-20	planned	---
9650C IP Deskphone	https://support.avaya.com/css/P8/documents/100174717	17-Mar-14	17-Mar-17	17-Mar-17	17-Mar-20	planned	---
A175 Video Desktop Device (ADVD)	https://support.avaya.com/css/P8/documents/100177392	24-Aug-14	24-Aug-15	24-Aug-17	24-Aug-17	planned	---
Accelar 1100 and 1200					8-Aug-15	actual	---
Acme Packet Net-Net 3810 Session Border Controller (SBC)	https://support.avaya.com/css/P8/documents/100113819	6-Jun-11		6-Jun-14	30-Jun-16	planned	---
Agent Greeting 3.0 (AML) feature on Avaya NES CC7 and AACC AML Contact Centers	https://support.avaya.com/css/P8/documents/100144182	27-Jun-11	27-Jun-12	27-Jun-12	27-Jun-17	planned	---
Allied Telesyn Media Converters, Multi Media Call Handling, Tactical Interface Gateway, & select circuit packs	https://support.avaya.com/css/P8/documents/100018803	5-May-08		5-May-11			---
ANAV 4.1	https://support.avaya.com/css/P8/documents/101020549	1-Apr-16	1-Apr-18		1-Apr-22	planned	---
Application Assurance Networking (AAN) 3.x	https://support.avaya.com/css/P8/documents/100040943	31-Jul-08	31-Oct-08	2-Nov-10	31-Aug-15	planned	---
Application Assurance Networking (AAN) Software	https://support.avaya.com/css/P8/documents/100020174	30-May-06	2-Nov-10		31-Aug-15	planned	---
Application Assurance Networking (AAN) x306 and x336 Server	https://support.avaya.com/css/P8/documents/100019108	10-May-07		10-May-07	31-Aug-15	planned	---
Application Enablement Services (AES) 3.1	https://support.avaya.com/css/P8/documents/100018239	5-Mar-07	5-Mar-08		30-Oct-16	planned	---
Application Enablement Services (AES) 3.x TSAPI, DMCC, CMAPI	https://support.avaya.com/css/P8/documents/100018805	4-Mar-07	4-Mar-08		31-Oct-16	actual	---
Application Enablement Services (AES) 4.0 Software Only	https://support.avaya.com/css/P8/documents/100020080	3-Dec-07	10-May-11		30-Oct-17	planned	---
Application Enablement Services (AES) 4.2 Bundled	https://support.avaya.com/css/P8/documents/100061039	1-Sep-09		1-Sep-12	30-Oct-17	planned	---
Application Enablement Services (AES) 5.2	https://support.avaya.com/css/P8/documents/100125015	5-Mar-12	5-Mar-13		5-Jun-19	planned	---
Application Enablement Services (AES) Miscellaneous CVLAN, ASAI, Documentation Media, and AES materials	https://support.avaya.com/css/P8/documents/100020215	8-Dec-08	8-Dec-09		30-Oct-16	planned	---
Application Enablement Services (AES) Miscellaneous Materials (Inc. Avaya CT & MAPD)	https://support.avaya.com/css/P8/documents/100018775	6-Aug-07			30-Oct-16	planned	---
Application Enablement Services (AES) User Service	https://support.avaya.com/css/P8/documents/100018837	4-Nov-07			30-Oct-16	planned	---
Application Enablement Services 3.0	https://support.avaya.com/css/P8/documents/100018780	20-Feb-06	20-Nov-09		30-Oct-16	planned	---
Application Enablement Services 3.1	https://support.avaya.com/css/P8/documents/100065336	9-Nov-09	9-Nov-10		31-Oct-16	actual	---
Application Enablement Services 4.0	https://support.avaya.com/css/P8/documents/100020080	3-Mar-08	10-May-11		30-Oct-17	planned	---
Application Enablement Services 4.1	https://support.avaya.com/css/P8/documents/100020144	5-May-08	10-May-11		30-Oct-17	planned	---
Application Enablement Services 4.2	https://support.avaya.com/css/P8/documents/100074749	10-May-10	10-May-11		30-Oct-17	planned	---
AS-20 (by Scotia/Radvision)		31-May-10			31-May-13	planned	---
AS-20 (by Scotia/Radvision)		2-Aug-10			2-Aug-13	planned	---
ASG Guard II - Four Ports Globally and All types for EMEA	https://support.avaya.com/css/P8/documents/100019778	5-Jun-06	5-Jun-07	5-Jun-07			---
ASG Guard Two-Port Unit	https://support.avaya.com/css/P8/documents/100016671	6-Jun-05	6-Jun-06	6-Jun-06			---
ATM Products	https://support.avaya.com/css/P8/documents/100018834	5-Jun-06	8-Jun-09	8-Jun-09	8-Jun-11	planned	---
Aura Branch Edition	https://support.avaya.com/css/P8/documents/100076995	10-May-10	31-Dec-11	31-Dec-11	31-Dec-16	planned	---
Aura Experience Portal (AAEP) H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701	4-Mar-13	4-Mar-14		4-Mar-19	planned	---
Aura WFO Release 10.x codes in Aura Contact Center (AACC) 6.x	https://support.avaya.com/css/P8/documents/100160198	4-Jun-12	3-Jun-13		31-Jul-15	actual	---
Aura Workforce Optimization (WFO) R10.0	https://support.avaya.com/css/P8/documents/100113820	6-Jun-11	11-Jun-12		1-Aug-18	planned	---
Aura Workforce Optimization (WFO) R10.x Mid-Market Codes in AACC & CCE Offers		4-Jun-12	3-Jun-13		31-Jul-15	actual	---
Automatic Paging System (APS) On-Site Wireless Paging Solution	https://support.avaya.com/css/P8/documents/100018771	2-Oct-06	1-Oct-08	1-Oct-08	1-Aug-15	planned	---
Avaya 9620L PDB Phone	https://support.avaya.com/css/P8/documents/101004667	5-Dec-14	5-Dec-17	5-Dec-17	5-Sep-19	planned	---
Avaya Aligner 7+	https://support.avaya.com/css/P8/documents/101009298	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	---
Avaya Aura Communication Manager R5 Add/Expansion User licenses	https://support.avaya.com/css/P8/documents/101032863	12-Jun-17					---

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Avaya Aura Contact Center (AACC) Predictive Outbound Dialer	https://support.avaya.com/css/P8/documents/100134039	1-Feb-11		1-May-12			
Avaya Aura Elite Multichannel (EMC) 6.5 with CC Elite R4.x and R5.x	https://support.avaya.com/css/P8/documents/101026679	11-Jul-16	10-Jul-17		10-Jul-19	planned	
Avaya Aura R6 Suites, Analog, IPT and Session Manager New and Upgrade User Licenses	https://support.avaya.com/css/P8/documents/101033017	12-Jun-17					
Avaya Aura Workforce Optimization 12.x with CCaaS - new and upgrade	https://support.avaya.com/css/P8/documents/101016559	31-Dec-15	31-Dec-16		31-Dec-21	planned	
Avaya Aura Workforce Optimization Speech Essentials	https://support.avaya.com/css/P8/documents/101006005	9-Mar-15	1-Feb-18		1-Feb-19	planned	
Avaya Aura® Application Enablement Services 5.2	https://support.avaya.com/css/P8/documents/100145128	3-Jun-13	31-Aug-14	7-Jan-16	3-Jun-19	planned	
Avaya Aura® Application Enablement Services 6.2	https://support.avaya.com/css/P8/documents/100179298	2-Jun-14	2-Jun-14		1-Jun-20	planned	
Avaya Aura® Application Enablement Services R5 Add/Expansion User licenses	https://support.avaya.com/css/P8/documents/101032863	12-Jun-17					
Avaya Aura® Call Center Elite 4.0	https://support.avaya.com/css/P8/documents/100164016	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18	planned	
Avaya Aura® Call Center Elite 5.2	https://support.avaya.com/css/P8/documents/100145128	3-Jun-13	31-Aug-14		3-Jun-19	planned	
Avaya Aura® Call Center Elite 6.3	https://support.avaya.com/css/P8/documents/101033017	12-Jun-17					
Avaya Aura® Communication Manager 2.0		5-Dec-05	10-Oct-07	10-Oct-07	5-Dec-16	planned	
Avaya Aura® Communication Manager 3.1	https://support.avaya.com/css/P8/documents/100019520	31-Dec-07	31-Dec-08	31-Dec-08	31-Dec-17	planned	
Avaya Aura® Communication Manager 4.0	https://support.avaya.com/css/P8/documents/100164016	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18	planned	
Avaya Aura® Communication Manager 5.2.1	https://support.avaya.com/css/P8/documents/100145128	3-Jun-13	31-Aug-14		3-Jun-19	planned	
Avaya Aura® Communication Manager 6.0	https://support.avaya.com/css/P8/documents/101007701	8-Jun-15	31-Aug-14		1-Jun-19	planned	
Avaya Aura® Communication Manager 6.2.1			1-May-14				
Avaya Aura® Communication Manager Messaging 5.2.1	https://support.avaya.com/css/P8/documents/100170901	1-Jun-13	1-Jun-14	1-Jun-14	1-Jun-19	planned	
Avaya Aura® Communication Manager Messaging 6.0.1	https://support.avaya.com/css/P8/documents/100170901	1-Jul-12	1-Aug-13	1-Aug-13	1-Jun-19	actual	
Avaya Aura® Communication Manager Messaging 6.3							
Avaya Aura® Communication Manager Messaging 7.0							
Avaya Aura® Conferencing 6.0	https://support.avaya.com/css/P8/documents/100174718	9-Dec-13	9-Dec-14	9-Dec-16	9-Dec-19	planned	
Avaya Aura® Conferencing 7.2.2 (FP)	https://support.avaya.com/css/P8/documents/101006001	2-Mar-15	2-Mar-16	2-Mar-18	2-Mar-21	planned	
Avaya Aura® Contact Center 6.2	https://support.avaya.com/css/P8/documents/100167038	1-May-12	1-May-13	1-May-15	1-May-18	planned	
Avaya Aura® Contact Center 6.4	https://support.avaya.com/css/P8/documents/101020047	13-Jun-16	13-Jun-17	13-Jun-17	28-Feb-22	planned	
Avaya Aura® Contact Center 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101020047	13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22	planned	
Avaya Aura® Elite Multi Channel (EMC)	https://support.avaya.com/css/P8/documents/101008551	5-Jan-15	4-Jan-16		5-Jan-18	planned	
Avaya Aura® Experience Portal 6.0	https://support.avaya.com/css/P8/documents/100177390	3-Mar-14	30-Jun-16		30-Jun-21	planned	
Avaya Aura® Messaging 6.0	https://support.avaya.com/css/P8/documents/100170901	1-Oct-11	1-Jan-12		1-Jan-17	planned	
Avaya Aura® Messaging 6.1	https://support.avaya.com/css/P8/documents/100169523	23-Sep-12	23-Dec-12	23-Dec-15	23-Sep-18	planned	
Avaya Aura® Messaging 6.2	https://support.avaya.com/css/P8/documents/100179301	17-Mar-14	17-Jun-14	17-Jun-15	17-Jun-20	actual	
Avaya Aura® Messaging 6.3		4-Aug-14	4-Nov-14	4-Nov-15	4-Nov-20	actual	
Avaya Aura® Messaging 6.3.1 (FP)		15-Dec-14	15-Mar-15	15-Mar-16	15-Mar-21	actual	
Avaya Aura® Messaging 6.3.2 (FP)		24-Aug-15	24-Nov-15	24-Nov-16	24-Nov-21	actual	
Avaya Aura® Messaging 6.3.3 (FP)							
Avaya Aura® Orchestration Designer 6.0	https://support.avaya.com/css/P8/documents/100177391	3-Mar-14	30-Jun-16		3-Mar-20	planned	
Avaya Aura® Performance Center 7.1	https://support.avaya.com/css/P8/documents/101010591	12-Jul-15	12-Jul-16	12-Jul-18	12-Jul-20	planned	
Avaya Aura® Presence Services 5.2	https://support.avaya.com/css/P8/documents/100134046	18-Jul-11	18-Jul-12		18-Jul-17	planned	
Avaya Aura® Presence Services 6.2.x	https://support.avaya.com/css/P8/documents/101035872	1-Jun-17	1-Jun-17		1-Jun-17	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Avaya Aura® Session Border Controller 6.0	https://support.avaya.com/css/P8/documents/100168696	6-May-13			31-Dec-15	actual	
Avaya Aura® SIP Enablement Services 5.0	https://support.avaya.com/css/P8/documents/100145128	7-Jan-13	7-Jan-14	7-Jan-16	7-Jan-19	planned	
Avaya Aura® System Manager 1.0	https://support.avaya.com/css/P8/documents/100113861	18-Jul-11	18-Jul-12		18-Jul-17	planned	
Avaya Aura® System Manager 5.2	https://support.avaya.com/css/P8/documents/100113573	18-Dec-10	18-Dec-11		18-Dec-16	planned	
Avaya Aura® System Manager 6.1	https://support.avaya.com/css/P8/documents/101029103	12-Dec-16					
Avaya Aura® System Manager 6.2	https://support.avaya.com/css/P8/documents/101029103	12-Dec-16					
Avaya Aura® System Manager 6.3	https://support.avaya.com/css/P8/documents/101029103	12-Dec-16					
Avaya Aura® Workforce Optimization 10.0	https://support.avaya.com/css/P8/documents/100160197	4-Jun-12	3-Jun-13		6-Jun-18	planned	
Avaya Aura® Workforce Optimization 10.1	https://support.avaya.com/css/P8/documents/100160254	6-Aug-12	5-Aug-13		1-Aug-18	planned	
Avaya Aura® Workforce Optimization 11.0	https://support.avaya.com/css/P8/documents/100174721	2-Dec-13	31-Mar-16		29-Mar-19	planned	
Avaya Aura® Workforce Optimization 12.1	https://support.avaya.com/css/P8/documents/101015918	31-Dec-15	30-Dec-16		31-Dec-21	planned	
Avaya CallPilot® 5.0	https://support.avaya.com/css/P8/documents/100170901	1-Dec-12	1-Mar-13		1-Mar-18	planned	
Avaya CallPilot® 5.1	https://support.avaya.com/css/P8/documents/100182795	30-Jun-15	30-Jun-16	30-Jun-18	30-Jun-21	planned	
Avaya Client Applications 6.2	https://support.avaya.com/css/P8/documents/101004273	19-Dec-14	19-Dec-14		2-Dec-19	planned	
Avaya Client Applications 6.3	https://support.avaya.com/css/P8/documents/101013395	2-Nov-15	7-Nov-16		1-Nov-21	planned	
Avaya Common Servers R620 "Alternates"	https://support.avaya.com/css/P8/documents/101011625	31-Aug-15		31-Aug-18	31-Aug-21	planned	
Avaya Contact Center Select 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101021445	13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22	planned	
Avaya Directory Enabled Management (DEM) - all releases	https://support.avaya.com/css/P8/documents/101033360	31-Dec-16	31-Dec-17				
Avaya easy Management 7.x	https://support.avaya.com/css/P8/documents/101033251	31-Dec-16	31-Dec-17		31-Dec-20	planned	
Avaya gopher-it® 2.0 and Avaya gopher-it® pro 2.0	https://support.avaya.com/css/P8/documents/101009304	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	
Avaya hound-it® 2.0 and Avaya hound-it® pro 2.0	https://support.avaya.com/css/P8/documents/101009297	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	
Avaya Integrated Management 3.2	https://support.avaya.com/css/P8/documents/100020120	30-Apr-08	31-Dec-08		31-Dec-16	planned	
Avaya Integrated Management 4.0	https://support.avaya.com/css/P8/documents/100018963	2-Feb-09	2-Feb-10		31-Dec-16	planned	
Avaya Integrated Management 5.2	https://support.avaya.com/css/P8/documents/100145128	3-Jun-13	3-Jun-14		3-Jun-19	planned	
Avaya Integrated Management 6.0	https://support.avaya.com/css/P8/documents/100177403	3-Mar-14	3-Mar-15		3-Mar-20	planned	
Avaya Integrated Management Performance and Administration 6.0	https://support.avaya.com/css/P8/documents/101005726	9-Mar-15	9-Mar-16		9-Mar-21	planned	
Avaya Integrated Management VMM	https://support.avaya.com/css/P8/documents/100040913	4-May-09	10-Mar-09		10-Mar-16	planned	
Avaya Messaging Service 1.0	https://support.avaya.com/css/P8/documents/101023841	9-May-16			3-Oct-16	planned	
Avaya one-X® Agent 1.0	https://support.avaya.com/css/P8/documents/100082824	19-Jul-10	19-Jul-11		19-Jul-16	planned	
Avaya one-X® Attendant 3.0	https://support.avaya.com/css/P8/documents/100178859	2-Jun-14	2-Jun-15		2-Jun-19	planned	
Avaya one-X® Communicator 1.0	https://support.avaya.com/css/P8/documents/100113859	1-Jan-11	1-Jul-11		1-Jan-16	planned	
Avaya one-X® Communicator 5.2	https://support.avaya.com/css/P8/documents/100150452	5-May-12	5-May-13	5-May-13	5-May-18	planned	
Avaya one-X® Communicator 6.1	https://support.avaya.com/css/P8/documents/100168700	4-Mar-13	4-Mar-14		4-Mar-16	planned	
Avaya one-X® Communicator 6.1.6			31-Dec-14				
Avaya one-X® Mobile 1.0	https://support.avaya.com/css/P8/documents/100040892	1-Mar-09	1-Mar-10		14-Mar-17	planned	
Avaya one-X® Mobile 1.1	https://support.avaya.com/css/P8/documents/100125011	14-Mar-11	14-Mar-12		14-Mar-17	planned	
Avaya one-X® Mobile 5.2	https://support.avaya.com/css/P8/documents/100168694	4-Mar-13	4-Mar-14		4-Mar-16	planned	
Avaya one-X® Mobile SIP for iOS 1.0.2	https://support.avaya.com/css/P8/documents/100175280	31-Jan-13	31-Jan-13		4-Mar-17	planned	
Avaya one-X® Portal 1.0	https://support.avaya.com/css/P8/documents/100019702	8-Dec-08	14-Mar-12				
Avaya one-X® Portal 1.1	https://support.avaya.com/css/P8/documents/100125012	14-Mar-11	14-Mar-12		14-Mar-17	planned	
Avaya one-X® Portal 5.2	https://support.avaya.com/css/P8/documents/100170619	3-Jun-13	3-Jun-14		3-Jun-16	planned	
Avaya one-X® Speech 4.0	https://support.avaya.com/css/P8/documents/100170901	1-Sep-09	1-Sep-10	1-Sep-10	1-Nov-15	planned	
Avaya one-X® Speech 5.2	https://support.avaya.com/css/P8/documents/100177389	16-Feb-14	16-Feb-15	16-Feb-17	16-Feb-20	planned	
Avaya Speech Analytics 2.0	https://support.avaya.com/css/P8/documents/101009301	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	
Avaya Virtual Application Manager 6.2	https://support.avaya.com/css/P8/documents/101021461	13-Jun-16	13-Jun-17		13-Jun-17	planned	
Avaya Wifi Starter	https://support.avaya.com/css/P8/documents/100059992	3-Aug-09	3-Aug-12	3-Aug-12	30-Nov-15	actual	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Avaya CT 1.3, CVLAN R8.2.1, CVLAN R9, DLG 2.x, Co-Resident DLGS 2.x, CMAPI 2.x, Avaya CT 1.2, & CVLAN R6.x	https://support.avaya.com/css/P8/documents/100019875	30-Apr-07	30-Apr-08		9-Jan-15	planned	
AvayaLive™ Engage 3.0	https://support.avaya.com/css/P8/documents/101022512	15-Apr-16					
AWTS 36xx Single/Dual Slot Desktop Charger Power Supply, NAR	https://support.avaya.com/css/P8/documents/100145133	7-Nov-11		7-Nov-12			
B100 Series Memory Card 2GB	https://support.avaya.com/css/P8/documents/101017913	8-Feb-16			8-Feb-17	planned	
B100-Series Mobile Phone Cables	https://support.avaya.com/css/P8/documents/100172677	30-Sep-13		30-Sep-14			
B179 SIP Conference Phone 2.4							
B179 SIP Conference Phone AC Power Supply	https://support.avaya.com/css/P8/documents/100170614	6-Mar-13	30-Apr-14	30-Apr-16	30-Apr-19	planned	
B5800 Branch Gateway 6.2	https://support.avaya.com/css/P8/documents/100174723	3-Mar-14	3-Mar-15	3-Mar-17	3-Mar-20	planned	
Base Software Upgrade codes for ERS2500, ERS3500, ERS4000, ERS5000 products	https://support.avaya.com/css/P8/documents/101009235	8-Jun-15					
Basic Call Management System Reporting-Desktop (BCMR-D)	https://support.avaya.com/css/P8/documents/101020895	21-Mar-16	13-Jun-17	13-Jun-19	20-Dec-20	planned	
BayRS Software for Multiprotocol Routers ARN	https://support.avaya.com/css/P8/documents/100127840	31-Aug-07	1-Sep-12	1-Sep-12	31-Aug-15	planned	
BayRS Software for Multiprotocol Routers BCN, BLN, ASN, 5430, 2430	https://support.avaya.com/css/P8/documents/100127840	30-Apr-07	1-Jun-12	1-Jun-12	31-Aug-15	planned	
BayStack AN/ANH/ARN					31-Aug-18	actual	
Branch Gateway 5.2.1	https://support.avaya.com/css/P8/documents/100145128	3-Jun-13	7-Jan-14	7-Jan-16	7-Jan-19	planned	
Business Communications Manager (BCM) 200/400 - Field Replacement Units (FRUs) and SW Licenses	https://support.avaya.com/css/P8/documents/100140528				10-May-11	actual	
Business Communications Manager (BCM) 50 and BCM 450	https://support.avaya.com/css/P8/documents/100140385	1-Oct-12	1-Oct-13	1-Oct-15	1-Oct-18	planned	
Business Communications Manager (BCM) 50 and BCM 450 Analog Direct Dial Media Bay Modules (MBM) (4 & 8 port)	https://support.avaya.com/css/P8/documents/100127377	10-Feb-11					
Business Communications Manager (BCM) and Norstar Digital Audio Conference Phone	https://support.avaya.com/css/P8/documents/100160255	2-Jul-12		2-Jul-15	2-Jul-18	planned	
Business Communications Manager (BCM) Release 5.0 including: BCM50 & BCM450 5.0, NCM 5.0, SRG50 5.0, and BCM50e/be hardware versions	https://support.avaya.com/css/P8/documents/100110534	6-Dec-10		6-Dec-13	6-Dec-16	planned	
Business Ethernet Switch 50 series	https://support.avaya.com/css/P8/documents/100123024	31-Oct-10		31-Oct-13	30-Nov-17	actual	
Business Ethernet Switch 50, 110, 120, 210, 220, 1010, and 1020 Series					30-Nov-17	actual	
Business Ethernet Switch 50-12T PWR	https://support.avaya.com/css/P8/documents/100127849	21-Jun-10		21-Jun-13	30-Nov-17	actual	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Business Policy Switch (BPS2000)	https://support.avaya.com/css/P8/documents/100127852	30-Apr-06	30-Jun-11	30-Jun-11	31-Aug-15	planned	-----
Business Secure Router 222	https://support.avaya.com/css/P8/documents/100113821	31-Dec-10	31-Dec-11	31-Dec-13	31-Dec-16	planned	-----
Business Secure Router 252	https://support.avaya.com/css/P8/documents/100127887	1-May-10	30-Sep-10	30-Sep-12	31-Aug-15	planned	-----
Business Services Gateway (BSG): BSG12tw, BSG12ew, BSG8ew, BSG4xe and associated accessories			3-Aug-09	3-Aug-09	1-Aug-15	planned	-----
C360 and C364 LAN Switches and Product Accessories	https://support.avaya.com/css/P8/documents/100020098	30-Jun-08		30-Jun-11	31-Dec-17	planned	-----
C460 Modular Switch	https://support.avaya.com/css/P8/documents/100018199	1-Apr-06	1-Apr-09	1-Apr-09	31-Dec-17	planned	-----
Cajun EoS	https://support.avaya.com/css/P8/documents/100040876	9-Feb-09		9-Feb-12	31-Dec-17	planned	-----
Cajun P130 and P330 Wiring LAN Closet Switches		1-Apr-06		1-Apr-09	1-Apr-17	planned	-----
Cajun P330 Expansion Modules and Product Accessories	https://support.avaya.com/css/P8/documents/100020204	5-May-08		5-May-11	4-Mar-17	planned	-----
Cajun Products P580 and P882 Core LAN Switches	https://support.avaya.com/css/P8/documents/100016672	7-Feb-05		3-Dec-07	3-Dec-16	planned	-----
Cajun Products P580 and P882 Core LAN Switches	https://support.avaya.com/css/P8/documents/100019707	3-Dec-04		3-Dec-07	3-Dec-16	planned	-----
Call Center ECS R10		1-Jul-02	7-Mar-05	7-Mar-05	7-Mar-17	planned	-----
Call Center ECS R5	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Mar-05	7-Mar-05	7-Mar-17	planned	-----
Call Center ECS R6	https://support.avaya.com/css/P8/documents/100019695	1-May-01	7-Mar-05	7-Mar-05	7-Mar-17	planned	-----
Call Center ECS R8	https://support.avaya.com/css/P8/documents/100019695	1-May-01	7-Mar-05	7-Mar-05	7-Mar-17	planned	-----
Call Center ECS R9	https://support.avaya.com/css/P8/documents/100019695	1-Dec-03	7-Mar-05	7-Mar-05	7-Mar-17	planned	-----
Call Center Elite Midsize (CC Elite-M) and Avaya Aura Contact Center Midsize (AACC-M) Packages	https://support.avaya.com/css/P8/documents/101016225	31-Dec-15					-----
Call Center Elite R4 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034646	13-Mar-17					-----
Call Center G3V2	https://support.avaya.com/css/P8/documents/100019695	1-Jun-10	7-Jun-04	7-Jun-04	7-Jun-17	planned	-----
Call Center G3V3	https://support.avaya.com/css/P8/documents/100019695	1-Mar-95	7-Jun-04	7-Jun-04	7-Jun-17	planned	-----
Call Center G3V4	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Jun-04	7-Jun-04	7-Jun-17	planned	-----
Call Center Management (NES)		10-Jan-11	19-Dec-11		30-Apr-15	actual	-----
Call Center R11.x / 1.x		13-Jun-05	15-Jan-06	5-Nov-07	2-Feb-16	planned	-----
Call Center R12.x / 2.x		5-Dec-05	10-Oct-07	10-Oct-07	2-Feb-16	planned	-----
Call Center R13.x / 3.x	https://support.avaya.com/css/P8/documents/100019519	31-Dec-07	31-Dec-08	31-Dec-08	2-Feb-16	planned	-----
Call Center R14.x / 4.x	https://support.avaya.com/css/P8/documents/100019098	2-Feb-09	2-Feb-10	2-Feb-10	2-Feb-16	planned	-----
Call Management System (CMS) LT04 SAS Tape Drive Bundles	https://support.avaya.com/css/P8/documents/100160005	4-Jun-12		19-Aug-16	19-Aug-16	planned	-----
Call Management System (CMS) Modem	https://support.avaya.com/css/P8/documents/100110147	22-Nov-10		22-Nov-11	22-Nov-15	planned	-----
Call Management System (CMS) ORACLE T5120 4-CORE Hardware	https://support.avaya.com/css/P8/documents/100150451	31-Dec-11		19-Aug-16	19-Aug-16	planned	-----
Call Management System (CMS) ORACLE T5120 8-CORE Hardware	https://support.avaya.com/css/P8/documents/100160007	4-Jun-12		19-Aug-16	19-Aug-16	planned	-----
Call Management System (CMS) ORACLE T5220 / T5120 Memory Expansion Kits	https://support.avaya.com/css/P8/documents/100166878	3-Oct-12		19-Aug-16	19-Aug-16	planned	-----
Call Management System (CMS) R8 and earlier Upgrades	https://support.avaya.com/css/P8/documents/101034648	8-May-17					-----
Call Management System (CMS) R14 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034650	13-Mar-17					-----
Call Management System (CMS) R16.3 Backup Devices		25-Aug-14	31-Oct-15		19-Aug-18	planned	-----
Call Management System (CMS) SUN Netra 210 2GB Additional Memory and Disk Mirroring with additional hard drive	https://support.avaya.com/css/P8/documents/100110140	22-Nov-10		31-Dec-14	30-Oct-17	planned	-----
Call Management System (CMS) Sun Netra 210 and Sun Netra 210 Mirrored platforms	https://support.avaya.com/css/P8/documents/100042196	4-May-09		4-May-09	30-Oct-17	planned	-----
Call Management System (CMS) SUN T5220 Hardware Platform	https://support.avaya.com/css/P8/documents/100121638	4-Feb-11		19-Aug-16	9-Aug-16	actual	-----

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Call Management System (CMS) Sun V890 Additional Ethernet Port-Expansion Cards	https://support.avaya.com/css/P8/documents/100110141	22-Nov-10		30-Apr-14	31-Dec-15	actual	
Call Management System (CMS) Sun V890 CPU/MEMORY BOARD 1.8G	https://support.avaya.com/css/P8/documents/100072406	8-Feb-10		31-Dec-13	31-Dec-15	actual	
Call Management System (CMS) Sun V890 Platform	https://support.avaya.com/css/P8/documents/100040826	12-Jan-09		12-Jan-12	31-Dec-15	actual	
Call Management System 11.0	https://support.avaya.com/css/P8/documents/100019714	30-Nov-06	30-Nov-06	30-Nov-06	1-Dec-16	planned	
Call Management System 12.0		12-Sep-05	31-Dec-07	31-Dec-07	1-Jan-17	planned	
Call Management System 13.0		6-Feb-06	4-May-09	4-May-09	5-May-16	planned	
Call Management System 13.1		7-Apr-07	4-May-09	4-May-09	5-May-16	planned	
Call Management System 14.0		30-Jun-08	31-Dec-11	31-Dec-11	12-Jan-17	planned	
Call Management System 14.1	https://support.avaya.com/css/P8/documents/100040825	12-Jan-09	31-Dec-11	31-Dec-11	12-Jan-17	planned	
Call Management System 15.0	https://support.avaya.com/css/P8/documents/101015393	14-Jun-10	30-Sep-13	14-Jun-13	14-Jun-16	planned	
Call Management System 16.0	https://support.avaya.com/css/P8/documents/100081218	14-Jun-10	14-Jun-11	14-Jun-11	4-Jun-18	planned	
Call Management System 16.1	https://support.avaya.com/css/P8/documents/100113235	7-Nov-10	8-Nov-11	8-Nov-11	19-Aug-18	planned	
Call Management System 16.2	https://support.avaya.com/css/P8/documents/100147811	2-Dec-11	28-Nov-12	19-Aug-16	19-Aug-18	planned	
Call Management System 16.3	https://support.avaya.com/css/P8/documents/100170919	3-Jun-13	14-Dec-15	3-Jun-16	3-Jun-19	planned	
Call Management System 17.0	https://support.avaya.com/css/P8/documents/101013436	14-Mar-16	13-Mar-17	13-Mar-19	13-Mar-22	planned	
Call Processing R10	https://support.avaya.com/css/P8/documents/100019695	1-Jul-02	7-Mar-05	7-Mar-05	7-Jun-16	planned	
CallMaster II, IV, and Analog Telephones (6220, 6218)	https://support.avaya.com/css/P8/documents/100017167	26-Jul-04		26-Jul-07			
Callmaster IV	https://support.avaya.com/css/P8/documents/100017808	4-Aug-08		4-Aug-11	4-Aug-15	planned	
Callmaster VI	https://support.avaya.com/css/P8/documents/100018989	30-Jun-07		30-Jun-10	30-Jun-13	planned	
CallPilot 1005r Rackmount Server	https://support.avaya.com/css/P8/documents/100091566	1-Jul-10		1-Jul-13	1-Jul-16	planned	
CallPilot 1006r Rackmount Server		30-Jan-15			30-Jan-21	planned	
CallPilot 600r Rackmount Server	https://support.avaya.com/css/P8/documents/100126803	7-Feb-11		7-Feb-14	7-Feb-17	planned	
CallPilot Mini 1.6a	https://support.avaya.com/css/P8/documents/100170901	1-Jun-10		1-Jun-13	1-Jun-18	planned	
CallPilot R1.0			1-Nov-03		31-Dec-16	actual	
CallPilot R2.0			1-Nov-05		31-Dec-16	actual	
CallPilot R3.0			1-Jul-06		31-Dec-16	actual	
CallPilot R4.0		1-Apr-09	1-Apr-10		31-Dec-16	actual	
CallVisor ASAI G3 R6	https://support.avaya.com/css/P8/documents/100019695	1-Feb-99	7-Mar-05	7-Mar-05	7-Jun-16	planned	
CallVisor ASAI G3 R7	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Mar-05	7-Mar-05	7-Jun-16	planned	
CallVisor ASAI G3 R8	https://support.avaya.com/css/P8/documents/100019695	1-Mar-01	7-Mar-05	7-Mar-05	7-Jun-16	planned	
CallVisor ASAI G3 R9	https://support.avaya.com/css/P8/documents/100019695	1-Mar-02	7-Mar-05	7-Mar-05	7-Jun-16	planned	
CCD DevConnect Products	https://support.avaya.com/css/P8/documents/100019651	5-May-08		5-May-11	31-Dec-16	planned	
Center Stage Switch	https://support.avaya.com/css/P8/documents/100018834	5-Jun-06	8-Jun-09	8-Jun-09	31-Dec-16	actual	
Centillion (System 5000 & 3000)					8-Aug-15	actual	
CH 611 analog cordless telephone	https://support.avaya.com/css/P8/documents/101006007	6-Feb-15	6-Feb-15	6-Feb-15	6-Feb-15	planned	
CH 611 analog cordless telephone	https://support.avaya.com/css/P8/documents/101006007	6-Feb-15	6-Feb-15	6-Feb-15	6-Feb-15	planned	
Clarent			1-May-06	1-May-06	1-Sep-15	planned	
Click to Meet products (Click to Meet, Click to Meet for Microsoft Office, Click to Meet for IBM Lotus Sametime)		31-Mar-09			31-Mar-11	planned	
Cloud Based Analyst 1.6	https://support.avaya.com/css/P8/documents/101009302	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	
Commercial Off the Shelf (COTS) Dell R300	https://support.avaya.com/css/P8/documents/100121148	31-Dec-10		31-Dec-13	31-Dec-16	planned	
Commercial Off the Shelf (COTS) HP DL320G4 Commercial	https://support.avaya.com/css/P8/documents/100121148			31-Dec-11	27-Feb-16	planned	
Commercial Off the Shelf (COTS) HP DL320G4 DSN	https://support.avaya.com/css/P8/documents/100121148			31-Dec-11	27-Feb-18	planned	
Commercial Off the Shelf (COTS) IBM x306M Commercial	https://support.avaya.com/css/P8/documents/100121148			31-Dec-11	27-Feb-16	planned	
Commercial Off the Shelf (COTS) IBM x306M DSN	https://support.avaya.com/css/P8/documents/100121148			31-Dec-11	27-Feb-18	planned	
Commercial Off the Shelf (COTS) IBM x3350	https://support.avaya.com/css/P8/documents/100121148	31-Dec-12		31-Dec-15	31-Dec-18	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Common Servers 2.0	https://support.avaya.com/css/P8/documents/101008944	8-Jun-15		8-Jun-18	8-Jun-21	planned	
Common Servers Eight Specific R610 Servers	https://support.avaya.com/css/P8/documents/100166358	3-Dec-12		3-Dec-15	3-Dec-18	planned	
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100178935	25-Aug-14		25-Aug-17	25-Aug-20	planned	
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100178936	8-Dec-14		8-Dec-17	8-Dec-20	planned	
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100174725	2-Jun-14		2-Jun-17	2-Jun-20	planned	
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100172676	3-Mar-14		3-Mar-17	3-Mar-20	planned	
Common Servers R1 for AES (Dell™ PowerEdge® R610)	https://support.avaya.com/css/P8/documents/100170617	2-Sep-13		2-Sep-16	2-Sep-19	planned	
Common Server R2 DL360PG8	https://support.avaya.com/css/P8/documents/101027173	13-Jun-16		13-Jun-19	13-Jun-22	planned	
Communication Control Toolkit (CCT 5.0)	https://support.avaya.com/css/P8/documents/100129247	1-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12	planned	
Communication Manager (CM) 1.x		13-Jun-05	15-Jan-06	5-Nov-07	3-Jun-16	planned	
Communication Manager (CM) 4	https://support.avaya.com/css/P8/documents/100018963	2-Feb-09	2-Feb-10	2-Feb-10	2-Feb-18	planned	
Communication Manager 4 and older User Licenses	https://support.avaya.com/css/P8/documents/101027936	29-Aug-16					
Communication Manager Express R5.1	https://support.avaya.com/css/P8/documents/100067375	11-Jan-10	11-Jan-11	11-Jan-11	11-Jan-16	planned	
Communication Manager Messaging (CMM) 4.0.2	https://support.avaya.com/css/P8/documents/100164016	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18	planned	
Communication Manager Messaging (CMM) 5.2	https://support.avaya.com/css/P8/documents/100170901	1-Jan-13	1-Jun-14	1-Jun-14	1-Jun-19	planned	
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	https://support.avaya.com/css/P8/documents/101006003	31-Aug-15			31-Aug-21	planned	
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration NEW and Transactional (Paid) Upgrade/Uplifts	https://support.avaya.com/css/P8/documents/101006003	12-Jan-15			31-Aug-21	planned	
Communication Manager Suites Version 1 / Aura Suites V1 Foundation	https://support.avaya.com/css/P8/documents/101006003	12-Jan-15					
Communication Manager Suites Version 1 / Aura Suites V1 Mobility for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	https://support.avaya.com/css/P8/documents/101006003	31-Aug-15			31-Aug-21	planned	
Communication Manager Suites Version 1 / Aura Suites V1 Mobility NEW and Transactional (Paid) Upgrade/Uplifts	https://support.avaya.com/css/P8/documents/101006003	12-Jan-15			31-Aug-21	planned	
Communication Server 1000 (CS1000) Hardware Codes in EU Countries	https://support.avaya.com/css/P8/documents/101021805	13-Jun-16					
Communication Server 1000 (CS1K) DECT Base Stations	https://support.avaya.com/css/P8/documents/100172678	31-Mar-14	31-Mar-15	31-Mar-17	31-Mar-17	planned	
Communication Server 1000 (CS1K) DECT Messenger and DMLS	https://support.avaya.com/css/P8/documents/100172679	2-Feb-14	2-Feb-15	2-Feb-17	2-Feb-20	planned	
Communication Server 1000 (CS1K) Integrated Recorded Announcement (MIRAN)	https://support.avaya.com/css/P8/documents/100160195	4-Apr-12	4-Apr-13	4-Apr-15	4-Apr-18	planned	
Communication Server 1000 (CS1K) R3.0	https://support.avaya.com/css/P8/documents/100151321		1-Jul-10		31-Jul-17	actual	
Communication Server 1000 (CS1K) R3.0/4.5 DSN	https://support.avaya.com/css/P8/documents/100151321		1-Jul-10		31-Jul-17	actual	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Communication Server 1000 (CS1K) R4.0	https://support.avaya.com/css/P8/documents/100151321		1-Jul-10		31-Jul-17	actual	
Communication Server 1000 (CS1K) R4.5	https://support.avaya.com/css/P8/documents/100151321		1-Jul-10		31-Jul-17	actual	
Communication Server 1000 (CS1K) R5.0 DSN	https://support.avaya.com/css/P8/documents/100151321	1-Jan-12	1-Jan-13		31-Jul-17	actual	
Communication Server 1000 5.0	https://support.avaya.com/css/P8/documents/100151321		31-Dec-10		31-Jul-17	actual	
Communication Server 1000 5.5	https://support.avaya.com/css/P8/documents/100151321		31-Dec-10		31-Jul-17	actual	
Communication Server 1000 6.0	https://support.avaya.com/css/P8/documents/100151321	31-Dec-10	31-Dec-11		31-Dec-17	actual	
Communication Server 1000 7.0	https://support.avaya.com/css/P8/documents/100151321	22-Feb-11	1-Apr-12		1-Apr-18	planned	
Communication Server 1000 7.5	https://support.avaya.com/css/P8/documents/100151321	25-May-13	25-Sep-13		30-Sep-18	planned	
Communication Server 2100 (CS2100 / SL100) Enhanced Intelligent Peripheral Controller Card for North America	https://support.avaya.com/css/P8/documents/100128099	1-May-11	1-May-14	1-May-14	1-May-17	planned	
Communication Server 2100 (CS2100 / SL100) IPE Extended Message Waiting Line Card for North America	https://support.avaya.com/css/P8/documents/100128102	1-May-11		1-May-14	1-May-17	planned	
Communication Server 2100 (CS2100 / SL100) Media Gateway 3500 (MG3500) non-ROHS, Power Distribution Center (PDC) and some Spectrum Peripheral Module (SPM) components for North America	https://support.avaya.com/css/P8/documents/100144283	29-Jun-11	31-Dec-12	31-Dec-12	31-Dec-16	planned	
Communication Server 2100 (CS2100 / SL100) Software releases SD09 and SD09.1 for North America	https://support.avaya.com/css/P8/documents/100166249	1-Oct-12	31-Dec-12		31-Dec-16	planned	
Communication Server 2100 (CS2100) Service Application Manager 21 & eXtended Architecture Core (XA-Core)	https://support.avaya.com/css/P8/documents/100166238	13-Sep-12		31-Dec-14	31-Dec-16	planned	
Communications Process Manager 2.1	https://support.avaya.com/css/P8/documents/100040942	2-Mar-09			2-Mar-16	planned	
Communications Server 1000 (CS1K) X11 R23		31-Dec-02	31-Dec-03		31-Dec-16	actual	
Communications Server 1000 (CS1K) X11 R24.25		31-Dec-02	31-Dec-05		31-Dec-16	actual	
Communications Server 1000 (CS1K) X11 R25.xx		31-Oct-03	28-Feb-07		31-Dec-16	actual	
Configuration and Orchestration Manager 3.0	https://support.avaya.com/css/P8/documents/101016587	1-Mar-16	30-Mar-18		30-Mar-20	planned	
Configuration and Orchestration Manager 3.1	https://support.avaya.com/css/P8/documents/101016587	1-Mar-16	30-Mar-18		30-Mar-20	planned	
Contact Center Express (CCE) R2.0 and prior	https://support.avaya.com/css/P8/documents/100018791	7-May-07	1-Nov-07		30-Nov-17	actual	
Contact Center Express 2.1	https://support.avaya.com/css/P8/documents/100018791	7-May-07	1-Nov-08		30-Nov-17	actual	
Contact Center Express 3.0	https://support.avaya.com/css/P8/documents/100040782	2-Feb-09	1-May-10		30-Nov-17	actual	
Contact Center Express 4.1	https://support.avaya.com/css/P8/documents/100141432	7-Feb-11	7-Feb-12		6-Feb-17	planned	
Contact Center Express 5.0	https://support.avaya.com/css/P8/documents/100114101	7-Nov-11	7-Nov-12		7-Nov-17	planned	
Contact Center Manager (CCM) 6.0 for CS 1000 and SIP Contact Center	https://support.avaya.com/css/P8/documents/100106507	30-Sep-09	30-Jun-10	30-Jun-10	31-Dec-17	actual	
Contact Center Manager (CCM) 7.0 and Contact Center Express (CCE) 7.1 (NES)	https://support.avaya.com/css/P8/documents/100154843	6-Dec-10	6-Dec-11	6-Dec-11	31-Dec-17	actual	
Contact Flow Analytics 7.0	https://support.avaya.com/css/P8/documents/101006011	9-Mar-15	9-Mar-16	9-Mar-17	9-Mar-18	planned	
Contact Flow Analytics 7.1	https://support.avaya.com/css/P8/documents/101010591	12-Jun-15	12-Jun-16	12-Jun-18	12-Jun-20	planned	
Control Manager 6.3	https://support.avaya.com/css/P8/documents/100170612	3-Jun-13	2-Jun-14		1-Jun-16	planned	
Convergence	https://support.avaya.com/css/P8/documents/100040751	2-Feb-09			31-Dec-16	actual	
Conversant v6 Map 100	https://support.avaya.com/css/P8/documents/100020238	30-Apr-00	30-Apr-04	30-Apr-04	31-Jul-16	actual	
Conversant v6 Map 40	https://support.avaya.com/css/P8/documents/100020237		30-Jun-04	30-Jun-04	31-Jul-16	actual	
Conversant v6 Map 5	https://support.avaya.com/css/P8/documents/100020235		31-Dec-03		31-Jul-16	actual	
Conversant v7 Map 100	https://support.avaya.com/css/P8/documents/100018844		31-Mar-05	31-Mar-05	31-Jul-16	actual	
Conversant v7 Map 40	https://support.avaya.com/css/P8/documents/100018827		31-Mar-05	31-Mar-05	31-Jul-16	actual	
Conversant v7 Map 5	https://support.avaya.com/css/P8/documents/100020236		31-Dec-03	31-Dec-03	31-Jul-16	actual	
Conversant v8 Map 40	https://support.avaya.com/css/P8/documents/100019210		30-Jun-06	30-Jun-06	31-Jul-16	actual	
Conversant v8 UCS 1000	https://support.avaya.com/css/P8/documents/100018845		30-Jun-06	30-Jun-06	31-Jul-16	actual	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Conversant V8R9 Map 40			30-Jun-07	30-Jun-07	31-Jul-16	actual	
Conversant V8R9 UCS 1000			4-Oct-08	4-Oct-08	31-Jul-16	actual	
Conversant v9	https://support.avaya.com/css/P8/documents/100019262	4-Oct-04	30-Jun-07	4-Oct-08	31-Jul-16	actual	
Conversant v9 MAP40P	https://support.avaya.com/css/P8/documents/100017437	30-Jun-03			31-Jul-16	actual	
CRQM / WFM / WFO 7.0	https://support.avaya.com/css/P8/documents/100113580	19-Dec-10	3-Sep-12	19-Dec-13	31-Mar-16	actual	
CS1000M Hardware (large TDM systems)	https://support.avaya.com/css/P8/documents/101004468	19-Nov-15		1-Jun-18	1-Jun-18	planned	
Customer Interaction Express (CIE) R2.1 connected to Integral Enterprise and Avaya AURA for Germany and EMEA	https://support.avaya.com/css/P8/documents/101004894	31-Aug-12	30-Jun-15		1-Sep-14	planned	
Customer Interaction Express 1.0	https://support.avaya.com/css/P8/documents/100040917	5-Apr-09	5-Apr-09				
Customer Interaction Express 1.1	https://support.avaya.com/css/P8/documents/101004892	31-Dec-10	31-Aug-12		1-Sep-14	planned	
Customer Service Editions 1.0	https://support.avaya.com/css/P8/documents/100040774	2-Feb-09					
Customer Service Editions R2	https://support.avaya.com/css/P8/documents/100134047	30-Jun-11					
CWDM 70km Optical Devices	https://support.avaya.com/css/P8/documents/101023770	1-Jun-16		30-May-19	30-Jun-21	planned	
D100 IP DECT Kit	https://support.avaya.com/css/P8/documents/100179843	2-Jun-14	2-Jun-15	2-Jun-17	2-Jun-20	planned	
DECT RBS V2	https://support.avaya.com/css/P8/documents/101029489	10-Dec-16	10-Dec-17	10-Dec-19	10-Dec-22	planned	
DEFINITY AUDIX Voice Messaging System	https://support.avaya.com/css/P8/documents/100020233		31-Mar-08	31-Mar-08	31-Mar-16	planned	
DEFINITY Call Center Software ECS R5	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Mar-05		30-Jun-17	planned	
DEFINITY Call Center Software ECS R6	https://support.avaya.com/css/P8/documents/100019695	1-May-01	7-Mar-05		30-Jun-17	planned	
DEFINITY Call Center Software ECS R8	https://support.avaya.com/css/P8/documents/100019695	1-May-02	7-Mar-05		30-Jun-17	planned	
DEFINITY Call Center Software ECS R9	https://support.avaya.com/css/P8/documents/100019695	1-Dec-03	7-Mar-05		30-Jun-17	planned	
DEFINITY Call Center Software G3V2	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Jun-04		30-Jun-17	planned	
DEFINITY Call Center Software G3V3	https://support.avaya.com/css/P8/documents/100019695	1-Mar-95	7-Jun-04		30-Jun-17	planned	
DEFINITY Call Center Software G3V4	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Jun-04		30-Jun-17	planned	
DEFINITY Call Processing Software ECS R10	https://support.avaya.com/css/P8/documents/100019695	1-Jul-02	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software ECS R5	https://support.avaya.com/css/P8/documents/100019695	1-Nov-97	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software ECS R6	https://support.avaya.com/css/P8/documents/100019695	1-Feb-99	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software ECS R7	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software ECS R8	https://support.avaya.com/css/P8/documents/100019695	1-Mar-01	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software ECS R9	https://support.avaya.com/css/P8/documents/100019695	1-Mar-02	7-Mar-05		7-Jun-16	planned	
DEFINITY Call Processing Software G3V2	https://support.avaya.com/css/P8/documents/100019695	1-Jan-94	7-Jun-04		7-Jun-16	planned	
DEFINITY Call Processing Software G3V3	https://support.avaya.com/css/P8/documents/100019695	1-Jun-00	7-Jun-04		7-Jun-16	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
DEFINITY Call Processing Software G3V4	https://support.avaya.com/css/P8/documents/100019695	1-Jun-97	7-Jun-04		7-Jun-16	planned	
DEFINITY Server 2MG & 4MG Linear Flash Cards	https://support.avaya.com/css/P8/documents/100018977	7-Feb-07	15-Dec-08		1-Jan-17	planned	
DEFINITY Server CSI Rack Mount	https://support.avaya.com/css/P8/documents/100018977	1-Oct-07	7-Feb-10		1-Jan-17	planned	
DEFINITY Server CSI, CMC MG	https://support.avaya.com/css/P8/documents/100018977	7-Feb-07	7-Feb-10		1-Jan-17	planned	
DEFINITY Server CSI/ProLogix, TN2402 Processor, CMC1 Media Gateway, & TN2182 Tone/Clock	https://support.avaya.com/css/P8/documents/100018977	1-Oct-07	7-Feb-10		7-Jun-16	planned	
DEFINITY Server CSI/TN2402, CMC1 Media Gateway Platform (ProLogix)	https://support.avaya.com/css/P8/documents/100018795	1-May-06			7-Jun-16	planned	
DEFINITY® Server S1 Processor Complex TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, Survivable Remote Processor (SRP) and software	https://support.avaya.com/css/P8/documents/100018793	15-Dec-04	15-Dec-08	15-Dec-08	15-Jun-16	planned	
DEFINITY® Server S1 Processor Complex TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, Survivable Remote Processor (SRP) and software	https://support.avaya.com/css/P8/documents/100018793	15-Jun-05	15-Dec-08	15-Dec-08	15-Jun-16	planned	
Dell R220 (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020897	11-Jul-16		11-Jul-19	11-Jul-22	planned	
Dell R620 Low- to Mid-Sized Hardware Upgrade Kits (CMS R18.x)	https://support.avaya.com/css/P8/documents/101027888	11-Dec-16		12-Dec-19	12-Dec-22	planned	
Dell R720 (CMS Release 17)	https://support.avaya.com/css/P8/documents/101015669	8-Feb-16		8-Feb-19	8-Feb-22	planned	
Dialog Designer 3.0	https://support.avaya.com/css/P8/documents/100064950	4-Dec-06					
Dialog Designer 3.1	https://support.avaya.com/css/P8/documents/100040785	17-Jul-07	1-Sep-08				
Dialog Designer 4.0	https://support.avaya.com/css/P8/documents/100019695	7-Jan-08	1-Sep-11				
Dialog Designer 4.1	https://support.avaya.com/css/P8/documents/100022431	4-May-09	1-Sep-11				
Dialog Designer 5.0	https://support.avaya.com/css/P8/documents/100077558	9-Aug-10	7-May-12				
Dialog Designer 5.1	https://support.avaya.com/css/P8/documents/100150454	6-Feb-12	3-Feb-14		3-Feb-19	planned	
Digital HotDesk R2.5	https://support.avaya.com/css/P8/documents/100018808	30-Sep-02		30-Sep-04			
Digital Mobility	https://support.avaya.com/css/P8/documents/100177552	3-Mar-14		3-Mar-17	3-Mar-17	planned	
DMI-4 box for integration with INTUITY AUDIX, INTUITY AUDIX LX and Modular Messaging (MM)	https://support.avaya.com/css/P8/documents/100019112	1-Oct-04					
DPNSS Converter	https://support.avaya.com/css/P8/documents/100173283	30-Sep-13		30-Sep-13	30-Sep-15	planned	
DS1404076-E5 8393SF Switch Fabric/CPU Module	https://support.avaya.com/css/P8/documents/100107444	31-Aug-09		30-Sep-09	30-Sep-17	planned	
E129 SIP Deskphone 1.0	https://support.avaya.com/css/P8/documents/101033015	13-Jun-17	13-Dec-18	13-Dec-18	13-Jun-21	planned	
EMC/Dell VNX 5300 Disk Array Enclosure (DAE) for Pod Fx	https://support.avaya.com/css/P8/documents/101035579	31-Jul-17	31-Dec-20	31-Dec-20	31-Dec-20	planned	
Emergency power supply PB1 used with Integral 5	https://support.avaya.com/css/P8/documents/100152584	28-Nov-11		31-Dec-17	31-Dec-17	planned	
Enterprise Switch Manager 6.3	https://support.avaya.com/css/P8/documents/100127888	18-Apr-11	18-Apr-12		18-Apr-17	planned	
ERS 5500 Product Family	https://support.avaya.com/css/P8/documents/101007928	14-Dec-15	4-May-16	14-Dec-18	14-Dec-21	planned	
ERS 5600 Product Family	https://support.avaya.com/css/P8/documents/101007931	14-Dec-15	4-May-16	14-Dec-18	14-Dec-21	planned	
ERS 8800/8600 Software Lifecycle Notice	https://support.avaya.com/css/P8/documents/101021455						
ERS Redundant Power Supply Unit	https://support.avaya.com/css/P8/documents/101007932	30-Aug-15		31-Aug-20	31-Aug-21	planned	
ERS4500 Product Family	https://support.avaya.com/css/P8/documents/101007922	14-Dec-15	4-May-16	14-Dec-18	14-Dec-21	planned	
Ethernet Routing Switch (ERS) 2500, 3500, 4000, 5000 Base Software Upgrade codes	https://support.avaya.com/css/P8/documents/101009235	8-Jun-15					
Ethernet Routing Switch (ERS) 4500 - certain models	https://support.avaya.com/css/P8/documents/100181271	8-Dec-14	4-May-16	31-Dec-19	31-Dec-19	planned	
Ethernet Routing Switch (ERS) 4500 - TAA Compliant Models	https://support.avaya.com/css/P8/documents/100181272	8-Dec-14	4-May-16	31-Dec-19	31-Dec-19	planned	
Ethernet Routing Switch (ERS) 4524GT-PWR, TAA Compliant	https://support.avaya.com/css/P8/documents/101026468	9-Mar-15		31-Mar-18	31-Mar-21	planned	
Ethernet Routing Switch (ERS) 4800 Non-PoE models - ERS 4826GTS (TAA) and ERS 4850GTS (TAA)	https://support.avaya.com/css/P8/documents/101033019	12-Jun-17	12-Jun-18	12-Jun-20	12-Jun-23	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Ethernet Routing Switch (ERS) 5510, 5510-GS, 5520-GS models and ERS 5xxx multi-pack software licenses	https://support.avaya.com/css/P8/documents/100181291	8-Dec-14	4-May-16	31-Dec-17	31-Dec-20	planned	
Ethernet Routing Switch (ERS) 5530-24TFD - TAA (GSA)	https://support.avaya.com/css/P8/documents/101008038	9-Mar-15		9-Mar-18	9-Mar-21	planned	
Ethernet Routing Switch (ERS) 5600 GS Product Family	https://support.avaya.com/css/P8/documents/101008032	31-Aug-15	4-May-16	31-Aug-18	31-Aug-21	planned	
Ethernet Routing Switch (ERS) 8300 I/O modules	https://support.avaya.com/css/P8/documents/100160009	4-Jun-12		30-Jun-15	30-Jun-18	planned	
Ethernet Routing Switch (ERS) 8600 - 8003 3-Slot Chassis	https://support.avaya.com/css/P8/documents/100120823	31-Jul-10		31-Jul-13	31-Jul-16	planned	
Ethernet Routing Switch (ERS) 8600 Bulk Licenses		5-Dec-14					
Ethernet Routing Switch (ERS) 8600 RS I/O modules	https://support.avaya.com/css/P8/documents/100160012	4-Jun-12		30-Jun-17	30-Jun-18	planned	
Ethernet Routing Switch (ERS) 8600 SF/CPU modules and RS-GS I/O modules	https://support.avaya.com/css/P8/documents/100166089	3-Dec-12		31-Dec-17	31-Dec-18	planned	
Ethernet Routing Switch (ERS) 8600 v4.1 Advanced Diagnostics Tools Software	https://support.avaya.com/css/P8/documents/100160014	4-Jun-12	30-Jun-13		30-Jun-18	planned	
Ethernet Routing Switch (ERS) 8692 Switch Fabric/CPU	https://support.avaya.com/css/P8/documents/100160011	4-Jun-12		30-Jun-17	30-Jun-18	planned	
Ethernet Routing Switch (ERS) 8800/8600 Federal TAA Part Codes	https://support.avaya.com/css/P8/documents/101021457	5-Dec-16	5-Dec-17	5-Dec-19	5-Dec-22	planned	
Ethernet Routing Switch (ERS) 8800/8600 Platform	https://support.avaya.com/css/P8/documents/101015430	13-Jun-16	13-Jun-17	13-Oct-19	13-Jun-22	planned	
Ethernet Routing Switch (ERS) 8800/8600 R-Modules	https://support.avaya.com/css/P8/documents/100120824	30-Jun-10		30-Jun-13	30-Jun-16	planned	
Ethernet Routing Switch (ERS) 8800/8600 Software r5	https://support.avaya.com/css/P8/documents/100133759	1-Nov-09	1-Jun-10		31-Dec-15	planned	
Ethernet Routing Switch 2500 Series 4.4	https://support.avaya.com/css/P8/documents/100170613	31-Mar-14	31-Mar-15	31-Mar-17	31-Mar-20	planned	
Ethernet Routing Switch 3500 Series 5.2	https://support.avaya.com/css/P8/documents/100106959	30-Sep-09		30-Sep-14	31-Dec-15	planned	
Ethernet Routing Switch 4548GT PWR & 4524GT PWR TAA Compliant Versions	https://support.avaya.com/css/P8/documents/101008064	31-Aug-15	31-Aug-16	31-Aug-18	31-Aug-21	planned	
Ethernet Routing Switch 5000 Series 6.3	https://support.avaya.com/css/P8/documents/101007928	31-Aug-15	31-Aug-16	31-Aug-18	31-Aug-21	planned	
Ethernet Routing Switch 5530-24TFD-GS	https://support.avaya.com/css/P8/documents/101008038	9-Mar-15		9-Mar-18	9-Mar-21	planned	
Ethernet Routing Switch 8300 4.2		3-Dec-12	31-Dec-14	31-Dec-17	31-Dec-18	planned	
Ethernet Routing Switch 8800/8600 5.1	https://support.avaya.com/css/P8/documents/100113822	31-Dec-10	31-Dec-11		31-Dec-16	planned	
Ethernet Routing Switch 8800/8600 7.0	https://support.avaya.com/css/P8/documents/100133759	30-Jun-11	30-Jun-12		30-Jun-17	planned	
Ethernet Routing Switch 8800/8600 7.1	https://support.avaya.com/css/P8/documents/100182677	1-Sep-14	31-Aug-15		31-Aug-20	planned	
Ethernet Routing Switch 8800/8600 7.2	https://support.avaya.com/css/P8/documents/101021455	13-Jun-16	13-Jun-17		13-Jun-22	planned	
Ethernet Switch (ES) 325 Series	https://support.avaya.com/css/P8/documents/100107311	30-Nov-09	1-Jan-10	1-Jan-10	1-Jan-16	planned	
Ethernet Switch 450 (fka BayStack 450)	https://support.avaya.com/css/P8/documents/100127848	31-May-07	31-Jul-12	31-Jul-12	31-Dec-15	planned	
Ethernet Switch 460-24T-PWR (fka BayStack 460-24T-PWR)	https://support.avaya.com/css/P8/documents/100127847	31-Aug-07	30-Sep-12	30-Sep-12	31-Dec-15	planned	
Ethernet Switch 470 Series 3.7	https://support.avaya.com/css/P8/documents/100114055	31-Oct-10	30-Nov-11	30-Nov-13	30-Nov-15	planned	
Event Processor 2.0	https://support.avaya.com/css/P8/documents/100040942	2-Mar-09			2-Mar-16	planned	
Expanded Meet-Me Conferencing (EMMC)	https://support.avaya.com/css/P8/documents/100072518	15-Jan-10	15-Jan-11		15-Jan-12	planned	
Extended Peripheral Module (XPM), BladeCenter-T architecture (MAS & BCP), and Media Gateway 9000	https://support.avaya.com/css/P8/documents/100150449	24-Oct-11			31-Dec-17	planned	
G250 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100067521	1-Feb-10		1-Feb-03	1-Feb-17	planned	
G450 MP80 Configuration		6-Oct-14	6-Oct-20		6-Oct-23	planned	
G450: MP20 Daughter board GSA	https://support.avaya.com/css/P8/documents/100067543	1-Feb-10		31-Aug-14	1-Feb-16	planned	
G600 Media Cabinet	https://support.avaya.com/css/P8/documents/100019676	15-Dec-05		15-Dec-08	15-Dec-16	planned	
G700 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100019642	4-May-09		4-May-12	4-May-16	planned	
G860 Media Gateway 3.0	https://support.avaya.com/css/P8/documents/100113824	31-Mar-11		31-Mar-11	4-Apr-17	planned	
Generation 1 IP Terminals & Power Adaptor	https://support.avaya.com/css/P8/documents/100020229	5-May-03		5-May-06			
Gigabit Interface Converter (GBIC) and 10M Cable	https://support.avaya.com/css/P8/documents/101011766	1-Jul-15		30-Jun-18	30-Jun-20	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Global Multi Carrier Cabinet (G/MCC)	https://support.avaya.com/css/P8/documents/100018834	5-Jun-06		7-Feb-11	8-Jun-16	planned	
Global Multi Carrier Cabinet (G/MCC) Hardware (CP TN775D)	https://support.avaya.com/css/P8/documents/100064977	1-Jun-09		1-Jun-10	1-Jun-16	planned	
Graphical Real Time Displays (GRTD)	https://support.avaya.com/css/P8/documents/100129247	1-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12	planned	
Guest Media Hub (Hospitality In-room Endpoint)	https://support.avaya.com/css/P8/documents/100160026	4-Jun-12	4-Jun-13	4-Jun-13	1-Apr-17	planned	
Hospitality Messaging Server (HMS) 400 1.0	https://support.avaya.com/css/P8/documents/100170901	1-Nov-09	1-Nov-10	1-Nov-10			
Hospitality Messaging Server (HMS) 400 R2.0	https://support.avaya.com/css/P8/documents/100170901	1-Apr-12	1-Apr-13	1-Apr-13			
Hospitality Call Accounting and eCAS Connectivity Kits	https://support.avaya.com/css/P8/documents/100019850	5-May-08	5-May-09	5-May-11	1-May-16	planned	
HotCom Property Management System (PMS) BCA POS	https://support.avaya.com/css/P8/documents/100177345	31-Dec-13	31-Dec-16	13-Dec-16	31-Dec-18	planned	
HP DL380 Gen 8 Hardware (CMS)	https://support.avaya.com/css/P8/documents/101013438	31-Aug-15		31-Aug-18	31-Aug-21	planned	
IA770 R4.x	https://support.avaya.com/css/P8/documents/100018963	2-Feb-09	2-Feb-10	2-Feb-10	1-Aug-16	planned	
IA770 R1 and R2	https://support.avaya.com/css/P8/documents/100018830	19-Dec-05			1-Aug-16	actual	
Identity Engines Bundles	https://support.avaya.com/css/P8/documents/100173182	1-Dec-13					
Identity Engines Ignition Posture Integration Module	https://support.avaya.com/css/P8/documents/100125023	31-Jan-11	31-Jan-12		31-Jan-17	planned	
Integral 5 2.6	https://support.avaya.com/css/P8/documents/100140225	31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17	planned	
Integral 55 / Integral Enterprise (excluding German direct sales and Russia)	https://support.avaya.com/css/P8/documents/100140228	31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17	planned	
Integral 55 / Integral Enterprise for German direct sales	https://support.avaya.com/css/P8/documents/100140228	31-May-11	31-May-17	31-May-17	31-May-17	planned	
Integral 55 / Integral Enterprise for Russia	https://support.avaya.com/css/P8/documents/100140228	30-Sep-08	31-Dec-11	31-Dec-11	31-Dec-11	planned	
Integral DECT handsets (IH4, FC4 Ex) for EMEA and CALA	https://support.avaya.com/css/P8/documents/100159352	31-Oct-12		31-Dec-16	31-Dec-16	planned	
Integral Messenger R5 in EMEA	https://support.avaya.com/css/P8/documents/100169849	28-Feb-13	31-Mar-14		31-Dec-17	planned	
Integral OS33	https://support.avaya.com/css/P8/documents/100140227	31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17	planned	
Integral Portfolio: Integral 5 (including Integral 3, I3C, cable and components/devices)		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Integral Portfolio: Integral Enterprise, I55, I33, devices, tools, and related accessories		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17	planned	
Integral T3 ISDN, E3 digital/analog, T3 ISDN accessories	https://support.avaya.com/css/P8/documents/100140227	30-Sep-11	30-Sep-14	30-Sep-14	31-Dec-16	planned	
Integrated Management – Performance and Administration (P&A) 6.0	https://support.avaya.com/css/P8/documents/101005726	9-Mar-15	9-Mar-16		9-Mar-21	planned	
Integrated Management (AIM) R2.x	https://support.avaya.com/css/P8/documents/003796529	10-Jul-05	31-Dec-05		31-Dec-16	planned	
Intelligent Customer Routing 6.0	https://support.avaya.com/css/P8/documents/100177400	3-Mar-14	30-Jun-16		3-Mar-20	planned	
Interaction Center (IC) 5.6 (formerly eContact Release 5.6)	https://support.avaya.com/css/P8/documents/100016675	31-Dec-03	30-Jun-05				
Interaction Center (IC) CallCenterQ, CallCenterQ-CR, CustomerQ, HRQ Business Applications	https://support.avaya.com/css/P8/documents/100018794	1-May-05	1-May-06				
Interaction Center (IC) support for 3rd-party switches	https://support.avaya.com/css/P8/documents/100166179	3-Dec-12	3-Dec-13				
Interaction Center (IC) Voice Quick Start 6.1	https://support.avaya.com/css/P8/documents/100019688	30-Aug-05	1-Jan-09				
Interaction Center 6.0	https://support.avaya.com/css/P8/documents/100019687	4-Apr-04	30-Jun-05				
Interaction Center 6.1.3	https://support.avaya.com/css/P8/documents/100019699	30-Sep-05	1-Jan-09				
Interaction Center 7.0	https://support.avaya.com/css/P8/documents/100040781	30-Sep-05	1-Nov-09				
Interaction Center 7.1	https://support.avaya.com/css/P8/documents/100135361	4-May-09	1-May-12				
Interaction Center 7.2	https://support.avaya.com/css/P8/documents/100157663	2-Apr-12	31-Jul-14		31-Mar-18	planned	
Interaction Center 7.3.3 (FP)	https://support.avaya.com/css/P8/documents/101020283			25-Feb-16			
Interactive Communications Portal	https://support.avaya.com/css/P8/documents/100125016	18-Mar-11	18-Mar-12	18-Mar-14	18-Mar-17	planned	
Interactive Response (IR) 1.1	https://support.avaya.com/css/P8/documents/100018792	1-Dec-03	1-Dec-04	1-Dec-04	1-Dec-09	planned	
Interactive Response (IR) 3.0 Sun Fire V245	https://support.avaya.com/css/P8/documents/100019072	2-Feb-09		2-May-13			
Interactive Response (IR) 3.0 Sun Netra T2000	https://support.avaya.com/css/P8/documents/100019072	2-Feb-09		7-Aug-13			
Interactive Response (IR) 4.0 Sun Fire V245	https://support.avaya.com/css/P8/documents/100019072	9-Nov-09		2-May-13			
Interactive Response (IR) 4.0 Sun Netra T2000	https://support.avaya.com/css/P8/documents/100019072	7-Aug-10		2-May-13	9-Aug-16	planned	
Interactive Response (IR) miscellaneous codes	https://support.avaya.com/css/P8/documents/100018882	1-Dec-08					
Interactive Response (IR) NMS AG 4000 / 4040	https://support.avaya.com/css/P8/documents/100019072	28-Sep-07		29-Jun-12			
Interactive Response (IR) Sun Netra T2000 and NMS Gateways	https://support.avaya.com/css/P8/documents/100073236	7-Aug-10		7-Aug-13			
Interactive Response 1.0	https://support.avaya.com/css/P8/documents/100019218	1-Dec-03	1-Dec-04	1-Dec-04	1-Dec-09	planned	
Interactive Response 1.2	https://support.avaya.com/css/P8/documents/100018846	7-Jun-04	7-Jun-05	7-Jun-05	7-Jun-10	planned	
Interactive Response 1.2.1	https://support.avaya.com/css/P8/documents/100017193	4-Apr-05	4-Apr-06	4-Apr-06	4-Apr-11	planned	
Interactive Response 1.3	https://support.avaya.com/css/P8/documents/100018932	3-Apr-06	31-Dec-07	31-Dec-07	3-Apr-12	planned	
Interactive Response 2.0	https://support.avaya.com/css/P8/documents/100019531	30-Jun-07	28-Feb-09	28-Feb-09	30-Jun-13	planned	
Interactive Response 3.0	https://support.avaya.com/css/P8/documents/100017641	2-Feb-09	4-Oct-10	4-Oct-10	2-Feb-15	planned	
Interactive Response 4.0	https://support.avaya.com/css/P8/documents/100073236	7-Aug-10	3-Feb-14		9-Aug-16	planned	
Interchange 5.x	https://support.avaya.com/css/P8/documents/100019769	1-Dec-04		1-Dec-07	1-Dec-16	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
INTUITY AUDIX GP Synch Card	https://support.avaya.com/css/P8/documents/100019767	7-Nov-04			1-Aug-16	planned	
INTUITY AUDIX LX (IALX) Basic Offer on the S3210 Server	https://support.avaya.com/css/P8/documents/100019791	5-Jun-06	3-Jun-09	3-Jun-09	1-Aug-16	planned	
INTUITY AUDIX LX (IALX) R1 and LX 1000 Server	https://support.avaya.com/css/P8/documents/100018847	8-Aug-07	8-Aug-09	30-Jun-06	1-Aug-16	actual	
INTUITY AUDIX LX (IALX) R2	https://support.avaya.com/css/P8/documents/100060590	31-Jan-10	31-Jan-13	31-Jan-13	31-Jan-18	planned	
INTUITY AUDIX MAP 5, 40, and 100	https://support.avaya.com/css/P8/documents/100019561	30-Jun-06	30-Jun-11	30-Jun-11	1-Aug-16	actual	
IOLAN Four Port Server (non-ROHS)	https://support.avaya.com/css/P8/documents/100018812	5-Jun-06		5-Jun-07			
IP Agent 5.0		30-Jun-07	30-Jun-08		30-Jun-13	planned	
IP Agent 6.0	https://support.avaya.com/css/P8/documents/100060070	30-Jun-08	31-Dec-09		31-Dec-15	planned	
IP Agent 7.0	https://support.avaya.com/css/P8/documents/100082823	19-Jul-10		19-Jul-11	30-Jun-15	planned	
IP Agent R1 - R3			30-Jun-06		30-Jun-10	planned	
IP Agent R4	https://support.avaya.com/css/P8/documents/100019861	30-Jun-05	30-Jun-06		30-Jun-10	planned	
IP DECT Base Stations	https://support.avaya.com/css/P8/documents/100145132	5-Mar-12		5-Mar-15	5-Mar-18	planned	
IP DECT IPO Bundle (EMEA Only) Wireless		3-Aug-09	3-Aug-12	3-Aug-12	3-Aug-15	planned	
IP DECT R4 Avaya In-building Wireless Server (AIWS) Server	https://support.avaya.com/css/P8/documents/100134043	7-Nov-11		7-Nov-14	7-Nov-17	planned	
IP DECT RM627 and DECT ISDN RBS w/Internal Antenna	https://support.avaya.com/css/P8/documents/100174728	2-Feb-14	2-Feb-15	2-Feb-17	2-Feb-20	planned	
IP Office (IPO) 400 Expansion Modules	https://support.avaya.com/css/P8/documents/100034713	3-May-09	3-May-12	3-May-12	3-May-15	actual	
IP Office (IPO) 401 (IP401)	https://support.avaya.com/css/P8/documents/100019730	26-Jul-04	26-Jul-06	26-Jul-06	26-Jul-10	actual	
IP Office (IPO) 403 (IP403)		1-Jan-07	11-Jul-08	11-Jul-08	11-Jul-11	actual	
IP Office (IPO) 406 (IP406)		1-Jan-07	11-Jul-08	11-Jul-08	11-Jul-11	actual	
IP Office (IPO) 406 (IP406) V2			5-May-11	5-May-11	11-May-14	actual	
IP Office (IPO) 412	https://support.avaya.com/css/P8/documents/100065319	9-Nov-09	9-Nov-12	9-Nov-12	9-Nov-15	actual	
IP Office (IPO) Application License Codes	https://support.avaya.com/css/P8/documents/100064960	9-Nov-09			9-Nov-15	actual	
IP Office (IPO) Compact Contact Center	https://support.avaya.com/css/P8/documents/100069970	4-Feb-10	4-Feb-13	4-Feb-13	4-Feb-16	actual	
IP Office (IPO) Conferencing Center	https://support.avaya.com/css/P8/documents/100070006	8-Feb-10	8-Feb-11	8-Feb-11	8-Feb-14	actual	
IP Office (IPO) Demo Kits R6 upgrade licenses & R5 user productivity licenses	https://support.avaya.com/css/P8/documents/100146645	7-Nov-11	7-Nov-12	7-Nov-14	7-Nov-17	planned	
IP Office (IPO) DS 16 and DS30 expansion modules and other materials	https://support.avaya.com/css/P8/documents/100174730	3-Mar-14		3-Mar-17	3-Mar-20	planned	
IP Office (IPO) HP ProLiant Servers	https://support.avaya.com/css/P8/documents/100035823	4-May-09		4-May-12	4-May-15	actual	
IP Office (IPO) IP500 Control Unit	https://support.avaya.com/css/P8/documents/100150448	9-Jan-12		9-Jan-15	9-Jan-18	planned	
IP Office (IPO) License Upgrade R6.0 to R10	https://support.avaya.com/css/P8/documents/100082153	14-Jun-10	6-Jun-11	6-Jun-11	6-Jun-14	actual	
IP Office (IPO) R2.1			16-Jul-07	16-Jul-07	16-Jul-10	actual	
IP Office (IPO) R3.0 & R3.2	https://support.avaya.com/css/P8/documents/100064987	3-Aug-09	3-Aug-10	3-Aug-12	3-Aug-15	actual	
IP Office (IPO) R5.0 Support in Network Management 5.2 and 6.0	https://support.avaya.com/css/P8/documents/100145135	18-Jul-11	18-Jul-12		18-Jul-12	actual	
IP Office (IPO) R5.0: User Productivity Licenses	https://support.avaya.com/css/P8/documents/100146645	7-Nov-11	7-Nov-12	7-Nov-14	7-Nov-17	planned	
IP Office (IPO) R5.0: Voice Compression Module (VCM) channel licenses	https://support.avaya.com/css/P8/documents/100082151	6-Aug-10	1-Aug-12	1-Aug-12	1-Aug-13	actual	
IP Office (IPO) R6.0: Demo Kits and Upgrade Licenses	https://support.avaya.com/css/P8/documents/100146645	7-Nov-11	7-Nov-12	7-Nov-14	7-Nov-17	planned	
IP Office (IPO) R7 upgrade licenses, IP Office Wall Mount Kit V2, Demo Kits (R7), IP Office DVD R6.1 and R7.0	https://support.avaya.com/css/P8/documents/100166356	5-Nov-12	5-Nov-12	5-Nov-15	5-Nov-18	planned	
IP Office (IPO) Small Office Edition (SOE)			26-Apr-11	26-Apr-11	26-Apr-14	actual	
IP Office (IPO) version 1 ATM card, VCM 32/64, R8.0 upgrade licenses, R8.0 Demo kits	https://support.avaya.com/css/P8/documents/100174730	9-Dec-13	9-Dec-14	9-Dec-16	9-Dec-19	planned	
IP Office 9.0 Upgrade Licenses and R9.0 DVDs	https://support.avaya.com/css/P8/documents/101017911	14-Mar-16	14-Mar-17		15-Mar-21	planned	
IP Office Phone Manager Pro 4.1	https://support.avaya.com/css/P8/documents/100150455	5-Mar-12	15-Mar-13		5-Mar-18	planned	
IP Office UCM V1, IPO Demo Kits, R8.1 DVDs, SW Licenses for Older IPO Releases and IPO Phone Status SW	https://support.avaya.com/css/P8/documents/101015561	14-Dec-15	14-Dec-16	14-Dec-18	14-Dec-21	planned	
IP Office™ Contact Center 9.0	https://support.avaya.com/css/P8/documents/101014411	31-Aug-15	31-Aug-16	31-Aug-18			

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
IP Office™ Platform 8.1	https://support.avaya.com/css/P8/documents/100182949	1-Dec-14	1-Dec-15	1-Dec-15	9-Dec-20	planned	---
IP Phone Single Point PoE Injector SPPOE-1A for 9600 Series Phones	https://support.avaya.com/css/P8/documents/101035199	13-Mar-17					---
IP Softconsole	https://support.avaya.com/css/P8/documents/100060046	3-Aug-09	3-Aug-10		3-Aug-13	actual	---
IP Softphone 5.2	https://support.avaya.com/css/P8/documents/100040909	4-May-09	30-Jun-08		4-May-10	planned	-----
IP Softphone 6.0	https://support.avaya.com/css/P8/documents/100125014	14-Mar-11	14-Mar-12		14-Mar-17	planned	-----
IP Softphone R2, R3	https://support.avaya.com/css/P8/documents/100017976	8-Dec-03	8-Dec-04		8-Dec-07	planned	-----
IP Softphone R4	https://support.avaya.com/css/P8/documents/100040875	2-Feb-09	2-Aug-09		2-Aug-09	actual	-----
IP Office (IPO) Miscellaneous Material Codes	https://support.avaya.com/css/P8/documents/100110235	8-Nov-10	8-Nov-13	8-Nov-13	8-Nov-16	actual	-----
IQ 4.2	https://support.avaya.com/css/P8/documents/101019083	22-Jan-10	22-Jan-11	22-Jan-13	22-Dec-16	planned	-----
IQ 5.0	https://support.avaya.com/css/P8/documents/100093735	14-Jul-10	15-Nov-11	15-May-12	14-Jul-14	planned	---
IQ 5.1	https://support.avaya.com/css/P8/documents/100138237	18-Jul-11	20-Jun-12	20-Jun-14	18-Jul-17	planned	-----
ISDN 8503T, 8510T, 8520T, 8528T Voice/Data Terminals				7-Jun-07	7-Jun-10	actual	-----
IVP, 3G Gateway and SS7 Product Lines					15-Dec-14	planned	-----
Konitel CU 102/AEI	https://support.avaya.com/css/P8/documents/100169227	3-Sep-12		3-Sep-12	3-Sep-18	planned	-----
Loquendo TTS/ASR for Avaya Self-Service Products	https://support.avaya.com/css/P8/documents/100166217	3-Dec-12	30-Jun-14		30-Sep-15	planned	-----
Loquendo Verifier	https://support.avaya.com/css/P8/documents/100160242	4-Jun-12	31-Dec-13				-----
M2250 Attendant Console	https://support.avaya.com/css/P8/documents/100149237	5-Dec-11		5-Dec-14	5-Dec-17	planned	-----
M3900 Digital Endpoints Add-on Accessories	https://support.avaya.com/css/P8/documents/100177897	3-Mar-14		3-Mar-17			-----
M3900 Product Transition and Simplification	https://support.avaya.com/css/P8/documents/101008657	8-Jun-15	8-Jun-18	8-Jun-18	8-Jun-21	planned	-----
M3900 Series Digital Deskphone platinum models and platinum accessories	https://support.avaya.com/css/P8/documents/100113778	1-Jan-11		1-Jan-14	1-Jan-17	planned	-----
M3900 Taurus Digital Terminals and Accessories	https://support.avaya.com/css/P8/documents/100162762	27-Aug-12		27-Aug-15	27-Aug-18	planned	-----
M3900 Taurus Digital Terminals and Accessories - EU countries only	https://support.avaya.com/css/P8/documents/101029021	10-Oct-16		10-Oct-19	10-Oct-22	planned	-----
M3902 Digital Deskphone	https://support.avaya.com/css/P8/documents/100182151	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20	planned	-----
M3904 Product Transition	https://support.avaya.com/css/P8/documents/101008659	31-Aug-15	31-Aug-18	31-Aug-18	31-Aug-21	planned	-----
M770 ATM Switch	https://support.avaya.com/css/P8/documents/100018833	5-Jun-06	8-Jun-09	8-Jun-09			-----
Made in Israel - Scopia Elite 6105, Scopia Elite 6120, Scopia Elite 6000 AURA COLLAB Made in Philippines - Scopia Elite 6140 REDUN PWR SUPP PH	https://support.avaya.com/css/P8/documents/101012769	10-Aug-15	11-Aug-16	11-Aug-18	11-Oct-21	planned	-----
Made in Israel - Scopia Elite 6110, Scopia Elite 6140	https://support.avaya.com/css/P8/documents/101017767	14-Mar-16	14-Mar-17	14-Mar-19	14-Mar-22	planned	-----
Made in Israel - Scopia PathFinder 10 Ports, Made in Israel Scopia Elite 6140 HW Only VaaS SRVR	https://support.avaya.com/css/P8/documents/101016054	10-Aug-15	11-Aug-16	10-Aug-18	11-Aug-21	planned	-----
Made in Israel - Scopia PathFinder 20 Ports	https://support.avaya.com/css/P8/documents/101021451	4-Mar-16	6-Mar-17	6-Mar-19	6-Mar-22	planned	---
Magic On Hold (MOH) and Paging Products	https://support.avaya.com/css/P8/documents/100019938	5-May-08	5-May-09	5-May-11			-----
Magic On Hold (MOH) Announcement Systems Custom Programs	https://support.avaya.com/css/P8/documents/100018810	11-Jul-05	11-Jul-06				-----
Magic On Hold (MOH) MESSENGER Digital Chip Announcer	https://support.avaya.com/css/P8/documents/100017896	12-Sep-05		1-Oct-08			---
Magic On Hold (MOH) Products	https://support.avaya.com/css/P8/documents/100040775	9-Feb-09	9-Feb-12	9-Feb-12			---
MAPD	https://support.avaya.com/css/P8/documents/100019952	30-Jun-04	30-Jun-08	30-Jun-08	30-Jun-16	planned	-----
MCK Definity Extender	https://support.avaya.com/css/P8/documents/100137148	3-Feb-03		3-Jan-07	31-Dec-16	actual	-----
Media Module 342 and Media Module 760				5-May-11	1-Jun-16	planned	-----
Media Processing Server (MPS) Sund Dual SCSI Card PCI-e	https://support.avaya.com/css/P8/documents/100177401	1-Mar-14		1-Mar-17	1-Apr-20	planned	-----
Media Processing Server 2.1		30-Apr-08	30-Apr-09	30-Apr-11	30-Apr-15	planned	-----

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Media Processing Server 3.5	https://support.avaya.com/css/P8/documents/100179299	2-Jun-14	1-Dec-15	5-Jun-17	1-Jun-20	planned	
Media Processing Server 4.1	https://support.avaya.com/css/P8/documents/101006013	6-Jul-15	2-Jul-18	2-Jul-18	1-Jul-21	planned	
Media Processing Server 4.1: Oracle Netra SPARC T4-1 Servers	https://support.avaya.com/css/P8/documents/101019401	31-Jan-16		2-Jul-18	1-Jul-21	planned	
Meeting Exchange 5.1	https://support.avaya.com/css/P8/documents/100075482	10-May-10	10-May-10				
Meeting Exchange 5.2	https://support.avaya.com/css/P8/documents/100174733	2-Jun-14	2-Jun-15	2-Jun-15	2-Jun-20	planned	
Meeting Exchange CMS-6000	https://support.avaya.com/css/P8/documents/100072572	15-Jan-10		15-Jan-10	5-Dec-11	planned	
Meeting Exchange CS700 and CS780 Bridges	https://support.avaya.com/css/P8/documents/100019788	1-Jul-06					
Meeting Exchange CS700, CS780, & MX Enterprise	https://support.avaya.com/css/P8/documents/100019969	31-Dec-08	31-Dec-09	31-Dec-09	1-Apr-13	planned	
Meeting Exchange CS7000 Conference Bridge	https://support.avaya.com/css/P8/documents/100018891	1-Jul-06					
Meeting Exchange CS7000 Conference Bridge	https://support.avaya.com/css/P8/documents/100019004	1-Apr-07	31-Dec-09	31-Dec-09	31-Dec-14	planned	
Meeting Exchange Express Edition	https://support.avaya.com/css/P8/documents/100134041	1-Oct-11	1-Oct-12	6-Jun-14	1-Oct-17	planned	
Meeting Exchange S8510 (Dell 1950) Server	https://support.avaya.com/css/P8/documents/100065796	1-Sep-09					
Meeting Exchange Suite 6.2 - selected elements	https://support.avaya.com/css/P8/documents/101017961	21-Dec-15	1-Sep-16		1-Sep-22	planned	
Meridian 1 R23-25					31-Dec-16	actual	
Meridian Mail R13		1-Oct-06	1-Oct-09	1-Oct-09	31-Dec-16	actual	
Merlin 73xx Telephones					1-Sep-16	actual	
Merlin II (206, 410, 820, 1030, 3070)			11-Sep-08	11-Sep-08	11-Sep-11	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Merlin Legend			30-Dec-08	30-Dec-08	30-Dec-11	planned	
Merlin Legend Mail			30-Dec-08	30-Dec-08	30-Dec-13	planned	
Merlin Magix			3-Apr-09	3-Apr-09			
Merlin Magix INA Board		7-Feb-05	7-Feb-08	7-Feb-08	7-Feb-11	planned	
Merlin Magix Integrated System	https://support.avaya.com/css/P8/documents/100019584	2-Oct-06	3-Apr-09	3-Apr-09	1-May-10	planned	
Merlin Messaging		1-Jan-07	30-Dec-08	30-Dec-08			
Merlin Plus			11-Sep-08	11-Sep-08			

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
MERLIN, MERLIN LEGEND, and MERLIN MAGIX Telephones			30-Dec-08	30-Dec-08			
Message Networking 1.0 & 1.1		1-Nov-04	27-Feb-08	27-Feb-08	1-Aug-16	planned	
Message Networking 2.0	https://support.avaya.com/css/P8/documents/100071431	1-Aug-07	31-Mar-10	1-Aug-10	1-Aug-16	planned	
Message Networking 2.0 on S3210		3-Jun-06	3-Jun-09	3-Jun-09	1-Aug-16	planned	
Message Networking 2.0 on S3400 HA for EU countries	https://support.avaya.com/css/P8/documents/100019780	3-Apr-06	3-Apr-07	30-Jul-09	1-Aug-16	planned	
Message Networking 3.1	https://support.avaya.com/css/P8/documents/100071247	31-Mar-10	31-Mar-11	31-Mar-13	31-Mar-17	planned	
Message Networking 5.2	https://support.avaya.com/css/P8/documents/100181300	7-Jul-14	7-Jul-15	7-Jul-17	7-Jul-20	planned	
Message Switch (MS), Network Components (ENET), Service Circuits (ISM) and Input/Output (IOM) in North America	https://support.avaya.com/css/P8/documents/100150450	24-Oct-11			31-Dec-16	planned	
Midsize Business Template 5.2	https://support.avaya.com/css/P8/documents/100145128	7-Jan-13	7-Jan-14	7-Jan-16	7-Jan-19	planned	
MidSpan Power over Ethernet (POE) 24 and 48 Port	https://support.avaya.com/css/P8/documents/100113854	8-Feb-11		8-Feb-14			
MLC5, MLC6, & BC905 Wireless Telephones				5-Oct-06			
MM342 Modules and Accessories	https://support.avaya.com/css/P8/documents/100019521	5-May-08		5-May-11			
Mobile Clinet Lifecycle PT	https://support.avaya.com/css/P8/documents/100113858	1-Sep-10	1-Sep-11		1-Sep-11	planned	
Modular Messaging (MM) R1.0 w/ Avaya Message Storage Server (MSS)	https://support.avaya.com/css/P8/documents/100017871	30-Sep-04	30-Jun-06	30-Jun-06	1-Aug-16	actual	
Modular Messaging (MM) R1.1 w/ Domino		3-Apr-06		3-Apr-09	1-Aug-16	actual	
Modular Messaging (MM) R1.1 w/ Domino	https://support.avaya.com/css/P8/documents/100019751	5-Nov-07	5-Aug-08		1-Aug-16	actual	
Modular Messaging (MM) R1.1 w/ Exchange	https://support.avaya.com/css/P8/documents/100018836	30-Jul-06	5-Aug-08	30-Jul-09	1-Aug-16	actual	
Modular Messaging (MM) R1.1 w/ Exchange on Avaya Servers in Europe	https://support.avaya.com/css/P8/documents/100018832	3-Apr-06	3-Apr-07	3-Apr-09	1-Aug-16	actual	
Modular Messaging (MM) R3 non-ROHS Hardware	https://support.avaya.com/css/P8/documents/100019867	30-Jun-06					
Modular Messaging 3.0	https://support.avaya.com/css/P8/documents/100056862	31-Oct-07	30-Sep-09	31-Oct-10	31-Oct-16	planned	
Modular Messaging 3.1	https://support.avaya.com/css/P8/documents/100056863	5-Aug-08	30-Sep-09	5-Aug-11	5-Aug-16	planned	
Modular Messaging 4.0	https://support.avaya.com/css/P8/documents/100056864	30-Sep-09	30-Sep-10	30-Sep-12	30-Sep-16	planned	
Modular Messaging 5.0		28-Sep-09	29-Dec-09	29-Dec-12	29-Dec-14	actual	
Modular Messaging 5.1	https://support.avaya.com/css/P8/documents/100071344	21-Feb-10	21-Feb-11		21-Feb-16	planned	
Modular Messaging 5.2	https://support.avaya.com/css/P8/documents/100179082	8-Dec-14	8-Dec-15	8-Dec-17	8-Dec-20	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS) for European Union Countries	https://support.avaya.com/css/P8/documents/100019737	3-Apr-06	3-Apr-07	3-Apr-09	1-Aug-16	actual	
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS)	https://support.avaya.com/css/P8/documents/100019524	30-Jul-06	30-Sep-08	30-Jul-09	1-Aug-16	actual	
MP10 Daughter Board		6-Oct-14	6-Oct-17	6-Oct-17	6-Oct-20	planned	
Multi Carrier Cabinet (G/MCC) Hardware	https://support.avaya.com/css/P8/documents/100064977	1-Jun-09	1-Jun-10	1-Jun-10			
Multimedia Communications Server (MCS) 5100	https://support.avaya.com/css/P8/documents/100169854				1-Feb-14	actual	
Multimedia Messaging 2.0	https://support.avaya.com/css/P8/documents/101033487	22-Dec-14	22-Dec-14		22-Dec-14	planned	
Multimedia Messaging 2.1	https://support.avaya.com/css/P8/documents/101033487	6-Feb-17	6-Feb-18		6-Feb-23	planned	
Multiservice Access Switch 4400 (fka Passport)	https://support.avaya.com/css/P8/documents/100127842	31-May-08	30-Jun-13	30-Jun-13			
MultiVantage Express 2.0	https://support.avaya.com/css/P8/documents/100060042	3-Aug-09	3-Aug-10	3-Aug-10			
NES Call Center Management Information System (CCMIS) 6.1	https://support.avaya.com/css/P8/documents/100120536	10-Jan-11	19-Dec-11		19-Dec-16	planned	
NES Contact Center Express (CCE) 7.1	https://support.avaya.com/css/P8/documents/100113185	6-Dec-10	6-Dec-11		31-Dec-16	actual	
NES Contact Center Manager (CCM) 7.x	https://support.avaya.com/css/P8/documents/100113185	6-Dec-10	6-Dec-11		31-Dec-16	actual	
NetIQ AppManager and Vivinet	https://support.avaya.com/css/P8/documents/100155124	1-Apr-12					
Network Resource Manager 2.1	https://support.avaya.com/css/P8/documents/100125024	31-Mar-11	31-Mar-12		31-Mar-17	planned	
NICE Call Recording and Quality Monitoring 3.0	https://support.avaya.com/css/P8/documents/100160199	4-Jun-12	1-Nov-11		1-Nov-14	actual	
NICE Call Recording and Quality Monitoring 3.1	https://support.avaya.com/css/P8/documents/100160199	4-Jun-12	4-Jun-12	4-Jun-12	3-May-15	planned	
NICE Call Recording and Quality Monitoring 3.5	https://support.avaya.com/css/P8/documents/100160199	4-Jun-12	3-Jun-13	3-Jun-13	3-Jun-17	planned	
Norstar Call Center Products x.x	https://support.avaya.com/css/P8/documents/100081722	4-Oct-10	4-Oct-13	4-Oct-13	4-Oct-16	planned	
Nortel Multimedia Conference (NMC)	https://support.avaya.com/css/P8/documents/100091570	1-Sep-10	1-Sep-11	1-Sep-13	16-Aug-16	actual	
Nuance NLSR	https://support.avaya.com/css/P8/documents/100040805	4-May-09	30-Sep-11				
Nuance RealSpeak 4.5	https://support.avaya.com/css/P8/documents/100160242	4-Jun-12	31-Mar-14		31-Mar-14	planned	
Nuance RealSpeak 4.5 for Media Processing Server (MPS) 3.0 and 3.5	https://support.avaya.com/css/P8/documents/100135367	30-Dec-11	30-Dec-12		31-Mar-14	planned	
Nuance Recognizer 8.5 for Media Processing Server (MPS) 2.1, 3.0, and 3.5	https://support.avaya.com/css/P8/documents/100107254		31-Dec-09	31-Dec-09	31-Dec-11	planned	
Nuance Scansoft Realspeak, OSR	https://support.avaya.com/css/P8/documents/100069992	10-May-10	31-Dec-11				
Nuance Scansoft Speech Secure	https://support.avaya.com/css/P8/documents/100069992	10-May-10	31-Dec-10				
Nuance Scansoft Speechify and Speakfreely	https://support.avaya.com/css/P8/documents/100040805	4-May-09	31-Mar-12				
Nuance Verifier 2.x, 3.0	https://support.avaya.com/css/P8/documents/100040805	4-May-09	31-Mar-12				
Nuance Verifier 4.1	https://support.avaya.com/css/P8/documents/100160242	4-Jun-12	30-Jun-14		31-Mar-14	planned	
Nuance Vocalizer 4.0	https://support.avaya.com/css/P8/documents/100040805	4-May-09	30-Sep-11				
Octel 200 (Serenade)	https://support.avaya.com/css/P8/documents/100019560	30-Jun-06	30-Jun-11	30-Jun-11	1-Aug-16	actual	
Octel 300 Message Server	https://support.avaya.com/css/P8/documents/100019792	6-Oct-03	6-Oct-08	6-Oct-08	1-Aug-16	actual	
one-X Agent R2 Licenses DISCOUNTED codes for Elite Multichannel 6.x	https://support.avaya.com/css/P8/documents/101027305	29-Aug-16	28-Aug-17		27-Aug-22	planned	
one-X Mobile (1XM) Cisco Integration	https://support.avaya.com/css/P8/documents/100040891	1-Mar-09	1-Mar-10		14-Mar-17	planned	
one-X® Speech 5.0	https://support.avaya.com/css/P8/documents/100170901	1-Jun-09	1-Sep-09	1-Sep-09	1-Nov-15	planned	
one-X® Speech 5.1	https://support.avaya.com/css/P8/documents/100170901	1-Dec-09	1-Mar-10	1-Mar-10	1-Nov-15	planned	
Operational Analyst 6.0	https://support.avaya.com/css/P8/documents/100019693	30-Jun-05	31-Oct-04		30-Jun-05	planned	
Operational Analyst 6.1.3	https://support.avaya.com/css/P8/documents/100019699	30-Sep-05	1-Jan-09				
Operational Analyst 7.0	https://support.avaya.com/css/P8/documents/100040781	30-Sep-05	1-Nov-09				
Operational Analyst 7.1	https://support.avaya.com/css/P8/documents/100135361	4-May-09	1-May-12				

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Operational Analyst 7.2	https://support.avaya.com/css/P8/documents/100157663	2-Apr-12	31-Jul-14		31-Mar-18	planned	
Optical Add Drop Multiplexers	https://support.avaya.com/css/P8/documents/101021453	13-Jun-16		13-Jun-19	13-Jun-20	planned	
Optivity & Enterprise Switch Manager					30-Jul-16	actual	
Oracle 8GB Memory Expansion Kit (CMS)	https://support.avaya.com/css/P8/documents/101013605	13-Mar-16	13-Mar-17	13-Mar-19	13-Mar-22	planned	
Oracle Software Upgrade Disks (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020899	13-Jun-16		13-Jun-19	13-Jun-22	planned	
Oracle T4 Server and 64GB Memory Upgrade Kit for the Oracle T4 (CMS)	https://support.avaya.com/css/P8/documents/101013599	31-Aug-15		31-Aug-18	31-Aug-21	planned	
Orinoco Branded Avaya Wireless LAN products	https://support.avaya.com/css/P8/documents/100017164	7-Apr-03	7-Jul-04	7-Jul-04	31-Dec-15	planned	
OSPC V 2.5x	https://support.avaya.com/css/P8/documents/100081967	12-Jul-10	12-Jul-11		1-Jun-16	planned	
Outbound Contact Express 1.0	https://support.avaya.com/css/P8/documents/101015677	13-Oct-15	5-Dec-16	5-Dec-18	6-Dec-21	planned	
Outbound Contact Management (OCM) R6.1 & R7.0	https://support.avaya.com/css/P8/documents/100018817	1-Oct-05	1-Mar-07	1-Mar-07	1-Oct-11	planned	
PacketStar (PSAX) Product Family	https://support.avaya.com/css/P8/documents/100018781	5-Aug-06		24-Oct-07	1-Sep-15	planned	
PagePac Products				16-Nov-06			
Paging Equipment				5-May-11			
Paging Equipment	https://support.avaya.com/css/P8/documents/100040777	9-Feb-09		9-Feb-12			
Paradyne Products	https://support.avaya.com/css/P8/documents/100040778	9-Feb-09		9-Feb-12	3-Dec-16	planned	
Paradyne/Zhone products and US Robotics Sportster Modems	https://support.avaya.com/css/P8/documents/100019652	5-May-08		5-May-11	3-Dec-16	planned	
Paradyne/Zhone products, including, cables, adapters, wall mount kits, older version DSU/CSUs	https://support.avaya.com/css/P8/documents/100019802	5-Jun-06		5-Jun-09	3-Dec-16	planned	
Partner 206 and Partner Plus	https://support.avaya.com/css/P8/documents/100017703	11-Sep-08	11-Sep-08	11-Sep-08	11-Sep-11	planned	
Partner Advanced Communications System (ACS)	https://support.avaya.com/css/P8/documents/100075914	7-May-10	7-May-13	7-May-13	7-May-16	planned	
Partner Advanced Communications System (ACS) R6 & R7	https://support.avaya.com/css/P8/documents/100035924	6-Apr-09	6-Apr-12	6-Apr-12	6-Mar-15	planned	
Partner Advanced Communications System (ACS) Trade Agreements Act	https://support.avaya.com/css/P8/documents/100066486	1-Nov-09	1-Nov-12	1-Nov-12	1-Nov-15	planned	
Partner Advanced Communications System (ACS) Various Components	https://support.avaya.com/css/P8/documents/100066487	1-Nov-09		1-Nov-12	1-Nov-15	planned	
Partner ETR 18D Telephone	https://support.avaya.com/css/P8/documents/100144690	1-Aug-11		1-Aug-14	1-Aug-17	planned	
Partner Headset Adapter	https://support.avaya.com/css/P8/documents/100053533	3-Aug-09					
Partner II			30-Dec-08	30-Dec-08			
Partner Lifecycle	https://support.avaya.com/css/P8/documents/100089943	8-Aug-10	8-Aug-13	8-Aug-13	8-Aug-16	planned	
PARTNER Messaging 2-port License Card		2-Jun-08	2-Jun-11	2-Jun-11	2-Jun-14	planned	
PARTNER Messaging 4-port and 6-port License Cards	https://support.avaya.com/css/P8/documents/100060767	11-Sep-09		11-Sep-12	11-Sep-15	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Policy Manager and CajunRules® applications	https://support.avaya.com/css/P8/documents/100019696	8-Sep-03	8-Sep-04		31-Dec-16	planned	
Polycom	https://support.avaya.com/css/P8/documents/100017899	4-Sep-06	30-Mar-06	30-Mar-06			
Polycom ECS 100, 200, & Group Video		1-May-06	1-May-09	1-May-09	1-May-12	planned	
Polycom HDX Series (Video Endpoints)		1-Jun-09	1-Jun-12	1-Jun-12	1-Jun-12	planned	
Polycom SoundStation2 EX Conference Phone (Analog)	https://support.avaya.com/css/P8/documents/100145137	6-Feb-12		6-Feb-13	6-Feb-16	planned	
Polycom ViaVideo II, Viewstation, iPower, and Group Video products	https://support.avaya.com/css/P8/documents/100018284	1-May-06	1-May-09	1-May-09			
Polycom Video (VSX 3000, VSX 7000, V700, MGC 25)	https://support.avaya.com/css/P8/documents/100040982	2-Feb-09	2-Feb-12	2-Feb-12			
Polycom Video 245 (MGC, V700, VSX, HDX, SE200)	https://support.avaya.com/css/P8/documents/100064978	1-Jun-09	1-Jun-12	1-Jun-12			
Polycom Video 484 (VSX, V500, MGC, Path Navigator, & Picturitel)	https://support.avaya.com/css/P8/documents/100018372	8-Dec-08	8-Dec-11	8-Dec-11			
Predictive Dialer (PDS) B2600 Memory				7-Apr-09			
Predictive Dialer (PDS) HP B2000-BASED SYSTEMS	https://support.avaya.com/css/P8/documents/100019347						
Predictive Dialer System (PDS) R12 - PG230 based Agents	https://support.avaya.com/css/P8/documents/100017918	15-Oct-05	15-Oct-08	15-Oct-08	15-Oct-11	planned	
Predictive Dialer System (PDS) R9.10	https://support.avaya.com/css/P8/documents/100019770	13-Dec-99	30-Sep-05	30-Sep-05	31-Dec-05	planned	
Predictive Dialing System 12.0	https://support.avaya.com/css/P8/documents/100018822	31-Jul-07	31-Jul-08		31-Jul-13	planned	
Proactive Contact 3.0	https://support.avaya.com/css/P8/documents/100018687	30-Apr-08		30-Apr-11	30-Apr-14	planned	
Proactive Contact 3.0 Software	https://support.avaya.com/css/P8/documents/100018687	30-Apr-08	30-Jun-11		30-Jun-16	planned	
Proactive Contact 4.0	https://support.avaya.com/css/P8/documents/100022795	20-Apr-09	20-Apr-10	20-Apr-12	9-Jan-17	planned	
Proactive Contact 4.1	https://support.avaya.com/css/P8/documents/100090044	13-Sep-10	13-Sep-10		9-Jan-17	planned	
Proactive Contact 4.2	https://support.avaya.com/css/P8/documents/100125021	1-Aug-11	3-Jun-15	4-Aug-16	7-Aug-19	planned	
Proactive Contact 5.0	https://support.avaya.com/css/P8/documents/100170620	3-Jun-13	2-Jun-14		3-Jun-19	planned	
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074915	9-Aug-10		9-Aug-13			
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074911	4-May-09	4-May-12	4-May-12			
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074912	3-Aug-09	3-Aug-12	3-Aug-12			
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074913	2-Nov-09	2-Nov-12	2-Nov-12			
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074914	10-May-10		10-May-13			
Proactive Contact HP B2600 System (formerly PDS)	https://support.avaya.com/css/P8/documents/100019680	3-Apr-06	7-Apr-09	7-Apr-09			
Proactive Contact HP DL385 G2 Server		3-Nov-08	3-Nov-11	3-Nov-11	3-Nov-14	planned	
Proactive Contact HP DL385 G5 Server	https://support.avaya.com/css/P8/documents/100066873	14-Dec-09	1-Dec-12	1-Dec-12	14-Dec-15	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Proactive Contact HP Tape Drive	https://support.avaya.com/css/P8/documents/100177407	1-Apr-14		1-Apr-17	1-Apr-20	planned	---
Proactive Contact Labels	https://support.avaya.com/css/P8/documents/100075079	2-Nov-09	2-Nov-12	2-Nov-12			---
Proactive Contact Large Cabinet Offer	https://support.avaya.com/css/P8/documents/100035581	4-May-09		4-May-12			---
Proactive Contact OLIC2 Port Interface Card	https://support.avaya.com/css/P8/documents/100177406	1-Jul-14		1-Jul-17	1-Jul-20	planned	---
Proactive Contact S8800 HDD	https://support.avaya.com/css/P8/documents/100166369	5-Nov-12		5-Nov-15	5-Nov-18	planned	---
Proactive Outreach Manager 2.0	https://support.avaya.com/css/P8/documents/100177405	3-Mar-14	30-Jun-16		3-Mar-20	planned	-----
Proactive Outreach Manager 2.5	https://support.avaya.com/css/P8/documents/100177405	3-Mar-14	30-Jun-16		3-Mar-20	planned	-----
Proactive Support PG 230 Gateway	https://support.avaya.com/css/P8/documents/003968699	30-May-08		30-May-11	30-May-14	planned	-----
Processor Port Network (PPN) for Avaya DEFINITY Server R	https://support.avaya.com/css/P8/documents/100019697	8-Dec-03		4-Dec-06			-----
Product Transition - VSP Operating System Software 4.1	https://support.avaya.com/css/P8/documents/101018431		31-Dec-15		31-Dec-20	planned	-----
Product Transition - VSP Operating System Software 4.2.x	https://support.avaya.com/css/P8/documents/101018431		31-Dec-16		31-Dec-21	planned	-----
Radvision SIP Gateway	https://support.avaya.com/css/P8/documents/100174742	9-Dec-13		9-Dec-16	9-Dec-16	planned	-----
Radware (Alteon Websystem)					8-Aug-16	actual	-----
Routers (Annex-Juniper)					31-Oct-15	actual	-----
S8300 Server 2.0		12-Aug-04		12-Aug-07	12-Aug-10	planned	-----
S8300 Server 3.0	https://support.avaya.com/css/P8/documents/100018710	5-May-08		5-May-11			---
S8300 Server 4.0	https://support.avaya.com/css/P8/documents/100125018	2-May-11		2-May-14	2-May-17	planned	---
S8300D Server	https://support.avaya.com/css/P8/documents/101023140	7-Mar-16		7-Mar-19	7-Mar-22	planned	---
S8400 Server 1.0	https://support.avaya.com/css/P8/documents/100040746	5-Feb-09		5-Feb-12	5-Feb-16	planned	-----
S8400 Server 2.0	https://support.avaya.com/css/P8/documents/100125019	1-Aug-11		1-Aug-14	1-Aug-17	planned	-----
S8500 Server 3.0	https://support.avaya.com/css/P8/documents/100018965	6-Oct-08		31-Dec-12	31-Dec-15	planned	---
S8500A Media Server	https://support.avaya.com/css/P8/documents/100018806	3-Dec-05		3-Dec-08			---
S8500B Media Server	https://support.avaya.com/css/P8/documents/100018806	7-May-07		7-May-10	7-May-13	planned	---
S8510 Server 1.0	https://support.avaya.com/css/P8/documents/100070565	15-Feb-10		15-Feb-13	15-Feb-16	planned	-----
S8700 Media Server	https://support.avaya.com/css/P8/documents/100019666	6-Feb-06		9-Feb-09	9-Feb-12	planned	-----
S8710 Media Server	https://support.avaya.com/css/P8/documents/100018821	7-Jan-08		7-Jan-11	31-Dec-16	actual	-----
S8720 Server 1.0	https://support.avaya.com/css/P8/documents/100020197	8-Sep-08		8-Sep-11	31-Dec-16	actual	-----
S8720 Server End of Sale	https://support.avaya.com/css/P8/documents/100020197	8-Sep-08		8-Sep-11	8-Sep-15	planned	---
S8730 Server 1.0	https://support.avaya.com/css/P8/documents/100072549	19-Jan-10		18-Jan-13	18-Feb-16	planned	---
S8730/S8800 Server - Spare Parts	https://support.avaya.com/css/P8/documents/101012133	31-Aug-15		31-Aug-16	31-Aug-21	planned	-----
S87xx Server DAL2s	https://support.avaya.com/css/P8/documents/100168699	4-Mar-13		4-Mar-16	4-Mar-19	planned	-----
S8800 Server 1.0	https://support.avaya.com/css/P8/documents/100113747	6-Jun-11		6-Jun-14	6-Jun-17	planned	-----
SAL Concentrator Remote Server	https://support.avaya.com/css/P8/documents/101018982	19-Jan-16	19-Jan-16				---
SAT Terminal and Keyboard	https://support.avaya.com/css/P8/documents/100018341	11-Dec-06		1-Jul-07			---
SBM24 Button Module without faceplate	https://support.avaya.com/css/P8/documents/101021443	13-Jun-16		12-Jun-19	13-Jun-22	planned	---
SCC1 PPN to EPN Conversion Cabinet	https://support.avaya.com/css/P8/documents/100019698	10-Jul-06		15-Dec-08			-----
SCC1 Single Carrier Cabinet	https://support.avaya.com/css/P8/documents/100019698	15-Dec-05		15-Dec-08			-----
Scopia 100 and Scopia 400 (2U Classic)		15-May-12			31-May-16	actual	-----
Scopia 100 Gateway - P10 PH, P20 COO PH and B40	https://support.avaya.com/css/P8/documents/101020879	21-Jun-16	21-Jun-17	21-Jun-19	21-Jun-22	planned	-----
Scopia 100 Gateway (P10, P20, B40PH) in EU - RoHS	https://support.avaya.com/css/P8/documents/101021912	11-Jul-16		11-Jul-19	11-Jul-22	planned	-----
Scopia 100 Gateway NE (Non-Encryption) Version	https://support.avaya.com/css/P8/documents/101017915	18-Mar-16	18-Mar-17	18-Mar-19	18-Mar-22	planned	-----
Scopia 1000		15-May-11			15-May-14	planned	-----
Scopia 1000		7-Jul-14	6-Jul-15		6-Jul-20	planned	-----
Scopia 400 Gateway Blades		1-Aug-12			1-Aug-12	planned	-----
SCOPIA Classic MCU: Scopia100 12 and Scopia100 24					31-May-16	actual	-----
Scopia Content Center	https://support.avaya.com/css/P8/documents/101011579	1-Aug-15	1-Aug-17		1-Aug-21	planned	-----
Scopia Desktop and Mobile Licenses	https://support.avaya.com/css/P8/documents/101011582	1-Aug-15					-----
Scopia Desktop and Mobile Licenses with Scopia release 8.3 Feature Pack 2	https://support.avaya.com/css/P8/documents/101011582	1-Aug-15					-----
Scopia Elite 5000	https://support.avaya.com/css/P8/documents/101009407	8-Jun-15	7-Jun-18	7-Jun-18	7-Jun-21	planned	-----

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Scopia Elite 5000 Series Bundle - EU Countries plus Norway, Switzerland, Turkey and Ukraine, RoHS	https://support.avaya.com/css/P8/documents/101029275	1-Dec-16	1-Dec-17	1-Dec-19	1-Dec-22	planned	
Scopia Elite 5110 IC BNDL	https://support.avaya.com/css/P8/documents/101026564	13-Sep-16	13-Sep-17	13-Sep-19	13-Sep-22	planned	
Scopia Pathfinder Gross Point Server		7-Jul-14	6-Jul-17	6-Jul-17	6-Jul-17	planned	
Scopia TIP Gateway	https://support.avaya.com/css/P8/documents/101016035	1-Nov-15	1-Nov-16	1-Nov-18	1-Nov-21	planned	
Scopia XT 5000 720	https://support.avaya.com/css/P8/documents/101008654	7-Jun-15	8-Jun-18	8-Jun-18	8-Jun-21	planned	
Scopia XT Executive 240 in EU COUNTRIES - RoHS	https://support.avaya.com/css/P8/documents/101027307	21-Jul-16	21-Jul-17	21-Jul-19	21-Jul-22	planned	
Scopia XT1000 Piccolo and Scopia VC240		13-Mar-13			13-Mar-16	planned	
Scopia XT1000, all related accessories including the 2nd Black Standard Camera	https://support.avaya.com/css/P8/documents/101010630	24-May-12	24-May-13	1-Dec-17	1-Dec-20	planned	
Scopia XT1200 (Scopia Solution)		1-Dec-14	1-Dec-15	1-Dec-17	1-Dec-20	planned	
Scopia® XT4200 Room System	https://support.avaya.com/css/P8/documents/101015634	14-Dec-15	14-Dec-16	14-Dec-18	14-Dec-21	planned	
Scopia® XT5000 720	https://support.avaya.com/css/P8/documents/101008654	7-Jun-15	8-Jun-16	8-Jun-18	8-Jun-21	planned	
SDM Firewall					8-Aug-15	actual	
Secure Access Link (SAL) Business Partner Core Concentrator	https://support.avaya.com/css/P8/documents/100169139	22-Mar-13	22-Mar-14				
Secure Access Link 1.5	https://support.avaya.com/css/P8/documents/101007965	9-Mar-15			1-Oct-16	actual	
Secure Access Link 1.8	https://support.avaya.com/css/P8/documents/101007965	9-Mar-15			1-Oct-16	actual	
Secure Access Link Gateway release 1.x and associated material codes	https://support.avaya.com/css/P8/documents/101007965	9-Mar-15	9-Dec-15		1-Oct-16	actual	
Secure Gateway (SG) SG5X and SG5x Pro	https://support.avaya.com/css/P8/documents/100018948	4-Jun-07	6-Aug-07	6-Aug-07			
Secure Gateway Family (European Union)	https://support.avaya.com/css/P8/documents/100019777	1-Jun-06	6-Aug-07	6-Aug-07			
Secure Network Access Solution 2.0	https://support.avaya.com/css/P8/documents/100120821	1-Dec-10	1-Dec-11	1-Dec-13	1-Dec-16	planned	
Secure Router 1000 Series 9.4	https://support.avaya.com/css/P8/documents/100145136	30-Sep-11		30-Sep-14	30-Sep-17	planned	
Secure Router 1000/3000 Series 9.3	https://support.avaya.com/css/P8/documents/100170618	1-Dec-13	29-Nov-14	30-Nov-17	30-Nov-19	planned	
Secure Router 1001 with ISDN BRI S/T Interface	https://support.avaya.com/css/P8/documents/100155126	1-Jun-12		31-May-15	31-May-18	planned	
Secure Router 2 port FXS Small Module, 2 port FXO Small Module and AG2330 2 Port FXO Bundle	https://support.avaya.com/css/P8/documents/100171954	2-Jun-13		31-May-16	31-May-19	planned	
Secure Router 4134 Hosted Applications Services Medium Modules	https://support.avaya.com/css/P8/documents/100170621	1-Dec-13		30-Nov-17	30-Nov-19	planned	
Secure Router 4134 Server Module with SCS 3.0	https://support.avaya.com/css/P8/documents/100145131	30-Sep-11		30-Sep-14	30-Sep-17	planned	
Secure Router 44-port Gigabit Ethernet Large Interface Module	https://support.avaya.com/css/P8/documents/100164040	1-Jan-13		31-Dec-15	31-Mar-18	planned	
Secure Router ADSL2+ Annex B Small Module	https://support.avaya.com/css/P8/documents/100164042	31-Dec-12		31-Dec-15	31-Mar-18	planned	
Secure Router AG2330, SR2330, SR4134 and associated accessories and software licenses	https://support.avaya.com/css/P8/documents/101003307	30-Jun-15	30-Jun-16	30-Jun-18	30-Jun-21	planned	
Secure Router AG2330, SR2330, SR4134 and associated accessories and software licenses	https://support.avaya.com/css/P8/documents/101003307	30-Jun-15	30-Jun-16	30-Jun-18	30-Jun-21	planned	
Secure Router ISDN BRI-U Small Module	https://support.avaya.com/css/P8/documents/100120286	31-Jan-11		31-Jan-14	31-Jan-17	planned	
Secure Router SR2330 TAA compliant models	https://support.avaya.com/css/P8/documents/101003207	24-Oct-14	30-Jun-16	30-Jun-18	30-Jun-21	planned	
Secure Router SR2330, SR4134 TAA compliant models	https://support.avaya.com/css/P8/documents/101003205	30-Jun-15	30-Jun-16	30-Jun-18	30-Jun-21	planned	
Secure Router Unified Communications Mediation Services Module for OCS R1	https://support.avaya.com/css/P8/documents/100145130	30-Sep-11		30-Sep-14	30-Sep-17	planned	
Secure Services Gateway (SSG) all releases and associated material codes					1-Oct-16	actual	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Select IP Office Server Platforms - DL120 G7 and R210 II XL	https://support.avaya.com/css/P8/documents/101008944	8-Jun-15		8-Jun-18	8-Jun-21	planned	
Select T7xxx and M7000 Digital Deskphones used with BCM and Norstar	https://support.avaya.com/css/P8/documents/101005721	9-Mar-15	9-Mar-18	9-Mar-18	9-Mar-21	planned	
Select T7xxx and M7000 Digital Deskphones used with BCM and Norstar	https://support.avaya.com/css/P8/documents/101005721	9-Mar-15	9-Mar-18	9-Mar-18	9-Dec-21	planned	
Self-Service Speech Products	https://support.avaya.com/css/P8/documents/100040833	2-Mar-09			30-Nov-17	planned	
Service Creation Environment (SCE) All Releases	https://support.avaya.com/css/P8/documents/100179300	2-Jun-14			1-Jun-20	planned	
SIP Enabled Enterprise 4.0	https://support.avaya.com/css/P8/documents/100018963	2-Feb-09	2-Feb-10	2-Feb-10	1-Sep-16	planned	
SIP Enablement Services (SES) 3.x	https://support.avaya.com/css/P8/documents/100020027	31-Dec-07	31-Dec-08		1-Sep-16	planned	
Sipera ESBC and UC-Sec R4.0.5	https://support.avaya.com/css/P8/documents/100171051	6-May-13	6-May-14		6-May-14	actual	
Skype Phase 1		1-Sep-11	1-Sep-11	1-Sep-11	1-Sep-11	planned	
Social Media Analytics 5.0	https://support.avaya.com/css/P8/documents/101025978	20-Apr-16			31-Jan-17	planned	
Software Communication System 4.0	https://support.avaya.com/css/P8/documents/100160196	4-Jun-12	4-Jun-15		4-Jun-16	planned	
Sparc 20		31-Dec-97		31-Dec-02	31-Dec-02	planned	
Sparc 5		1-Oct-98		31-Dec-03	31-Dec-03	planned	
Speech Access for Communication Manager (CM) R1.0	https://support.avaya.com/css/P8/documents/100018809	30-Jun-05	30-Jun-06		1-Aug-15	planned	
Speech Analytics 2.0	https://support.avaya.com/css/P8/documents/101009301	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16	planned	
Speech Dial 2.1 and 2.0 on MPS and Voice Portal	https://support.avaya.com/css/P8/documents/100157766	4-Jun-12	3-Jun-13		2-Jun-14	planned	
Summit 300-48 400 Watt Power Supply	https://support.avaya.com/css/P8/documents/100019755	6-Oct-04	31-Dec-07	31-Dec-07	31-Dec-07	planned	
SuperNode Data Manager (SDM) - NTRX50FA	https://support.avaya.com/css/P8/documents/100122955	1-Jul-11	1-Jul-11	1-Jul-11	1-Jul-11	planned	
Survivable Remote Gateway 50 (SRG50)	https://support.avaya.com/css/P8/documents/100140938	3-Oct-14	1-Oct-15	1-Oct-15	1-Oct-18	planned	
Survivable Remote Gateway 50 (SRG50) BRI Bundles	https://support.avaya.com/css/P8/documents/100140938	11-Mar-14	1-Oct-15	1-Oct-15	1-Oct-18	planned	
Switched Firewall Products	https://support.avaya.com/css/P8/documents/100117701	30-Sep-09	30-Sep-12	30-Sep-12	31-Aug-18	actual	
Symposium Contact Center Manager (SCCM) 1.5	https://support.avaya.com/css/P8/documents/100106507		28-Feb-01	28-Feb-01	30-Jun-15	actual	
Symposium Contact Center Manager (SCCM) 3.0	https://support.avaya.com/css/P8/documents/100106507		30-May-03	30-May-03	30-Jun-15	actual	
Symposium Contact Center Manager (SCCM) 4.0	https://support.avaya.com/css/P8/documents/100106507		30-Apr-04	30-Apr-04	30-Jun-15	actual	
Symposium Contact Center Manager (SCCM) 4.2	https://support.avaya.com/css/P8/documents/100106507		30-Nov-05	30-Nov-05	30-Jun-15	actual	
Symposium Contact Center Manager (SCCM) 5.0	https://support.avaya.com/css/P8/documents/100106507		30-Sep-07	30-Sep-07	30-Jun-15	actual	
Symposium Express Call Center (SECC) 4.2	https://support.avaya.com/css/P8/documents/100129247	1-Mar-10	31-Oct-10	31-Oct-10	31-Dec-16	actual	
Symposium Web Center Portal (SWCP) 4.0		1-Mar-10	31-Oct-10	31-Oct-10	30-Apr-15	actual	
synTelate OEM Components	https://support.avaya.com/css/P8/documents/100129580	6-Jun-11					
System2000					28-Feb-18	actual	
T3 ISDN, E3 digital/analog, Accessories for T3 ISDN	https://support.avaya.com/css/P8/documents/100134044	30-Sep-11	30-Sep-14	30-Sep-14	31-Dec-16	planned	
T3 OS33 incl. accessories	https://support.avaya.com/css/P8/documents/100134044	31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17	planned	
T3 Series IP Telephones for IP Office	https://support.avaya.com/css/P8/documents/100170901	7-May-10		1-May-12	31-Dec-16	planned	
T3 Standard - analog phone for Integral Enterprise, Integral 5, IP Office	https://support.avaya.com/css/P8/documents/100170901	7-May-12			31-Dec-16	planned	
T7208 Government Solutions Telephone Charcoal & Station Auxiliary Power Supply 220v for BCM/Norstar	https://support.avaya.com/css/P8/documents/100162418	4-Jun-12		4-Jun-15	4-Jun-18	planned	
T7208 Telephone	https://support.avaya.com/css/P8/documents/100170901	4-Jun-12		4-Jun-15	4-Jun-18	planned	
T7208, T7316E Digital Deskphones and Accessories (BCM and Norstar)	https://support.avaya.com/css/P8/documents/101021447	29-Aug-16		29-Aug-19	29-Aug-22	planned	
TAA (GSA) ERS 5530-24TFD Product	https://support.avaya.com/css/P8/documents/101008038	8-Mar-15		9-Mar-18	9-Mar-21	planned	
TAA (GSA) ERS 5600 Product Family	https://support.avaya.com/css/P8/documents/101008032	30-Aug-15		31-Aug-18	31-Aug-21	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
TAA ERS4548GT-PWR, ERS4524GTPWR	https://support.avaya.com/css/P8/documents/101008064	30-Aug-15	31-Aug-16	31-Aug-18	31-Aug-21	planned	
TAA SFP, Power Supplies and rack mount kit accessories and DB-9 Blue adapter	https://support.avaya.com/css/P8/documents/101035868	12-Jun-17		12-Jun-20	12-Jun-23	planned	
Telephony Manager	https://support.avaya.com/css/P8/documents/100117703	1-Nov-10			31-Dec-16	planned	
Tenoris Legacy							
Telephony Software Com4Tel C 2.0	https://support.avaya.com/css/P8/documents/100040879	31-Mar-09	31-Dec-11	31-Dec-11			
Tenoris Legacy Call Center MCC	https://support.avaya.com/css/P8/documents/100016611	31-Dec-08	31-Dec-09	31-Dec-09			
Tenoris Legacy CTI Software connect 3.1	https://support.avaya.com/css/P8/documents/100040755	31-Dec-08	31-Dec-10	31-Dec-10			
Threat Protection System					31-May-16	actual	
TN2305 and TN2306 ATM Interface		5-Jun-06		8-Jun-09	5-Jun-12	planned	
TN2314 Processor with IP600/DEFINITY ONE (TN795 NT Platform)	https://support.avaya.com/css/P8/documents/100019750	4-Mar-02		7-Mar-05			
TN2314 Processor with S8100/IP600/DEFINITY ONE (TN2314 Windows 2000 Platform)	https://support.avaya.com/css/P8/documents/100019750	22-Nov-04		30-Mar-07			
TN429D and TN763D Circuit Packs	https://support.avaya.com/css/P8/documents/100179297	2-Jun-14		2-Jun-17	2-Jun-20	planned	
TN755B Neon Power CP	https://support.avaya.com/css/P8/documents/100019898	8-Oct-10		8-Oct-13	31-Dec-16	planned	
TN798 Processor				7-Feb-10			
Transtalk Accessories End of Sale		3-Jan-06		3-Jan-09			
Transtalk MDW 9000, MDW 9010, MDW 9030, MDW 9030P, MDW 9031, MDW 9031P and all associated peripherals				2-Feb-07	30-Apr-16	actual	
Trapeze Networks SmartPass Guest Access	https://support.avaya.com/css/P8/documents/100125022	31-Jan-11	31-Jan-12		31-Jan-12	planned	
UCC 2.1	https://support.avaya.com/css/P8/documents/100019530	5-Aug-08	5-Aug-09	5-Aug-11	1-Aug-15	planned	
UN331C Processor Server Circuit Pack	https://support.avaya.com/css/P8/documents/100019697	1-Nov-04		5-Nov-07	8-Dec-09	planned	
Unified Communication Center (UCC) R1.2 Web Messaging (WMA) and Web Collaboration (WCA)	https://support.avaya.com/css/P8/documents/100019439	1-Jul-04	1-Jul-07		1-Aug-15	planned	
Unified Communications Center (UCC) Speech Access R1.2	https://support.avaya.com/css/P8/documents/100019768	31-Dec-04	31-Dec-05		1-Aug-15	planned	
Unified Communications Management Software	https://support.avaya.com/css/P8/documents/101030175	12-Dec-16	12-Dec-17		11-Dec-20	planned	
Unified Messaging 2000 R3.2			1-Sep-08	1-Sep-08	1-Sep-16	planned	
Unified Messaging 2000 R3.3		1-Sep-10	1-Sep-11	1-Sep-11	1-Sep-16	planned	
Unified Messaging 2000 R3.4		1-Jan-10	1-Jan-13	1-Jan-13	1-Jan-18	planned	
Unified Messenger R4.x	https://support.avaya.com/css/P8/documents/100019706	8-Nov-04	8-Nov-04	8-Nov-04	1-Aug-15	planned	
Uninterruptible Power Supply (UPS) 300VA, 550VA and 700VA Standby Power	https://support.avaya.com/css/P8/documents/100016684	6-Jun-05		6-Jun-08			
Uninterruptible Power Supply (UPS) 650VA-5000VA			1-Oct-06				
Uninterruptible Power Supply (UPS) 9135, 9155, 9355	https://support.avaya.com/css/P8/documents/100174739	9-Dec-13		9-Dec-13	9-Dec-15	planned	
Uninterruptible Power Supply (UPS) Online 2000VA 230V	https://support.avaya.com/css/P8/documents/100018811	10-Jul-06		1-Jul-09			
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100040776	9-Feb-09		9-Feb-12	2-Feb-15	planned	
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100019532	5-May-08		5-May-11			

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100018320	6-Jun-06		6-Jun-09			
Uninterruptible Power Supply (UPS) Products				2-Feb-12			
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100016683	4-Apr-05		4-Apr-06			
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100016683	4-Apr-05		4-Apr-08			
Uninterruptible Power Supply (UPS) Products 3kVA - 18kVA 120V				1-Apr-10			
Uninterruptible Power Supply (UPS) Three-Phase 20- 40KVA	https://support.avaya.com/css/P8/documents/100019793	5-Jun-06		5-Jun-09			
Various GBIC and Small Form-Factor Pluggables (SFPs)	https://support.avaya.com/css/P8/documents/101011669	16-Jun-15		30-Sep-18	30-Sep-20	planned	
Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	https://support.avaya.com/css/P8/documents/101011669	1-Sep-15		30-Sep-18	30-Sep-20	planned	
Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	https://support.avaya.com/css/P8/documents/100160021	4-Jun-12		30-Jun-15	30-Jun-18	planned	
Various Pluggable Optical Devices	https://support.avaya.com/css/P8/documents/101021459	13-Jun-16		30-May-19	30-Jun-21	planned	
VDI Communicator 1.0		3-Oct-14	3-Oct-14		1-Dec-15	planned	
Verint Impact 360 Release 7.8 and ContactStore for Communication Manager (CSCM)	https://support.avaya.com/css/P8/documents/100088311	10-Aug-10	10-Aug-11		15-Dec-15	planned	
Verint/Witness Blue Pumpkin Workforce Management r2.x & 3.x (aka CRM WFM)	https://support.avaya.com/css/P8/documents/100019731	7-May-07	1-Nov-07	1-Nov-07			
Verint/Witness Contact Store for Communication Manager (CSCM) R7.2	https://support.avaya.com/css/P8/documents/100160021	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15	planned	
Verint/Witness Quality for Communication Manager r5.3	https://support.avaya.com/css/P8/documents/100018804	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15	planned	
Verint/Witness Quality for Communication Manager r5.3/5.4	https://support.avaya.com/css/P8/documents/100016965	2-Apr-07	1-Oct-08	1-Oct-08	15-Dec-15	planned	
Verint/Witness Various Materials	https://support.avaya.com/css/P8/documents/100034195	4-May-09	4-Apr-11		31-Dec-16	actual	
Verint/Witness Workforce Management r4.x	https://support.avaya.com/css/P8/documents/100019731	7-May-07	1-Nov-07	1-Nov-07	15-Dec-15	planned	
viaIP and INVISION (by Scopia/Radvision)					30-Nov-13	planned	
Virtual Services Platform (VSP) 4000 non-PLDS software licenses	https://support.avaya.com/css/P8/documents/101021414	13-Jun-16					
Virtual Services Platform 4000 (VSP 4000) Conversion Kit	https://support.avaya.com/css/P8/documents/101010163	1-Sep-15		31-Aug-17	31-Aug-21	planned	
Virtual Services Platform 7000 10.3.3	https://support.avaya.com/css/P8/documents/100176995	29-Jan-14	29-Jan-15		29-Jan-20	planned	
Virtual Services Platform 7000 Series Platform and associated parts	https://support.avaya.com/css/P8/documents/101019435	29-Aug-16	29-Aug-17	29-Aug-19	29-Aug-22	planned	
Virtual Services Platform 9000 3.1	https://support.avaya.com/css/P8/documents/100166090	3-Dec-12	31-Dec-13		31-Dec-18	planned	

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Virtual Services Platform 9000 3.2	https://support.avaya.com/css/P8/documents/100182678	1-Sep-14	31-Aug-15		31-Aug-20	planned	---
Virtual Services Platform 9000 3.4	https://support.avaya.com/css/P8/documents/101027884	1-Sep-16	31-Aug-17		31-Aug-22	planned	---
VisAbility™ Management Suite Release 1.1, 1.2, 1.3	https://support.avaya.com/css/P8/documents/100019694	31-Dec-03	31-Dec-04		4-Apr-05	planned	-----
Voice Announcement Manager (VAM) 5.x	https://support.avaya.com/css/P8/documents/100113586	18-Dec-10	18-Dec-11		18-Dec-16	planned	-----
Voice Portal 3.0.1	https://support.avaya.com/css/P8/documents/100064951	4-Jun-07	1-Sep-08	4-Jun-10	30-Sep-15	planned	-----
Voice Portal 4.0	https://support.avaya.com/css/P8/documents/003960383	7-Jan-08	1-Sep-11		30-Sep-16	planned	-----
Voice Portal 4.1	https://support.avaya.com/css/P8/documents/100022430	4-May-09	1-Sep-11	1-Sep-11	30-Sep-16	planned	-----
Voice Portal 5.0	https://support.avaya.com/css/P8/documents/100077557	5-Jul-10	7-May-12		3-Feb-19	planned	---
Voice Portal 5.1	https://support.avaya.com/css/P8/documents/100150453	6-Feb-12	3-Feb-14		3-Feb-19	planned	-----
Voice Portal H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701	4-Mar-13	4-Mar-14		4-Mar-19	planned	-----
Voice Portal IBM x3250 Server	https://support.avaya.com/css/P8/documents/003964941	5-Jun-08		5-Jun-11			---
Voice Portal: Dell 1950	https://support.avaya.com/css/P8/documents/100064988	14-Sep-09		15-Feb-13			---
Voice Portal: IBM WebSphere Voice Server 5 (WSVS 5)	https://support.avaya.com/css/P8/documents/100083211	10-Aug-10					-----
VPN Gateway 3050 and VPN Gateway 3070	https://support.avaya.com/css/P8/documents/100112828	1-Dec-10		1-Dec-13	1-Dec-16	planned	-----
VPN Gateway for VMware, VPN Client, and Endpoint Access Control Agent	https://support.avaya.com/css/P8/documents/100170609	30-Nov-13	30-Nov-14		30-Nov-19	planned	-----
VPN Gateway v4.x.x			1-Apr-05		31-Dec-15	planned	-----
VPN Gateway v5.x.x			1-May-06		31-Dec-15	planned	-----
VPN Gateway v6.x.x			1-Sep-07		31-Dec-15	planned	-----
VPN Gateway v7.x.x			1-Jul-08		31-Dec-15	planned	-----
VPN Router 1050 Platform and VPN Router 600/1010/1100 Bundle Configurations	https://support.avaya.com/css/P8/documents/100127853	29-Feb-08	31-Jan-13	31-Jan-13	31-Jan-13	planned	-----
VPN Router 1750-500, 2700, 2750	https://support.avaya.com/css/P8/documents/100120822	31-Mar-11	31-Mar-12	31-Mar-14	31-Mar-17	planned	-----
VPN Router 221s and 251	https://support.avaya.com/css/P8/documents/100127846	1-Mar-09	1-Apr-14	1-Apr-14	1-Apr-14	planned	-----
VPN Router 5000 8.0	https://support.avaya.com/css/P8/documents/100107402	31-Mar-10	31-Mar-15	31-Mar-15	31-Mar-15	planned	-----
VPN Router 7.0 Software	https://support.avaya.com/css/P8/documents/100127855	31-Jul-09	30-Apr-12	30-Apr-12	30-Apr-12	planned	-----
VPN Router Virtual Element Manager and Easy Install Tool	https://support.avaya.com/css/P8/documents/100127845	1-May-09	31-May-12	31-May-12	31-Dec-16	planned	-----
VSP 4000 Conversion Kit	https://support.avaya.com/css/P8/documents/101010163	1-Sep-15		31-Aug-17	31-Aug-21	planned	-----
W110 and W310	https://support.avaya.com/css/P8/documents/100019968	26-Mar-07			31-Dec-15	planned	-----
WAN Spare Processor	https://support.avaya.com/css/P8/documents/100019697	3-May-04		5-Nov-07	31-Dec-15	planned	-----
Wireless AP-7 and AP-8 Access Points (European versions)	https://support.avaya.com/css/P8/documents/100019790	1-May-06	1-May-08	1-May-08	31-Dec-15	planned	-----
Wireless LAN (WLAN)	https://support.avaya.com/css/P8/documents/100017979	7-Apr-03		7-Jul-04	31-Dec-15	planned	-----
Wireless LAN (WLAN) 2250 Security Switch	https://support.avaya.com/css/P8/documents/100127844	28-Feb-06	30-Nov-05	30-Nov-05	31-Dec-16	planned	-----
Wireless LAN (WLAN) 2300	https://support.avaya.com/css/P8/documents/100133537	31-May-11	1-Jun-12	1-Jun-14	31-Dec-16	planned	-----
Wireless LAN (WLAN) 2300	https://support.avaya.com/css/P8/documents/100160024	31-Mar-12	30-Jun-13	30-Jun-14	30-Jun-17	planned	-----
Wireless LAN (WLAN) 8100 Management System 1.1 and 1.2	https://support.avaya.com/css/P8/documents/100170622	2-Jun-13	31-May-14		31-May-18	planned	-----
Wireless LAN (WLAN) 9100 Series - Select Models	https://support.avaya.com/css/P8/documents/101029504	12-Dec-16		12-Sep-19	12-Dec-21	planned	-----
Wireless LAN 2300 Series 7.0	https://support.avaya.com/css/P8/documents/100127843	30-Apr-06	1-Jan-06	1-Jan-06	31-Dec-16	planned	-----
Wireless LAN 2300 Series 7.1	https://support.avaya.com/css/P8/documents/100170624	31-Dec-13	31-Dec-13	31-Dec-13	31-Dec-16	planned	-----

Product/Component	Document Link	End of Sale	EoMS (SW)	EoMS (HW)	End of Services Parts Support	Status of EoSPS	Order Codes
Wireless LAN 8100 Series 3.0	https://support.avaya.com/css/P8/documents/101014694	14-Dec-15	14-Dec-16	14-Dec-18	14-Dec-21	planned	
Wireless low loss cables and antennas	https://support.avaya.com/css/P8/documents/100019771	1-May-06		1-May-08	31-Dec-15	planned	
Witness ContactStore 7.1	https://support.avaya.com/css/P8/documents/100160021	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15	planned	
Witness ContactStore 7.3	https://support.avaya.com/css/P8/documents/100160021	2-Apr-07	1-Oct-08	1-Oct-08	15-Dec-15	planned	
Witness ContactStore 7.7	https://support.avaya.com/css/P8/documents/100016965	1-Dec-08	4-Apr-11	14-Jul-15			
WLAN Handset 6100 Series 3.0	https://support.avaya.com/css/P8/documents/101004375	31-Aug-15	8-Jun-18	8-Jun-18			
XM24 Expansion Module Used with the 6416D+ and 6424D+ Digital Telephones	https://support.avaya.com/css/P8/documents/100018825	5-Jan-04		5-Jan-07			
XT Meeting Center (Scopia Solution)	https://support.avaya.com/css/P8/documents/100181302	2-Aug-14		2-Aug-17	2-Aug-20	planned	

Avaya Confidential - Internal Use Only